

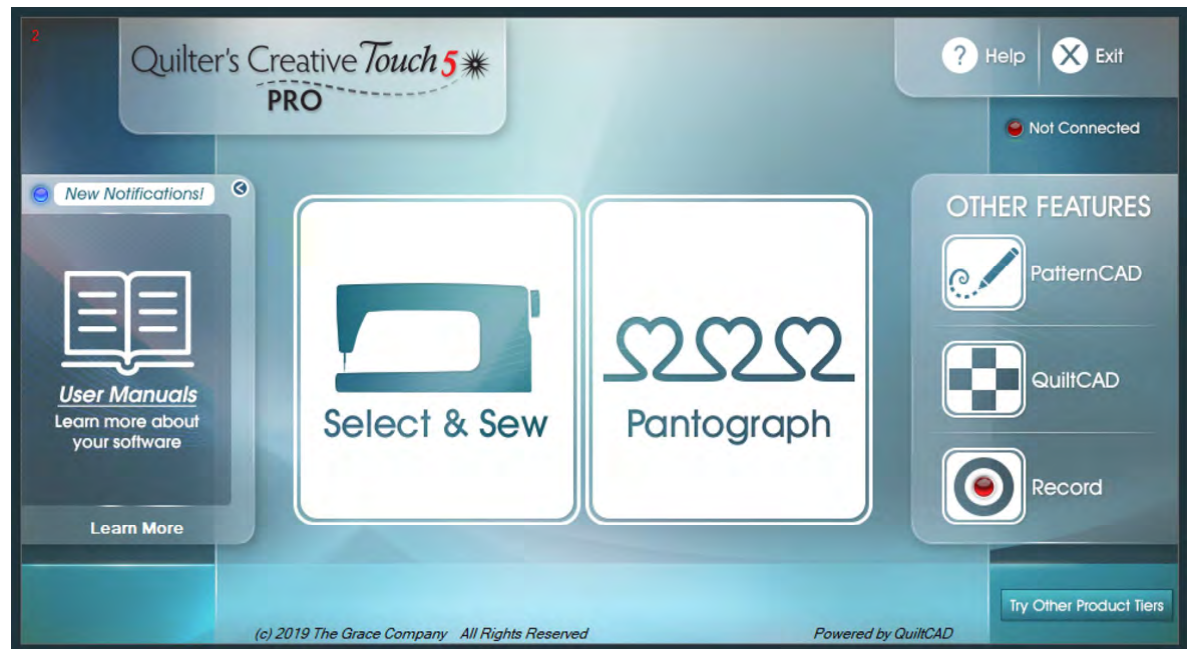
# QuiltMotion/QCT5

Made by Grace

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QuiltMotion/QCT 5 will help you as a quilter place and position patterns/designs to create visual dimension and elements to your quilt.

QuiltMotion/  
QCT 5  
Basic Training  
Workshop



Let me introduce you to the “Home Screen” and the features of this screen.

# Home Screen

“New Notifications”

Can be received only if you are online (connected to the internet) when the blue light is on then you have a notification. The notifications will be for:

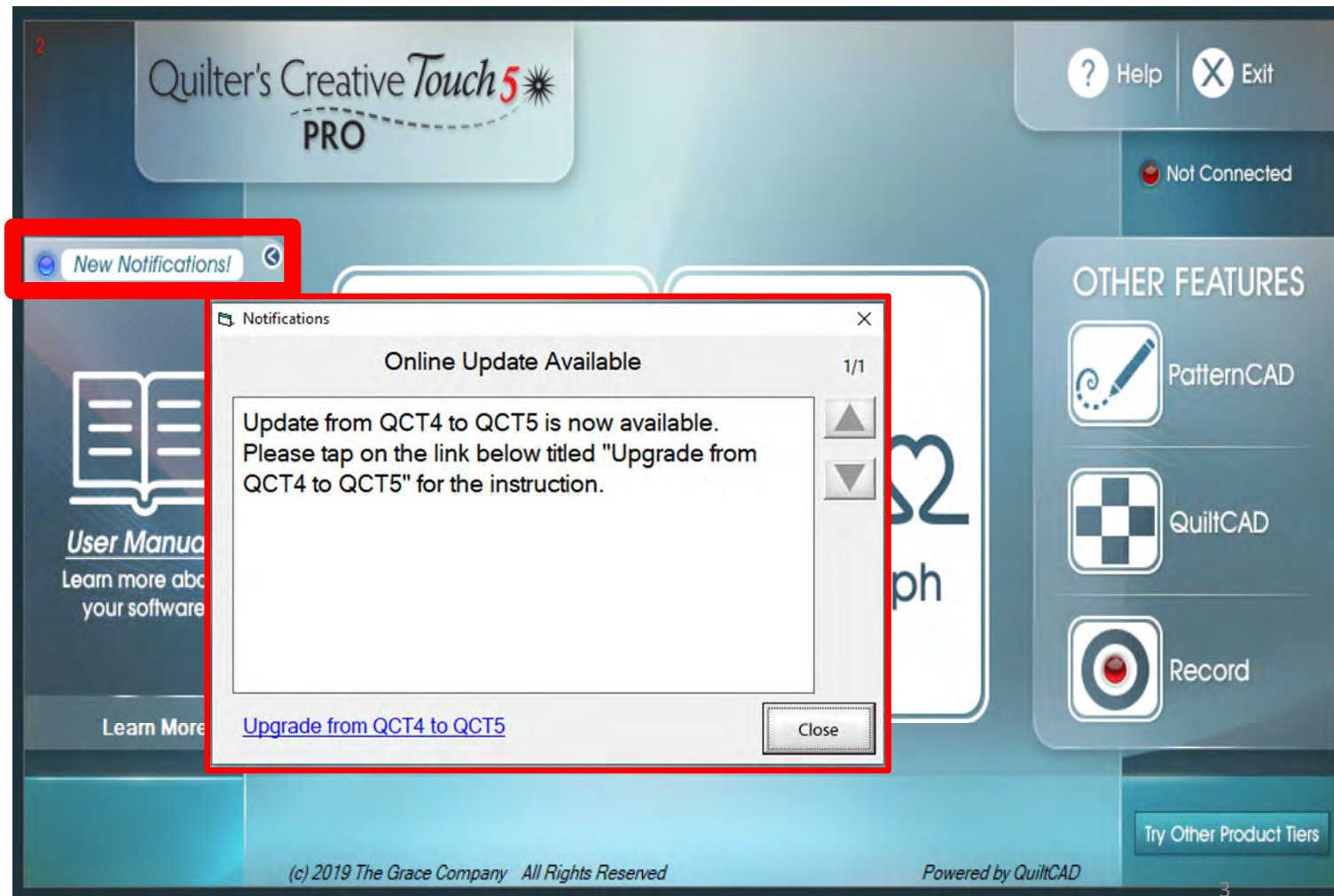
“**Software Updates**”

“**Class Notification**”

“**Gold Card subscription**”

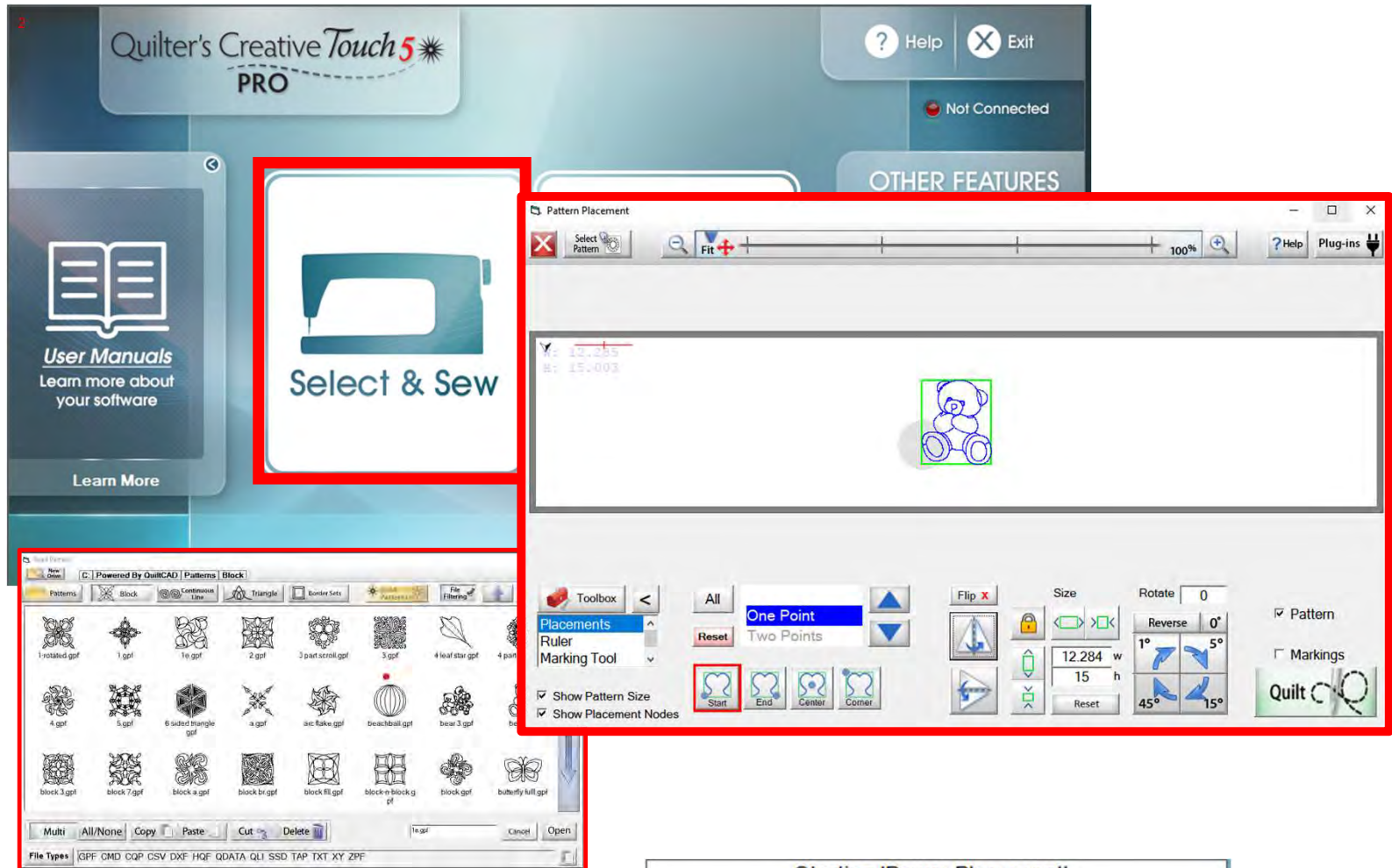
“**Notifications**”

just to name a few.



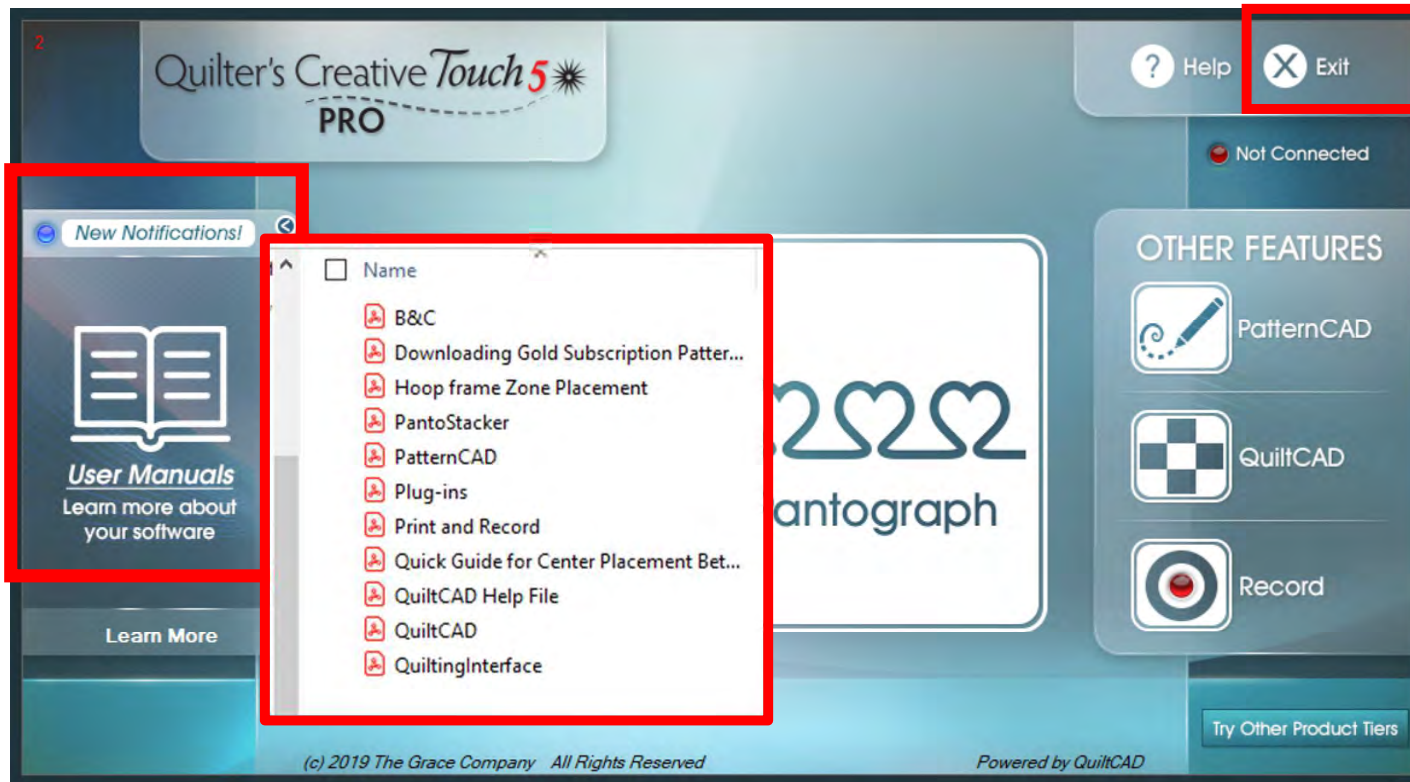
# Home Screen continued. . .

“Select & Sew” opens “Power Placement” which helps you customize your quilting for each quilt block or pieced shape on your quilt. Use the different placement methods to accurately place designs to create a one-of-a-kind customized quilt.



Starting 'Power Placement'..

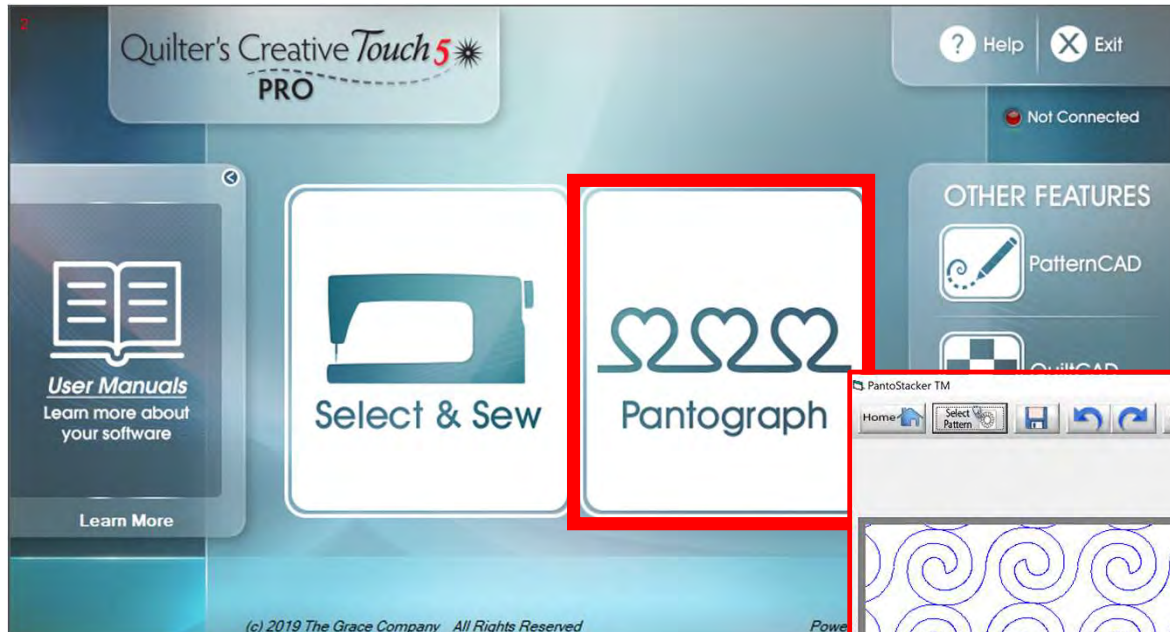
## Home Screen continued. . .



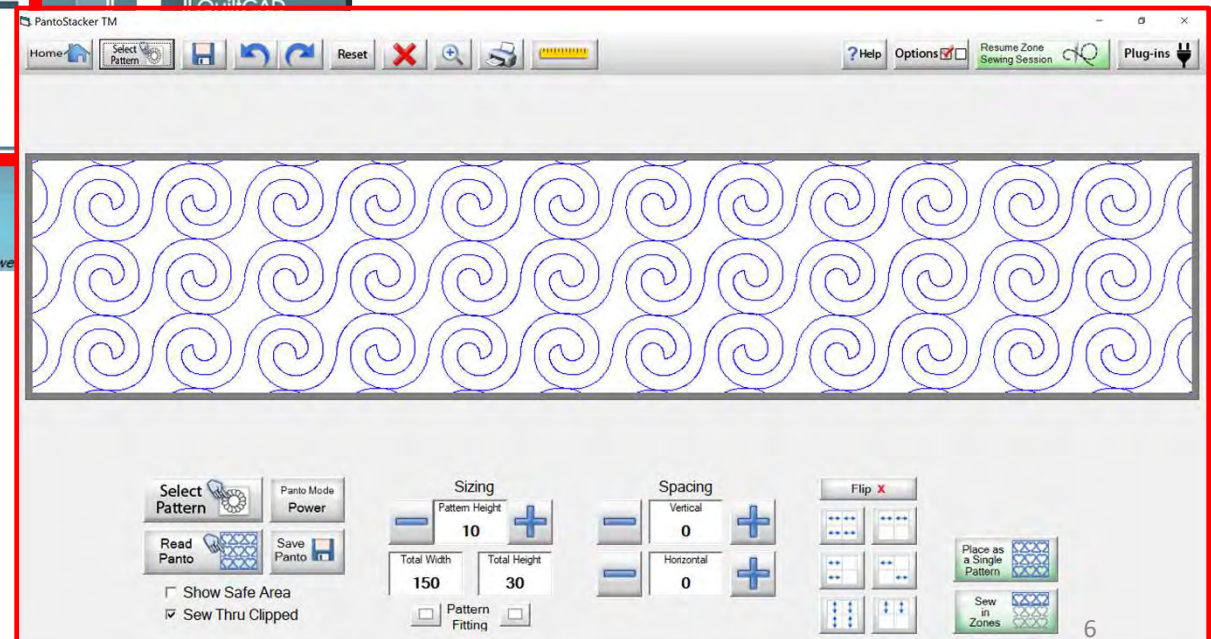
Exit the program

Click on “User Manuals” and see all the available help manuals you can use as resources.

## Home Screen continued. . .



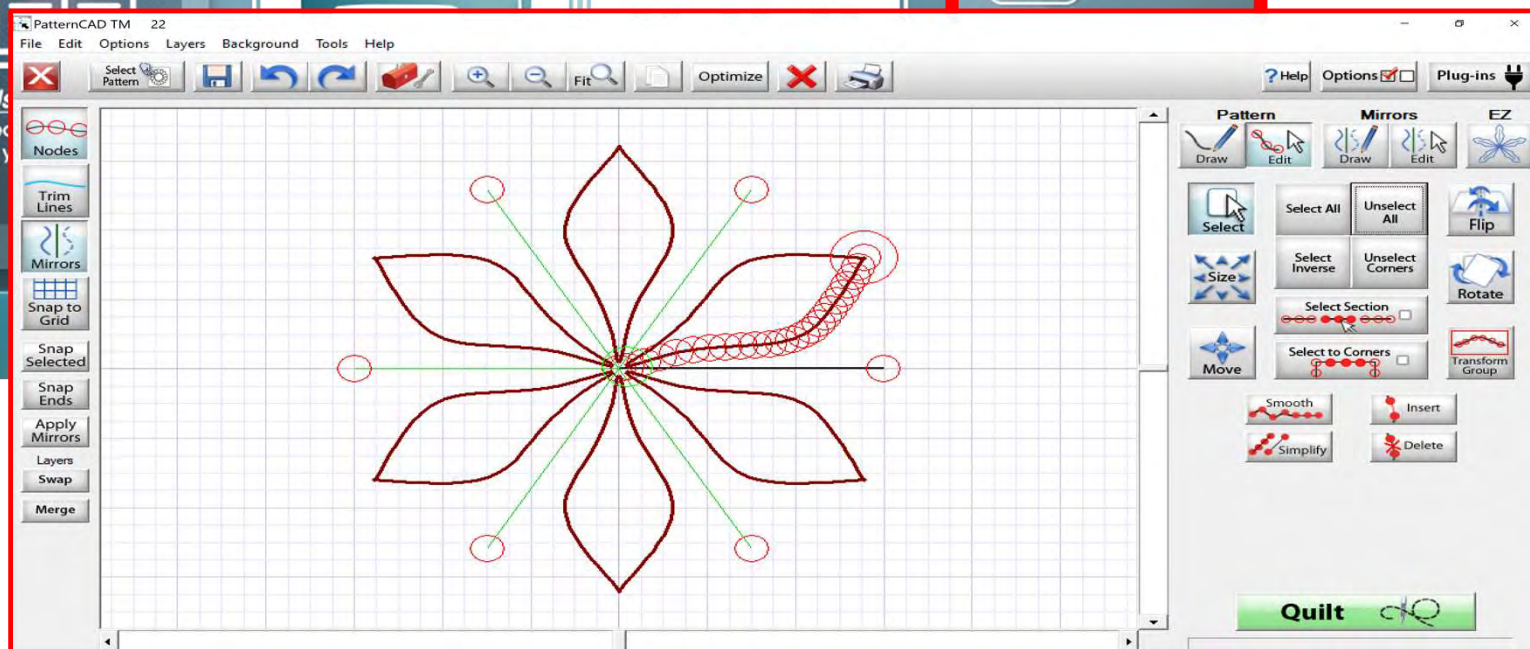
“Pantograph” allows you to quilt an “Edge-to-Edge” design which is a single design that covers the entire quilt top, it is sometimes called an “All-Over” design. Use “Power Panto” for easy placement or “Basic” to customize your Pantograph design.



## Home Screen continued. . .



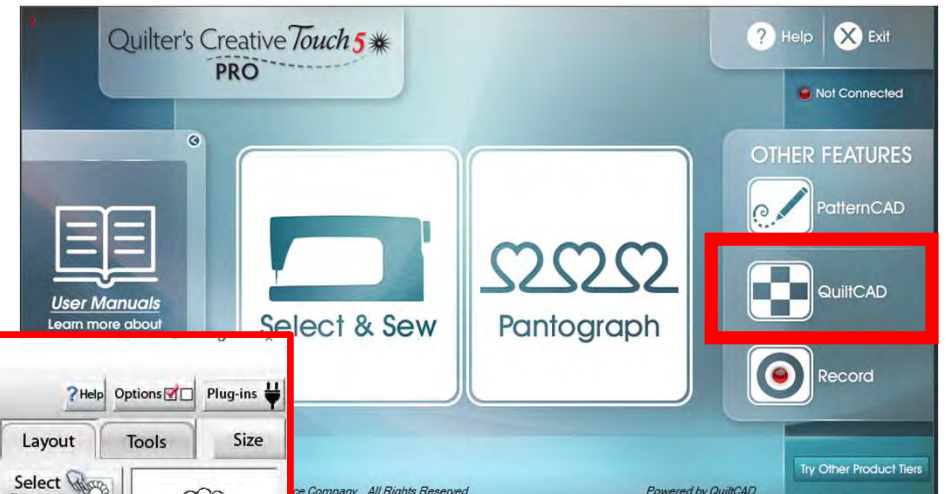
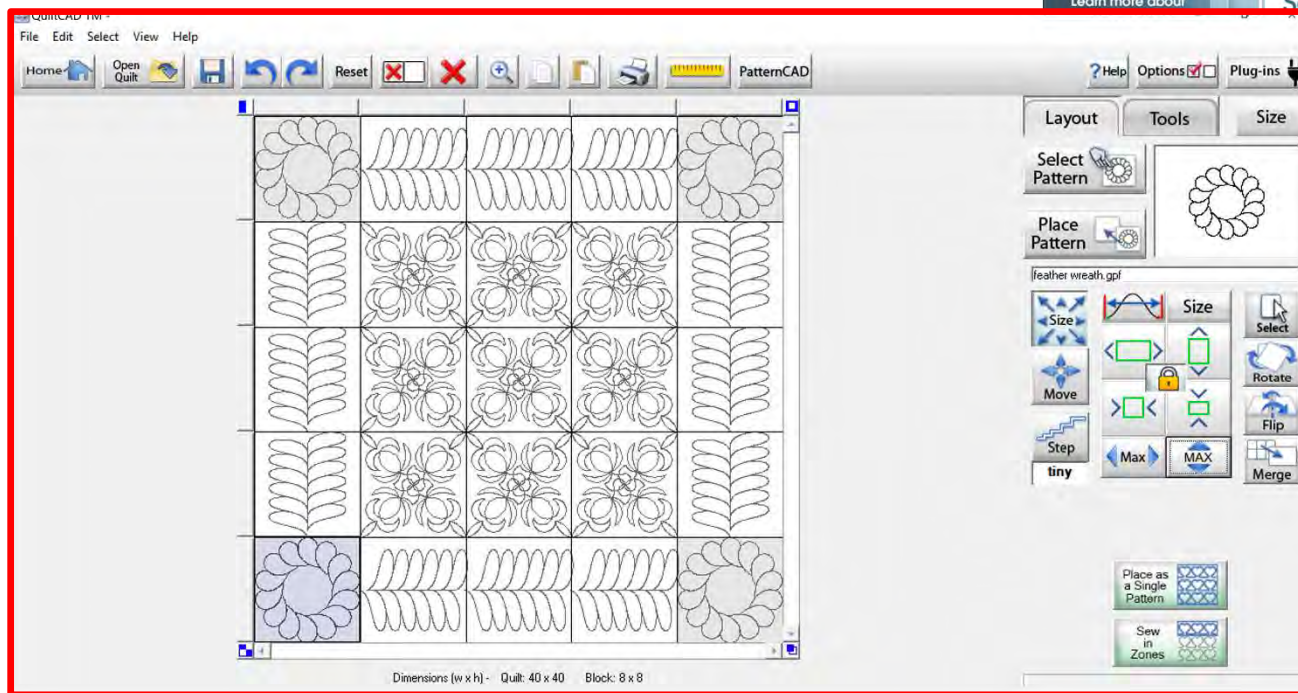
“PatternCAD is an innovative way to create your own design or adjust a design to complement your pieced quilt.



\*Note: QuiltMotion QCT 5 Beginnings does not have the “PatternCAD” option.

## Home Screen continued. . .

“QuiltCAD” marries both piecing and quilting, allowing you to see what your designs will look like together before quilting. You can achieve stunning quilts using different designs together.



**\*Note:** QuiltMotion QCT 5 Beginnings does not have the “QuiltCAD” option.



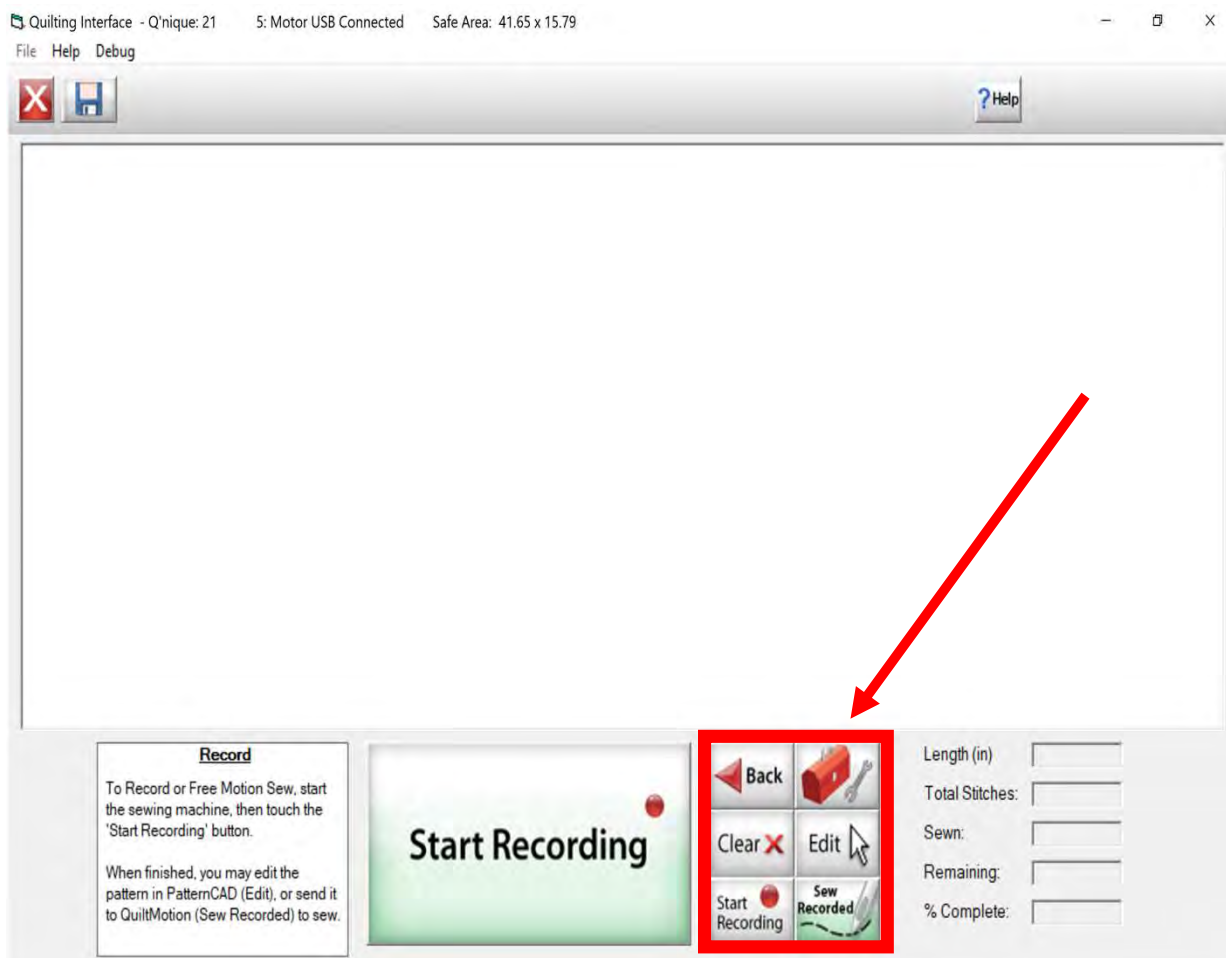
## Home Screen continued. . .



“Record” feature allows you to free motion a design and record your quilting. This is a fun way to add to your pattern design library. Click on “Record” and we will record your quilting free motion design.

**\*Note:** QuiltMotion QCT 5 Beginnings does not have the “Record” option.

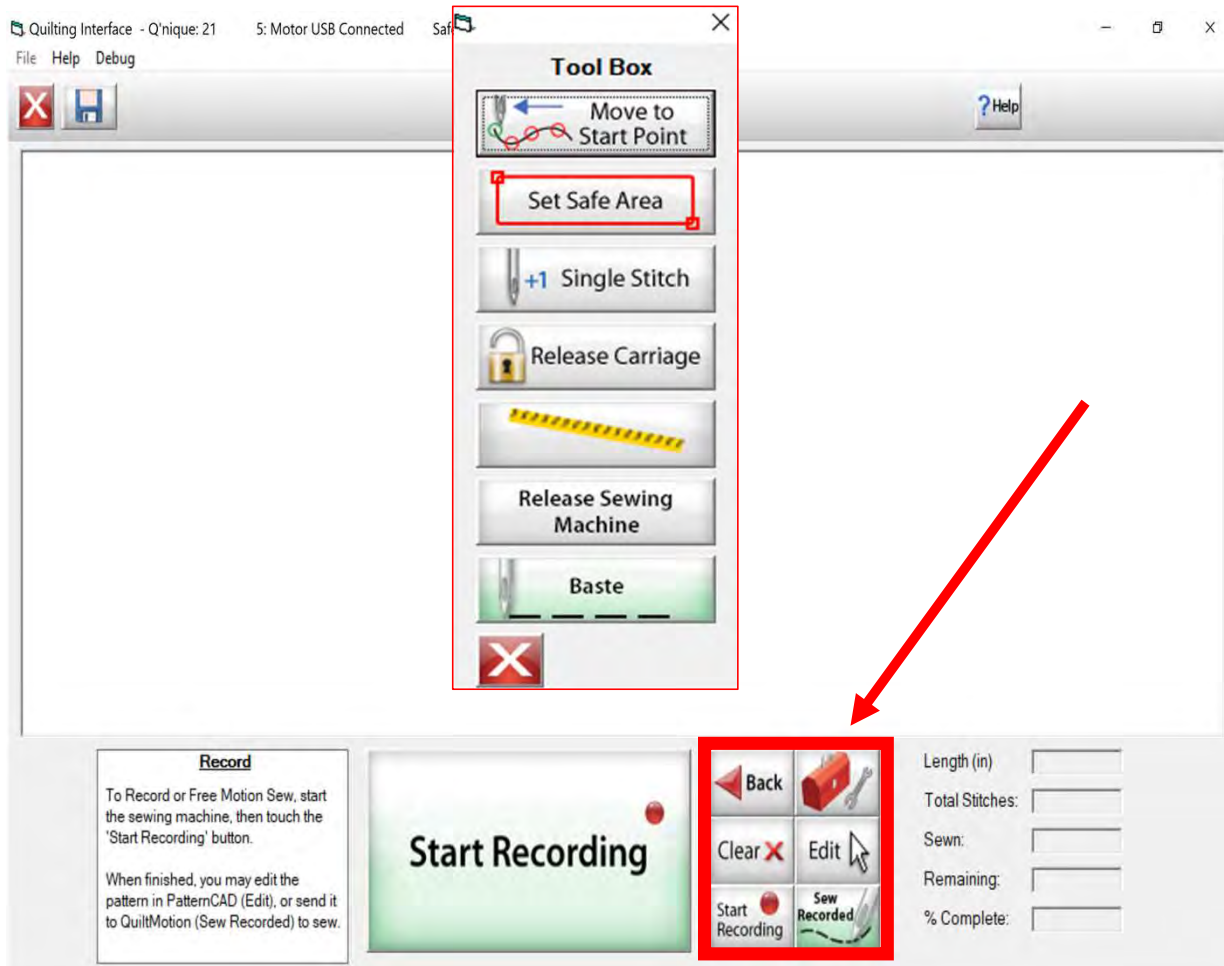
## Home Screen continued. . . Record



Let's learn what each of the buttons do and how to use them. Click on the Toolbox.

**\*Note:** The Record like other functions and can be used in simulation mode. In simulation mode, you can practice your design, using your mouse or a tablet pen to draw.

# Home Screen continued. . . Record

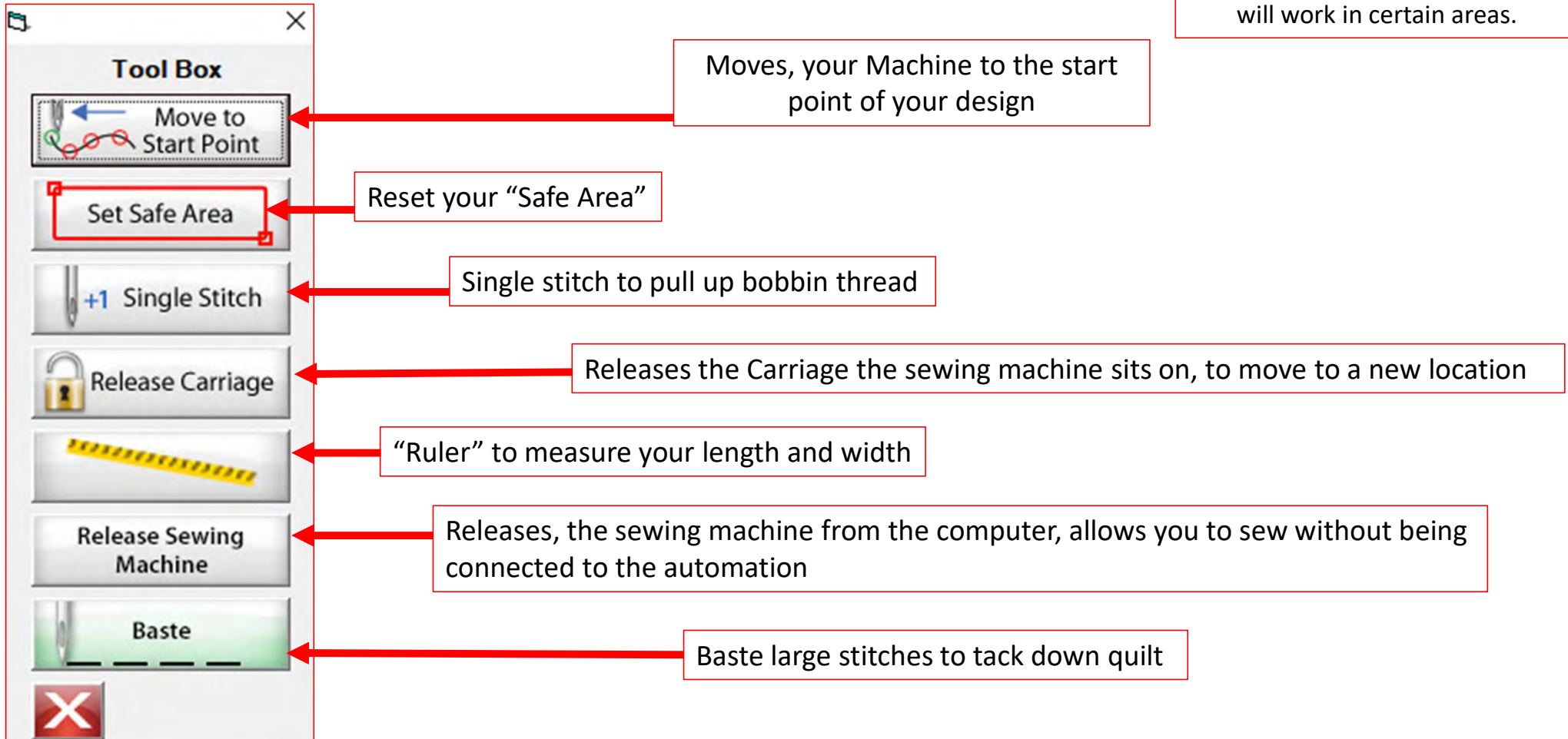


Let's learn what each of the buttons do and how to use them. Click on the Toolbox. The note at the bottom of the page reminds you that not all the functions of the toolbox are available. I will let you know what it will do, however, in this interface some of these features will not work because you don't need them.

**\*Note:** This "Toolbox" is a standard toolbox for the quilting interface. Not all the functions will work in certain areas.

## Home Screen continued. . . Record

**\*Note:** This “Toolbox” is a standard toolbox for the quilting interface. Not all the functions will work in certain areas.



The image shows a vertical toolbar titled "Tool Box" with a close button (X) in the top right corner. The toolbar contains the following items from top to bottom:

- Move to Start Point:** An icon of a needle and thread with a blue arrow pointing left. A callout box points to this icon with the text: "Moves, your Machine to the start point of your design".
- Set Safe Area:** An icon of a red square with small red squares at its corners. A callout box points to this icon with the text: "Reset your 'Safe Area'".
- +1 Single Stitch:** An icon of a needle and thread. A callout box points to this icon with the text: "Single stitch to pull up bobbin thread".
- Release Carriage:** An icon of a padlock. A callout box points to this icon with the text: "Releases the Carriage the sewing machine sits on, to move to a new location".
- Ruler:** An icon of a yellow ruler. A callout box points to this icon with the text: "'Ruler' to measure your length and width".
- Release Sewing Machine:** An icon of a sewing machine. A callout box points to this icon with the text: "Releases, the sewing machine from the computer, allows you to sew without being connected to the automation".
- Baste:** An icon of a needle and thread with a dashed line below it. A callout box points to this icon with the text: "Baste large stitches to tack down quilt".

At the bottom of the toolbar is a red square button with a white 'X' inside.

## Home Screen continued. . . Record

The screenshot displays the Quilting Interface software window. The title bar shows "Quilting Interface - Q'nique: 21" and "5: Motor USB Connected Safe Area: 41.65 x 15.79". The menu bar includes "File Help Debug". The main workspace shows a large white area with the word "Karla" written in a cursive script. A red "STOP" button is highlighted with a black border. To the right of the workspace are input fields for "Length (in)", "Total Stitches", "Sewn", "Remaining", and "% Complete".

**Record**  
To Record or Free Motion Sew, start the sewing machine, then touch the 'Start Recording' button.  
When finished, you may edit the pattern in PatternCAD (Edit), or send it to QuiltMotion (Sew Recorded) to sew.

**Start Recording**

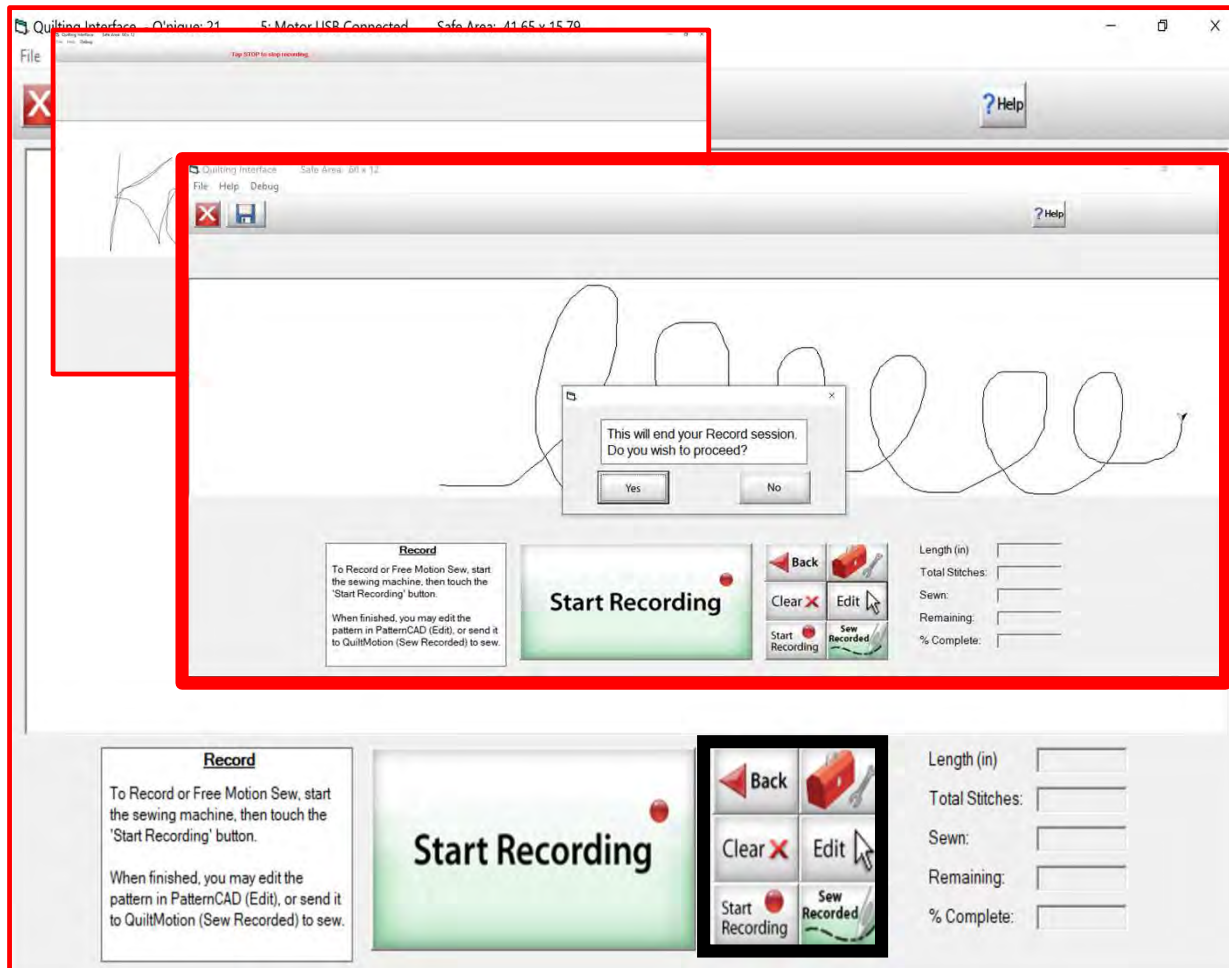
Back  
Clear X  
Start Recording

Edit  
Sew Recorded

Length (in) \_\_\_\_\_  
Total Stitches: \_\_\_\_\_  
Sewn: \_\_\_\_\_  
Remaining: \_\_\_\_\_  
% Complete: \_\_\_\_\_

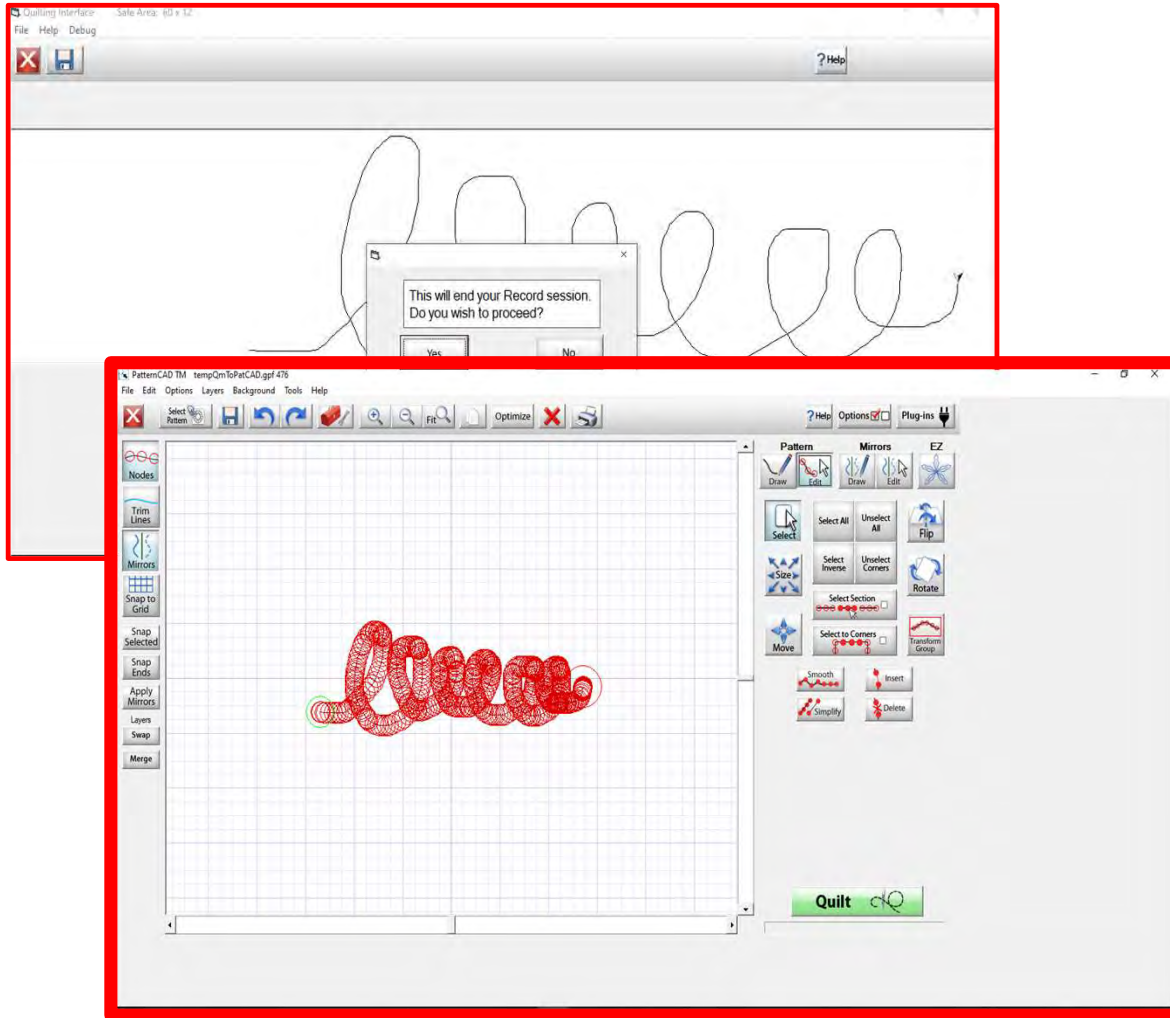
Click on “START REACORDING” using either your sewing machine, your tablet pencil, or mouse. Draw or sew your design, once you are finished drawing or sewing your design, click on “STOP.”

## Home Screen continued. . . Record



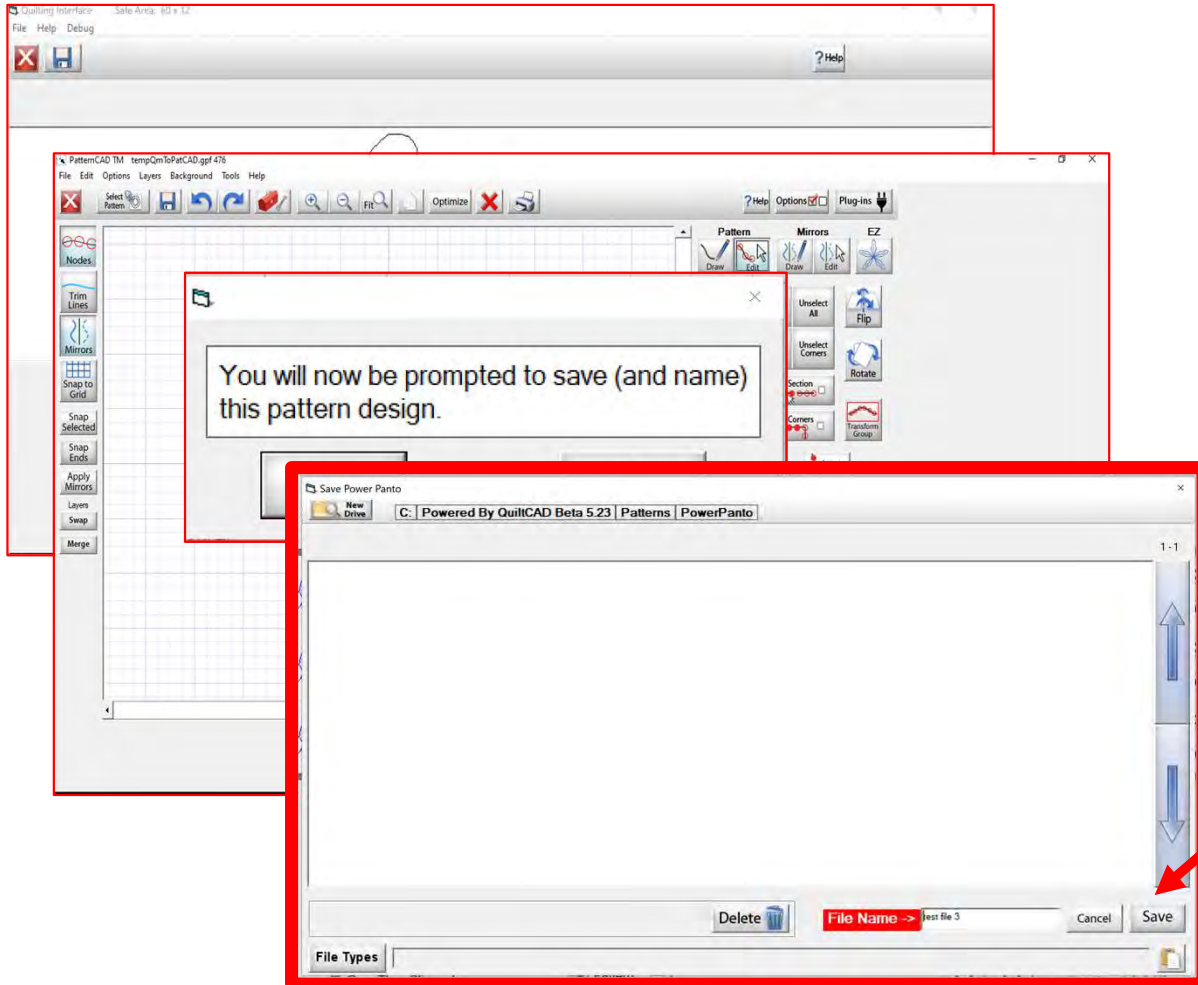
Not happy with your design, click on “Clear” and start over. Like your design but want to make a few edits, click on “Edit” it will take it out of the “Record” screen and send you to “*PatternCAD*” screen.

## Home Screen continued. . . Record



Inside the “*PatternCAD*” screen, is were you can edit your design. To learn the tools in “*PatternCAD*” find “Help” on the home screen. Click on “Help Topics” and find “*PatternCAD.*” Inside “*PatternCAD*” you will lean about the edit functions and how to use them to edit your design.

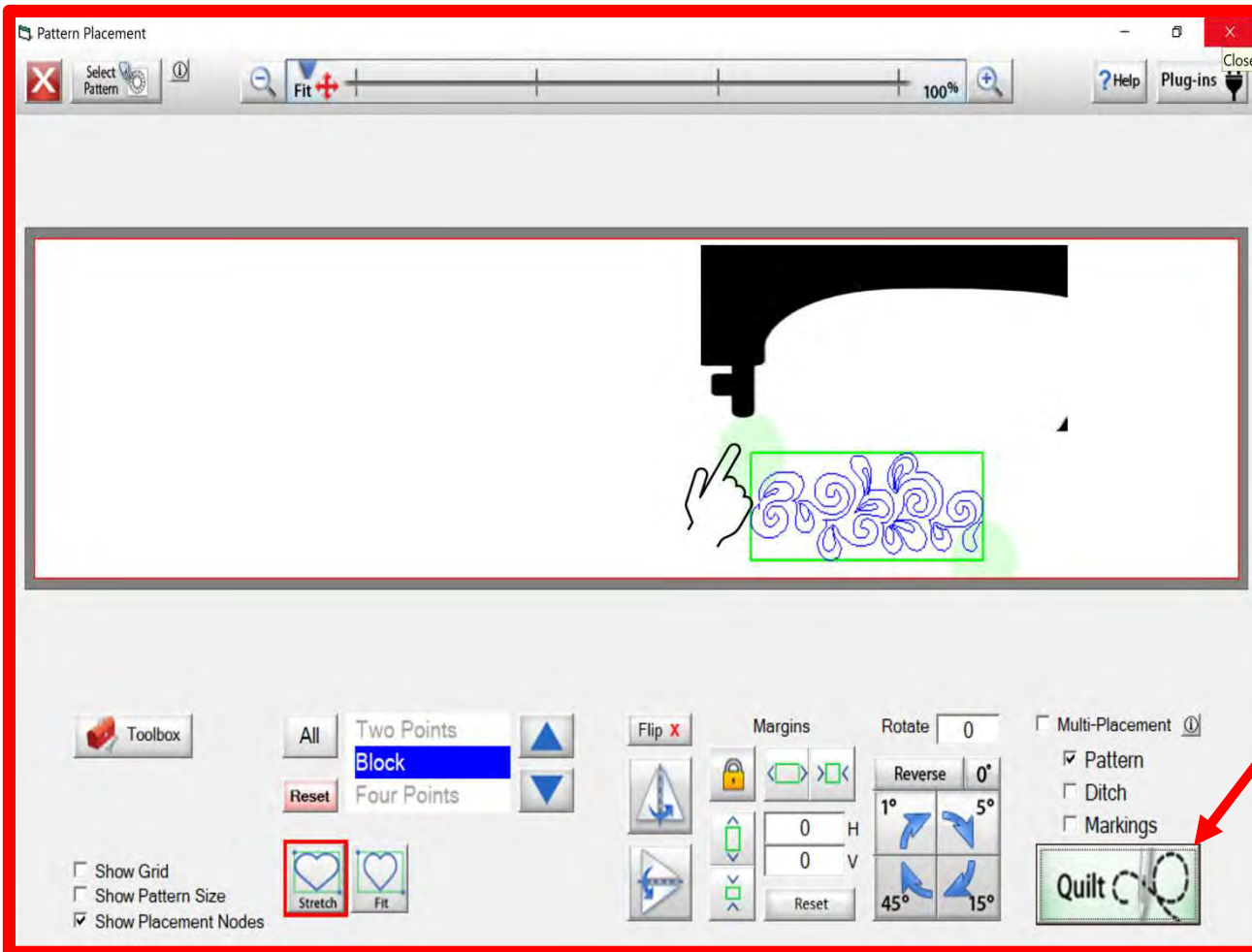
## Home Screen continued. . . Record



Once you have your design ready to quilt, click on “Quilt” once you click on “Quilt” you will be prompted to “Save” your design. Save it click on “Enter” on your keypad screen or your keypad. Click on “Save” at the bottom right corner of your “Save Power Panto” screen.



## Home Screen continued. . . Record



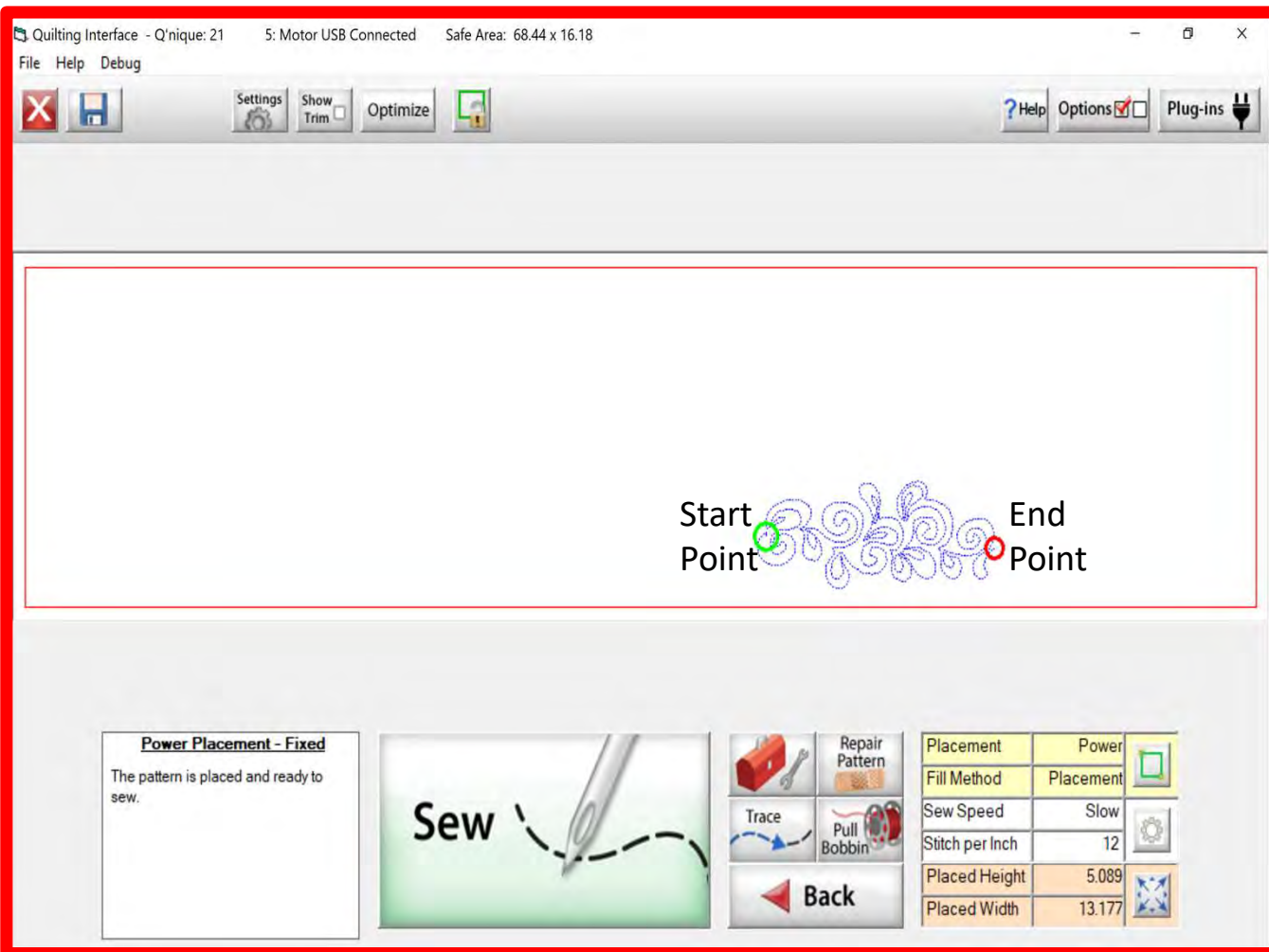
Place your recorded design onto your quilt, using the placement nodes the gray dots around your design.

Move your machine to the area you want to place your design. Tap on the gray dot, and you will see part of your design move to the new location.

Now move your machine to your next placement and tap on the other node.

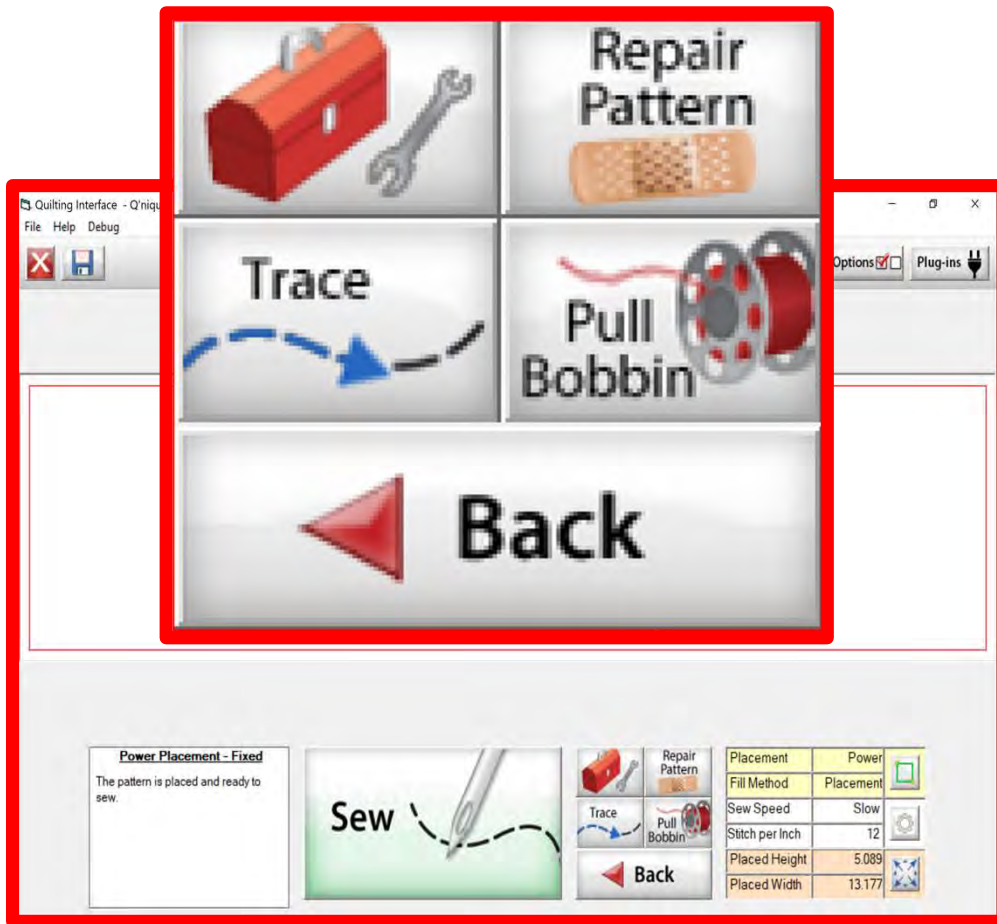
Moving the machine and tapping on the nodes you can adjust your design to fit exactly where you want on your quilt. Once placed then click on "Quilt" this will take you to the quilting interface screen.

## Home Screen continued. . . Record



Click on “Pull Bobbin” your machine will engage (pop up screen will ask if your needle is up, if it is then click OK) and move the start point of your design where the green circle is on your design. The machine will move to start point and the needle will go down and up to catch your bobbin thread. Once again you will be asked in the pop-up screen if your needle is up, if it is then click OK, the machine will move away to pull the bobbin thread up. Now that you have pulled the bobbin click on “SEW” to sew your recorded design. Once it has completed sewing, you can use the single stitch in your toolbox to pull your bobbin thread or click on “Finished” this takes your machine out of the automation and you can pull your bobbin thread using the buttons on your handles.

# Quilting interface Screen



The “Quilting Interface” screen is the screen that you will sew your designs. This screen has features to help you sew your design such as the:

“Toolbox”

“Trace”

“Repair Pattern”

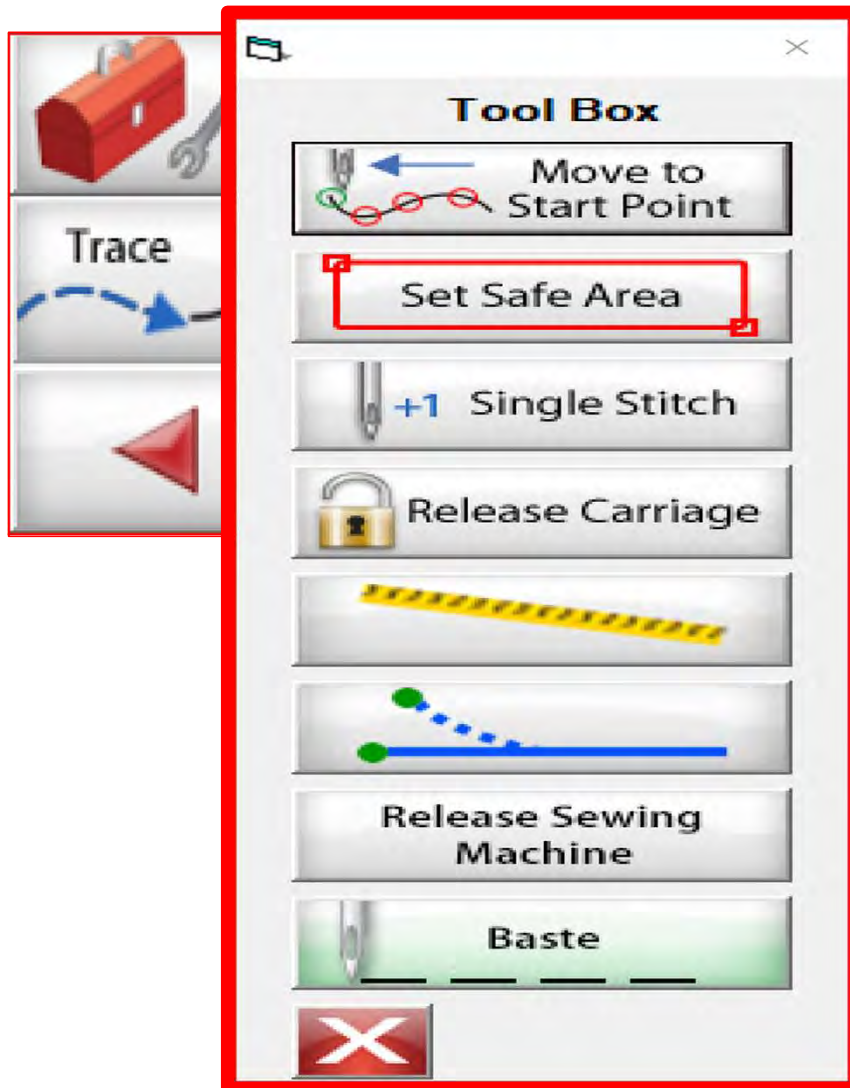
“Pull Bobbin”

“Back”

Learn the function of the buttons and how to use them.

Quilting Interface continued. . .

## Toolbox



Inside the “Toolbox” are some useful tools to help you quilt your design.

# Quilting Interface continued. . . **Toolbox**

**\*Note:** This "Toolbox" is a standard toolbox for the quilting interface. Not all the functions will work in certain areas.



Moves, your Machine to the start point of your design

Reset your "Safe Area"

Single stitch to pull up bobbin thread

Releases the Carriage the sewing machine sits on, to move to a new location

"Ruler" to measure your length and width

Aligns start point and end point placement of designs, to match up with the portion of the design already placed and quilted.

Releases, the sewing machine from the computer, allows you to sew without being connected to the automation

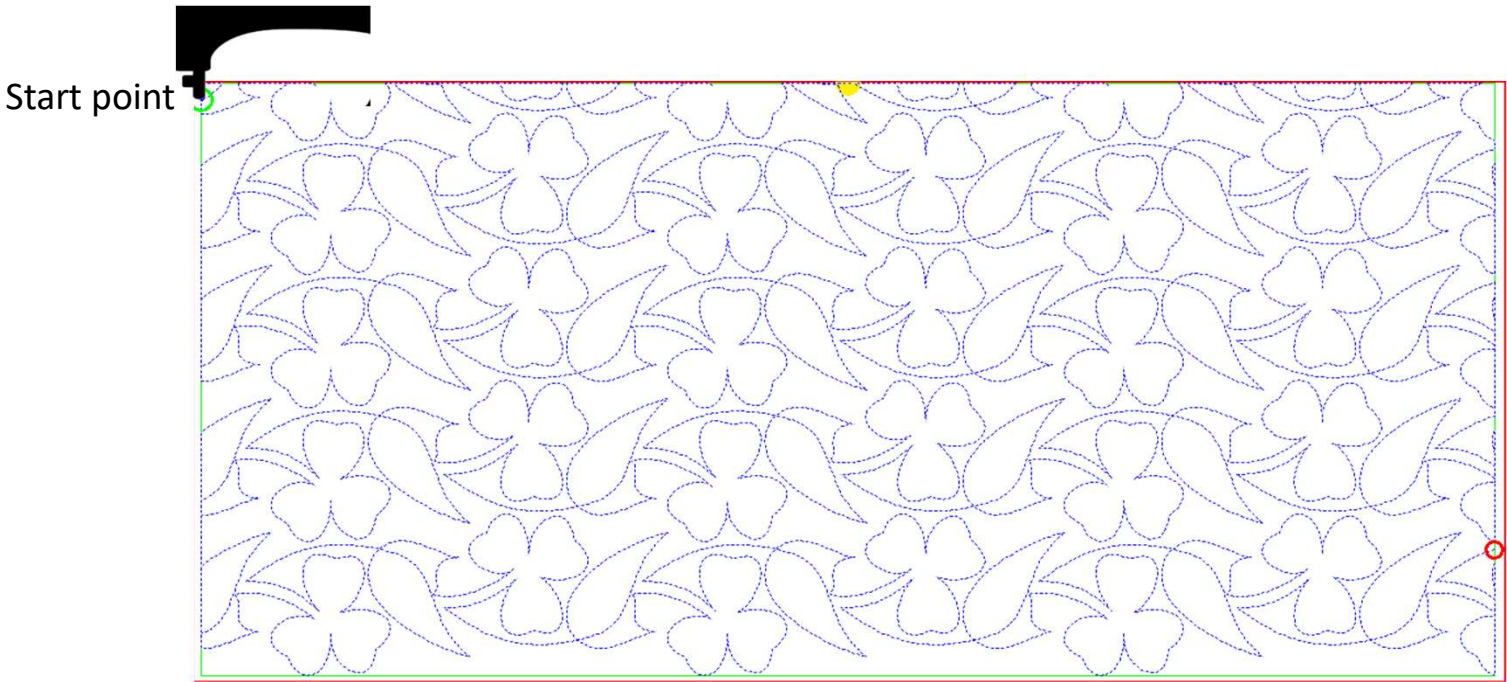
Baste large stitches to tack down quilt

Closes the "Toolbox" window

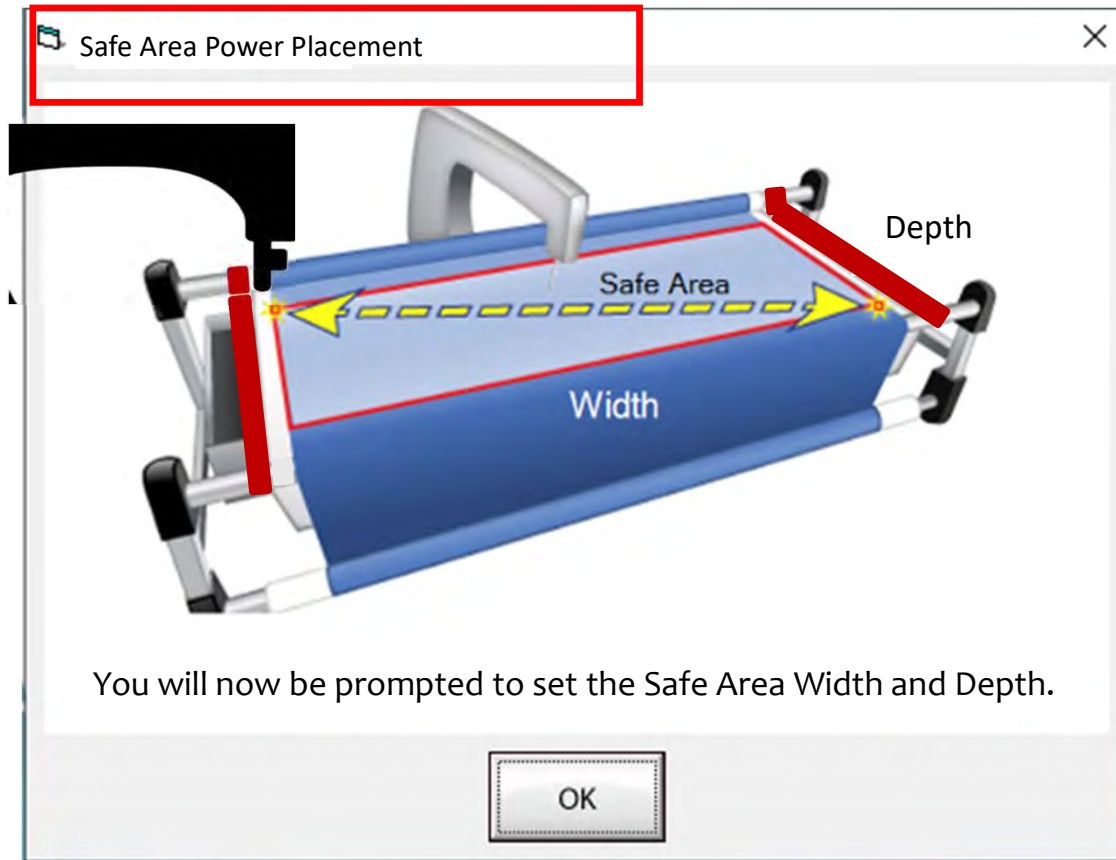
# Quilting Interface continued. . . **Toolbox**



Moves your Machine to the start point of your design

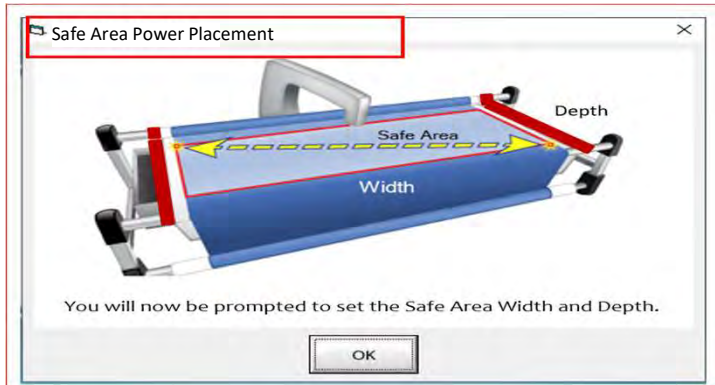


## Quilting Interface continued. . . Toolbox

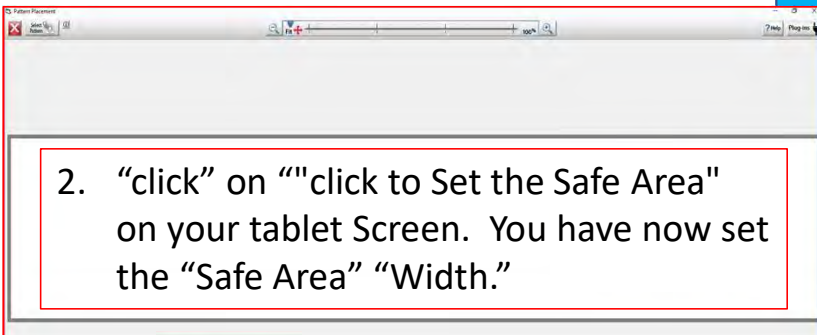
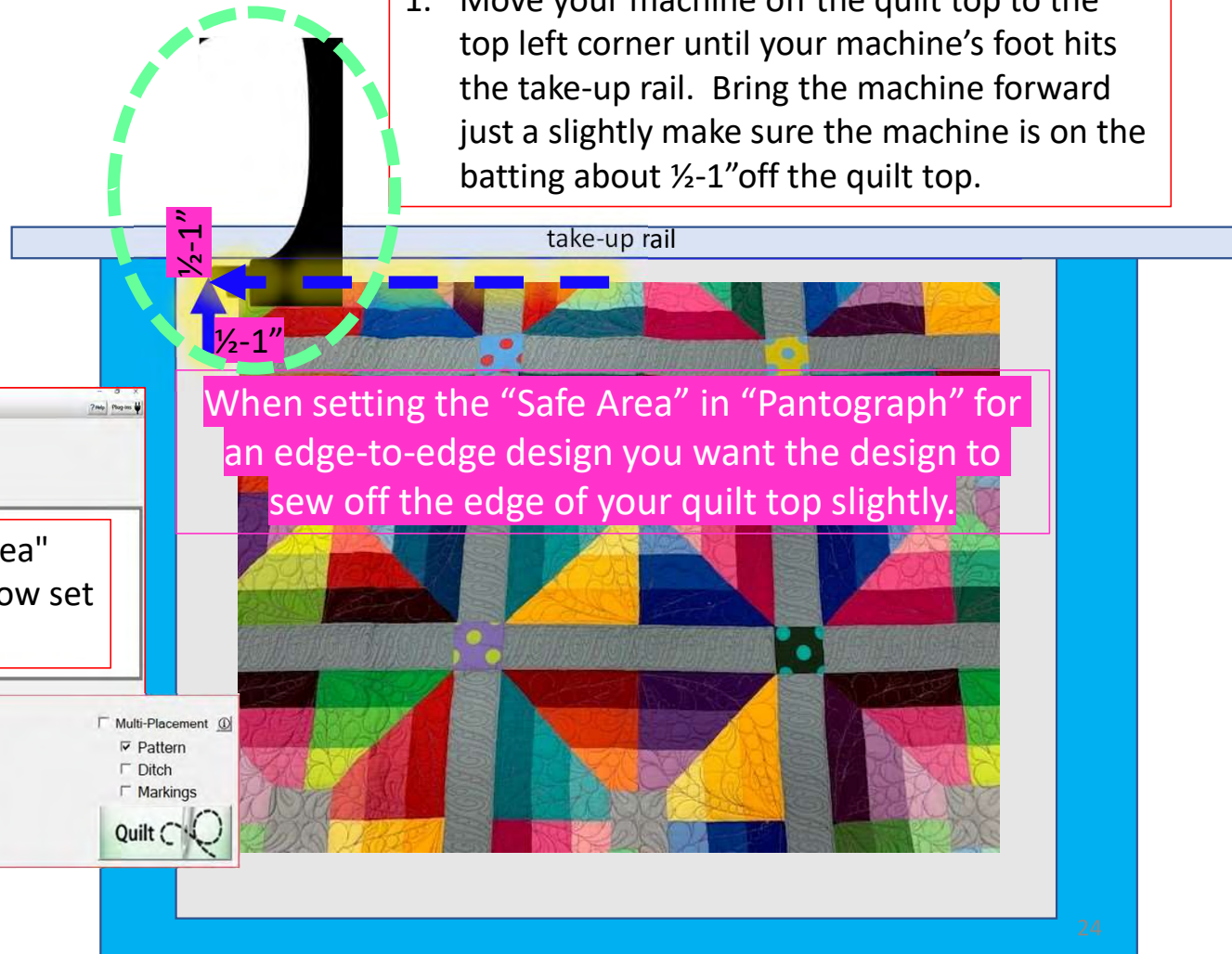


The “Safe Area” is your “quiltable,” quilting area. It will be different for every quilt. The “Safe Area” is defined by quilt size, machine throat and design. For pantograph edge-to-edge design you will want to set your safe area just off the edge of your quilt top so the design will sew off the edge slightly. How far off is determined by you and how wide your backing and batting are. Remember you always cut your backing and batting wider than your top. Let’s set the safe area.

# Quilting interface continued... Toolbox



1. Move your machine off the quilt top to the top left corner until your machine's foot hits the take-up rail. Bring the machine forward just a slightly make sure the machine is on the batting about  $\frac{1}{2}$ -1" off the quilt top.



2. "click" on "click to Set the Safe Area" on your tablet Screen. You have now set the "Safe Area" "Width."

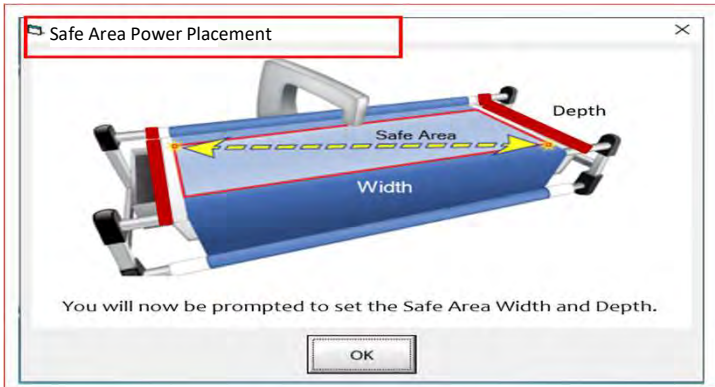




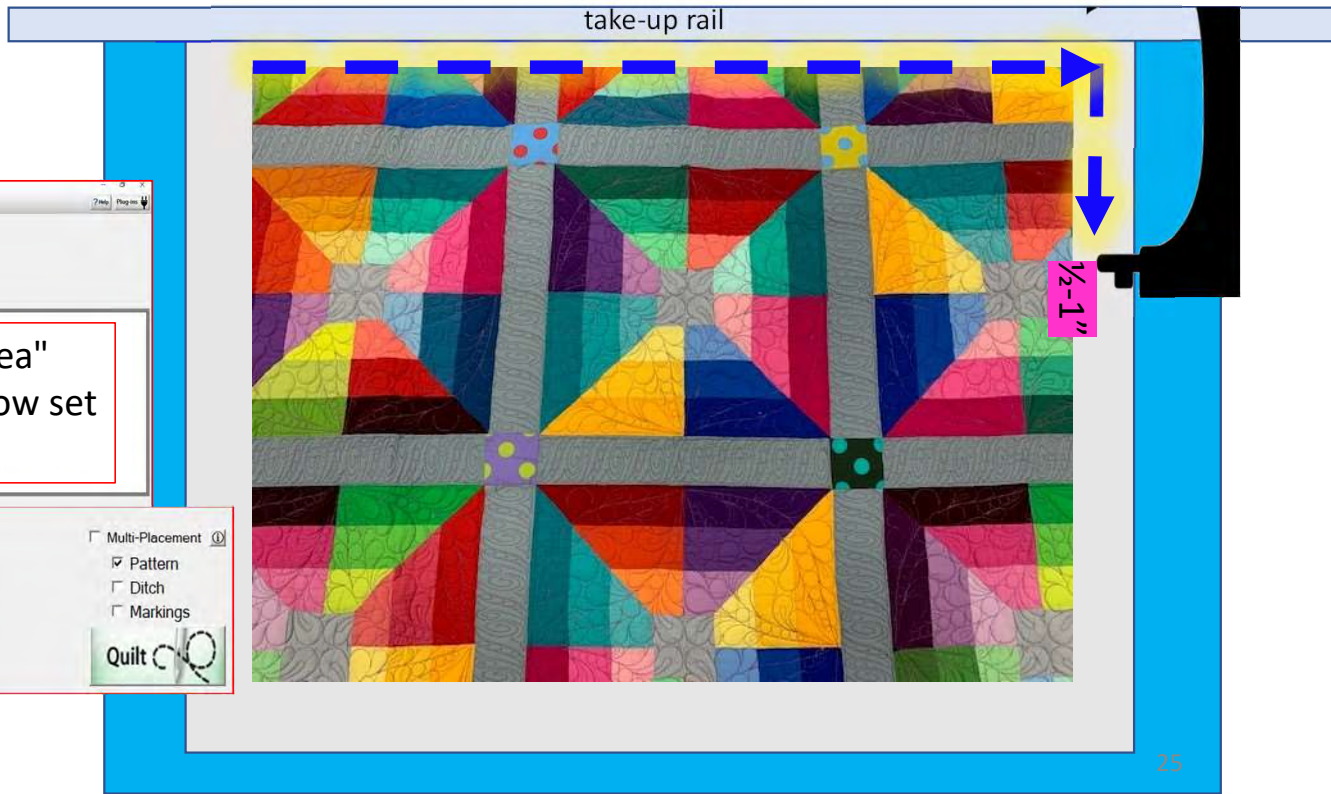
# Quilting Interface continued. . . Toolbox



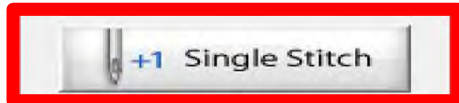
3. Move your machine the width of the quilt top off the right edge onto the batting about 1/2-1". Now bring move the machine as far forward as you can towards the front of the frame as far forward as the machine will extend to the "BOTTOM RIGHT."



4. "click" on ""click to Set the Safe Area" on your tablet Screen. You have now set the "Safe Area" "Depth."



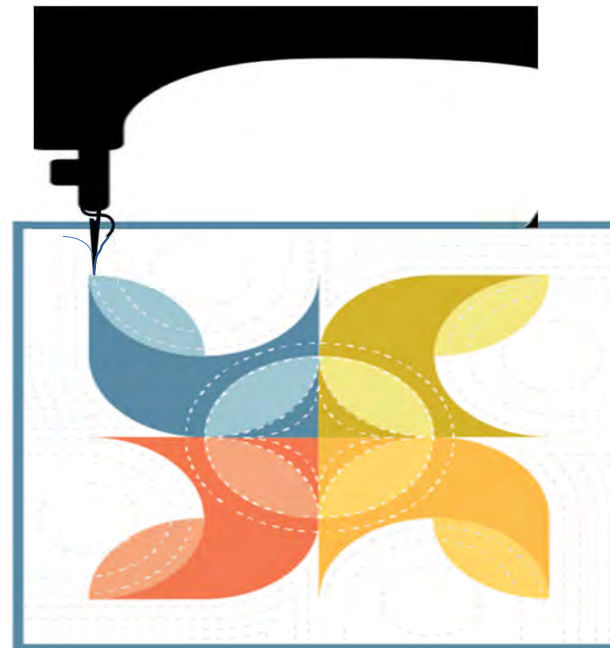
## Quilting Interface continued. . . **Toolbox**



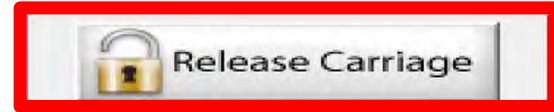
Single stitch to pull up bobbin thread

When you are in QuiltMotion mode your sewing machine functions are not available. The buttons on your machine do not work when QuiltMotion is engaged.

1. "Click" on "Single Stitch" the needle will insert down into the quilt to pull bobbin thread up. Another use for the "Single Stitch" is a tie off your thread.



## Quilting Interface continued. . . Toolbox



When using the QuiltMotion the carriage will be locked and can't be moved manually. However, there may be times you need to repair your design- like when run out of bobbin thread, or your thread breaks. "Click" on "Release Carriage" so you can move the sewing machine out of the way. Also use this option if you need to change the bobbin.



# Quilting Interface continued. . . **Toolbox**



Quilting Interface - 0: USB not connected Safe Area: 60 x 30  
File Help Debug

The ruler enables you to measure distances on your quilt. You can measure the length and width for borders, sashings, or blocks and find the center on those measurements. These measurements can be used to size your quilt top or block, to precisely place and quilt a design or pantograph.

Discover the many uses of the Ruler . . .

**X** will exit the ruler screen.

**Ruler Functions**  
Quilt Width: 42.484

Back Release Carriage Apply Measurement

Length (in)   
Total Stitches:   
Sewn:   
Remaining:   
% Complete:



# Ruler Screen Button and Functions

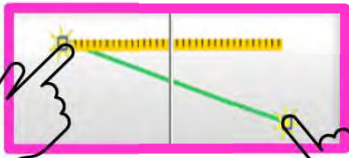
**Ruler Functions**  
Quilt Width: 44.084



Takes you back to home screen



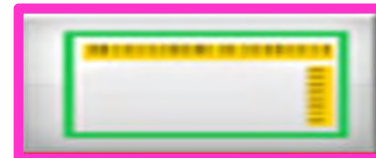
Toolbox



Place Measurement



Measure width distance between two (perfectly straight) points



Measure width and depth area at the same time



Tape measure - measures the width between two points (it may not be perfectly straight)



Moves to the center of your measurement



Releases carriage so you can move it for placement or to move to the center of your measurement



Applies measurement to your "PantoStacker" screen

# Quilting Interface Continued. . . **Toolbox**



End Point Adjust

“End Point Adjust” helps you refine your end points to match up before proceeding to the next zone. This is very helpful when you are quilting on a Hoop style frame.

**Select Point**

◻ ◀ First ◀ Prev 1 Next ▶ Last ▶ ◻

Show Selected       Auto Move

**Adjust Point**

Small Steps  
 Medium Steps  
 Large Steps

◀ ▶

⬆ ⬇

Reset Current

Reset All

?

Cancel      OK

30

# Quilting Interface continued. . . **Toolbox**



End Point Adjust

**Select Point**

◻ ◀ First ◀ Prev 1 Next ▶ Last ▶ ◻

Show Selected     Auto Move

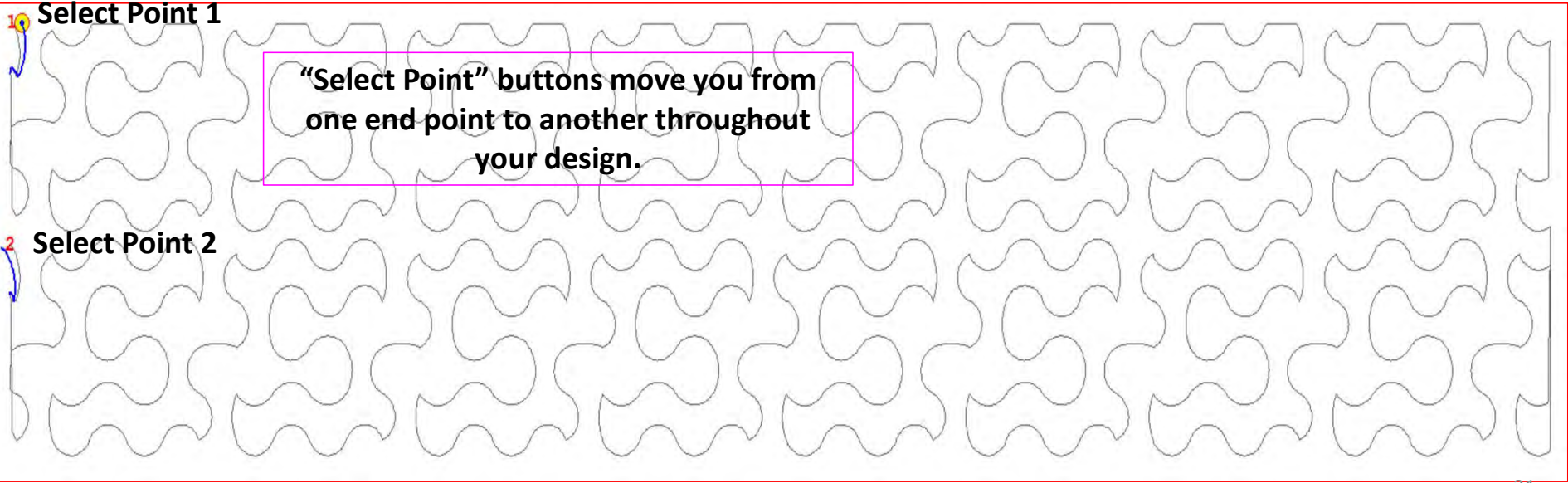
**Adjust Point**

Small Steps  
 Medium Steps  
 Large Steps

Reset Current    ?    ?    ?

Reset All    ?    ?    ?

Cancel    OK



# Quilting Interface Continued. . . Toolbox



End Point Adjust

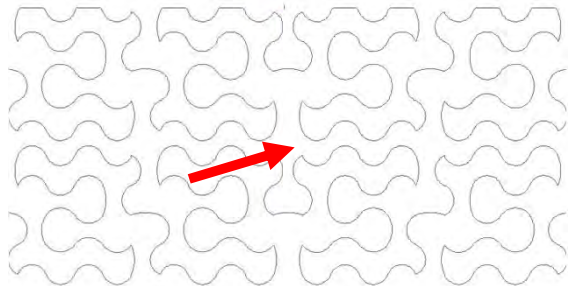
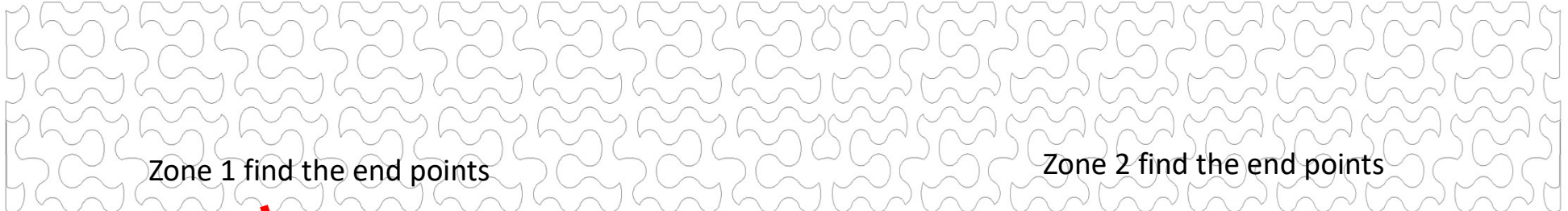
**Select Point**

◻ ◀ First ◀ Prev 1 Next ▶ Last ▶ ◻

Show Selected     Auto Move

**Adjust Point**

Small Steps  
 Medium Steps  
 Large Steps



**“Adjust Point” buttons help you adjust the end point of last zone with the beginning point of a new zone. To adjust the end point click on the “Nudge Arrows” the direction you need it adjusted use small, medium or large steps to match up the end point to the start point. Matching up the points as close as possible will help your design look like one continuous design. Use the “Reset” to undo adjustments.**



# Quilting Interface Continued. . . Toolbox



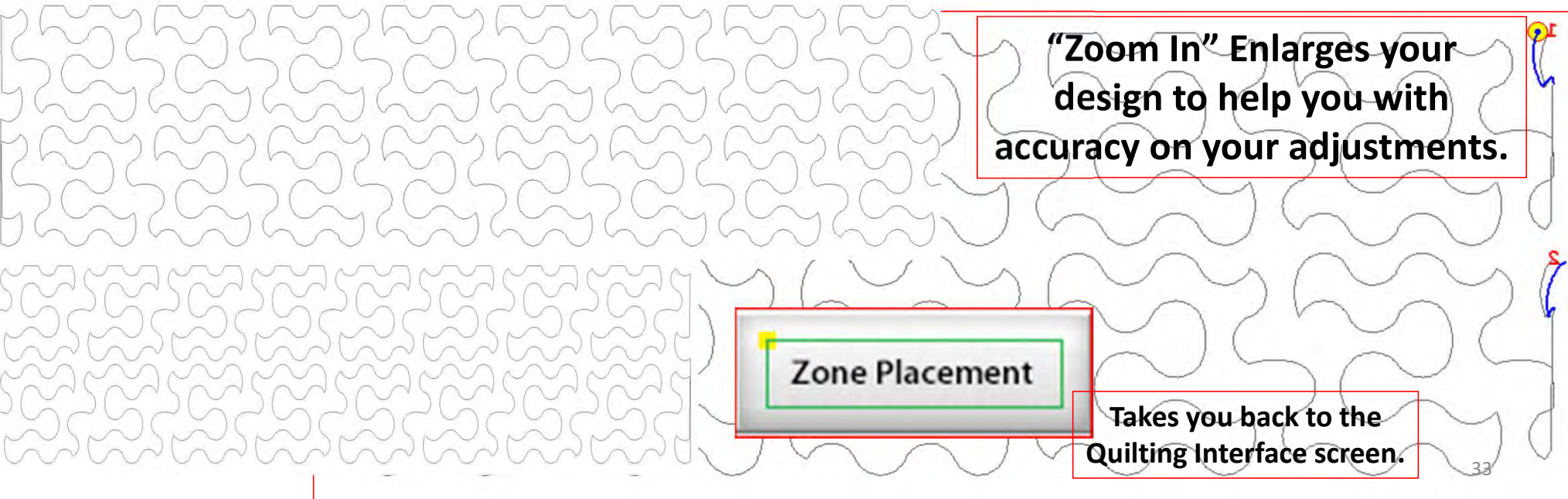
End Point Adjust

A red-bordered box containing the main toolbox interface. It includes a 'Select Point' section with buttons for '&lt; First', '&lt; Prev', '2', 'Next &gt;', and '&gt; Last'. Below these are checkboxes for 'Show Selected' and 'Auto Move'. To the right is an 'Adjust Point' section with four directional arrow buttons (left, right, up, down) and a 'Small Steps' checkbox. Further right are 'Reset Current' and 'Reset All' buttons. On the far right is a zoom control section with a magnifying glass icon, a zoom slider, and 'Cancel' and 'OK' buttons.

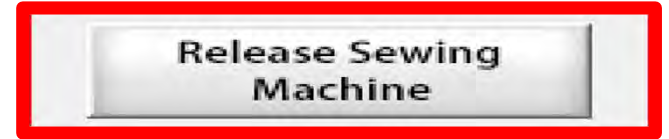
**“Zoom In” Enlarges your design to help you with accuracy on your adjustments.**

**Zone Placement**

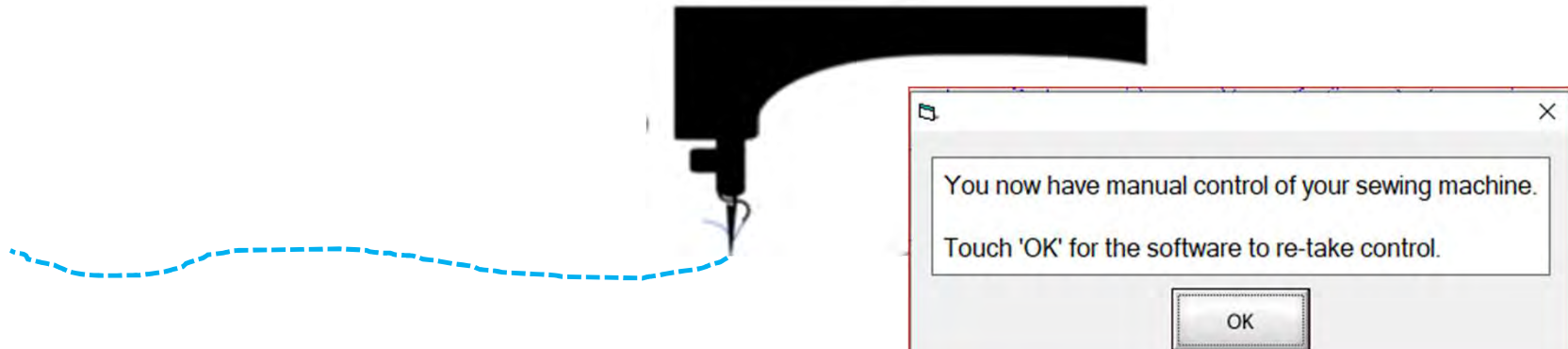
**Takes you back to the Quilting Interface screen.**



## Quilting Interface continued. . . **Toolbox**

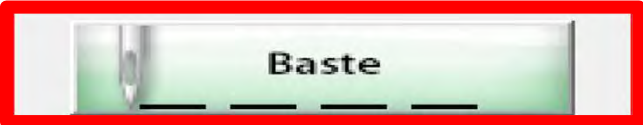


“Click” on “Release Sewing Machine” to take control of your machine manually. This allows you to check your machine’s functions to make sure it is sewing correctly.



**DO NOT "click" OK UNTIL YOU ARE READY FOR QUILTMOTION TO REENGAGE.**

# Quilting Interface continued. . . **Toolbox**



1. “Click” on “Slow Baste.” Move your machine across the area you want to baste. The slower you move the machine across your quilt the smaller and closer together. The stitches will be. The faster you move your machine, the larger and further apart the stitches are.

2. “Click” on “Stop” when finished.

The higher the speed the faster the needle down/up is.

**1** The Basting Tool

Speed 1

Slow Baste

+1 Single Stitch

Exit

'Single Stitch' is provided for pulling the bobbin thread.

**2** The Basting Tool

Speed 1

Stop

Exit

'Single Stitch' is provided for pulling the bobbin thread.

The Basting Tool

Speed 5

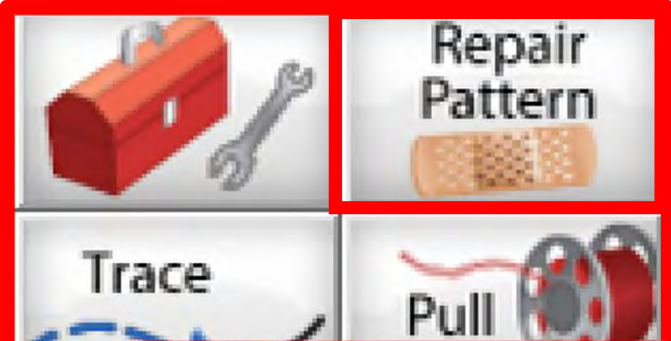
Slow Baste

+1 Single Stitch

Exit

'Single Stitch' is provided for pulling the bobbin thread.

# Quilting Interface continued. . . Repair Pattern



“Repair Pattern” is here to help you repair your design when your thread breaks’ or the bobbin thread runs out. Let me show you how to use these tools to repair your quilting design.

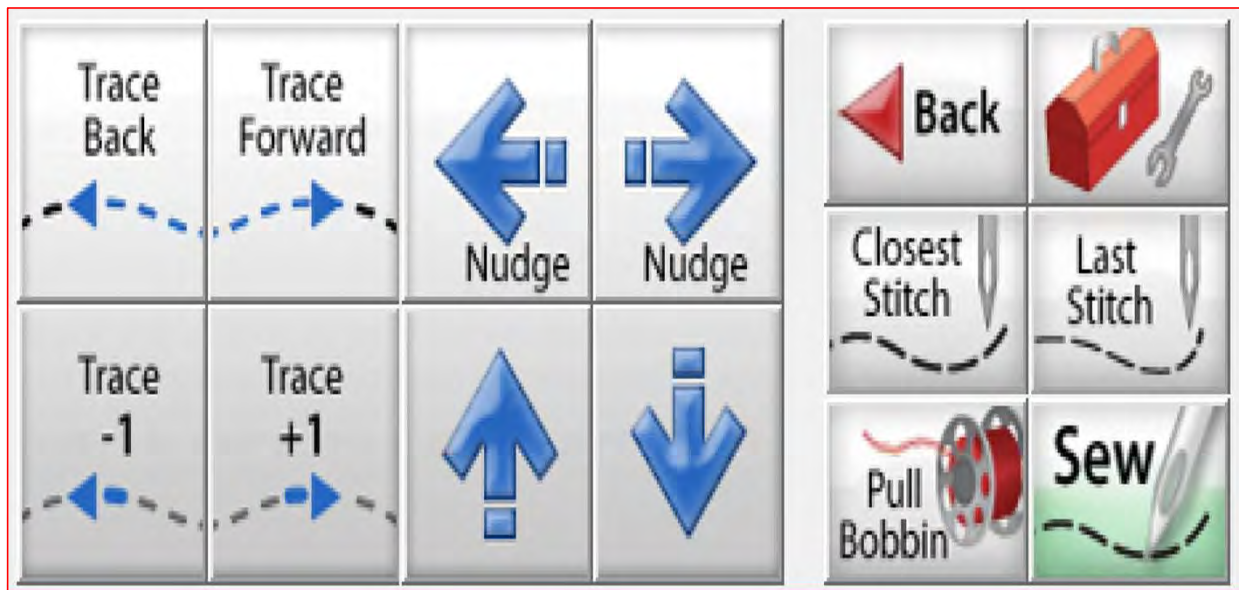
Quilted portion of design, stopped we need to repair the design before proceeding on.

<b>Sew Resume</b> Press "Sew" to resume sewing. (Prior to sewing, alignments or bobbin pulls may be performed.)	<b>Sew</b>	<b>Finished!</b> Placement Repair Pattern	Length (m) 296 Total Stitch 2995 Sewn: 1776 Remaining: 1219 % Complete: 59
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Click on "Repair Pattern"

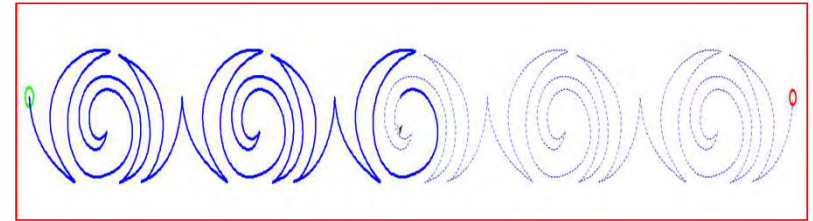
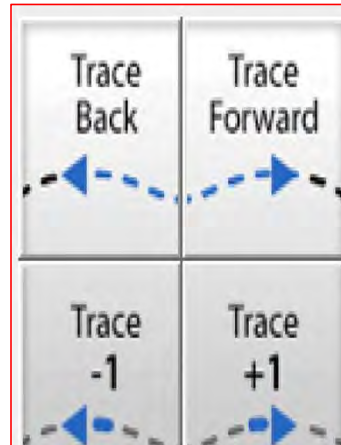
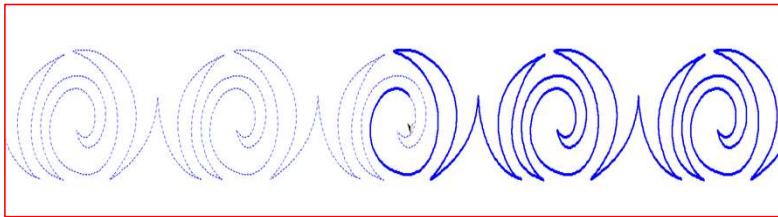
## Quilting interface continued. . . **Repair Pattern**

The “Repair Pattern” tools help you easily repair your design and make it look like you never stopped to repair it.



## Quilting Interface continued. . . **Repair Pattern**

Trace Back and Trace Forward to where you position the machine on the design.



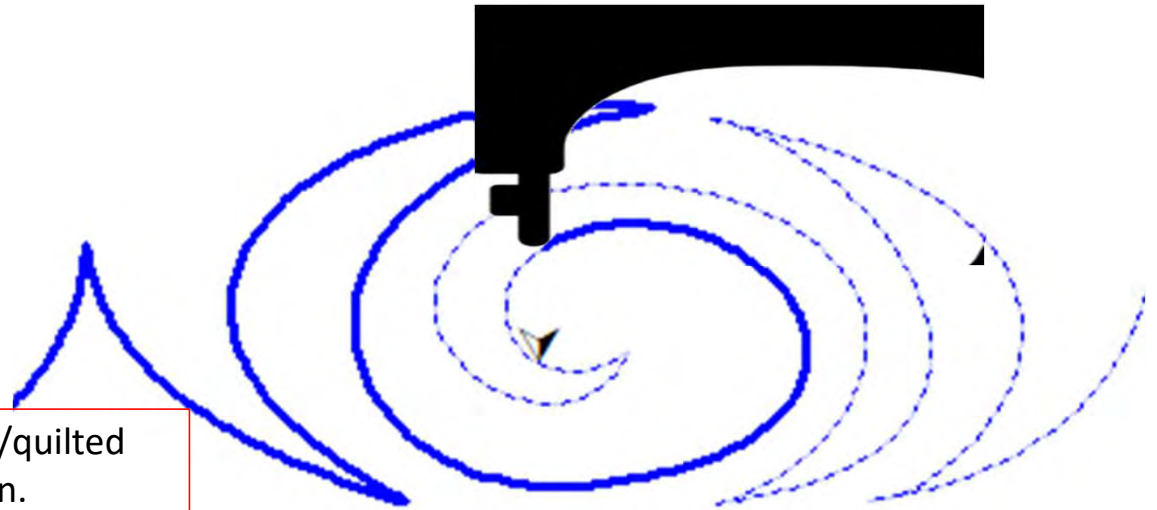
Trace (-1) or (+1) traces forward or backward one stitch at a time.

“Trace,” traces over your already quilted design without the sewing machine sewing. The “Trace” features allows you to trace forward or backward to find exactly where the design stopped sewing. Finding the stitch you stopped sewing allows you start stitching seamlessly, so your design has no breaks in your stitches from where it stopped.

## Quilting interface continued. . . **Repair Pattern**



Move your machine to the last stitched, stitch then click on “Closest Stitch.” Moving the machine near that last stitched portion of the design helps the automation find that location on the design and when you click on “Closest Stitch” it will find the nearest stitch in you design.

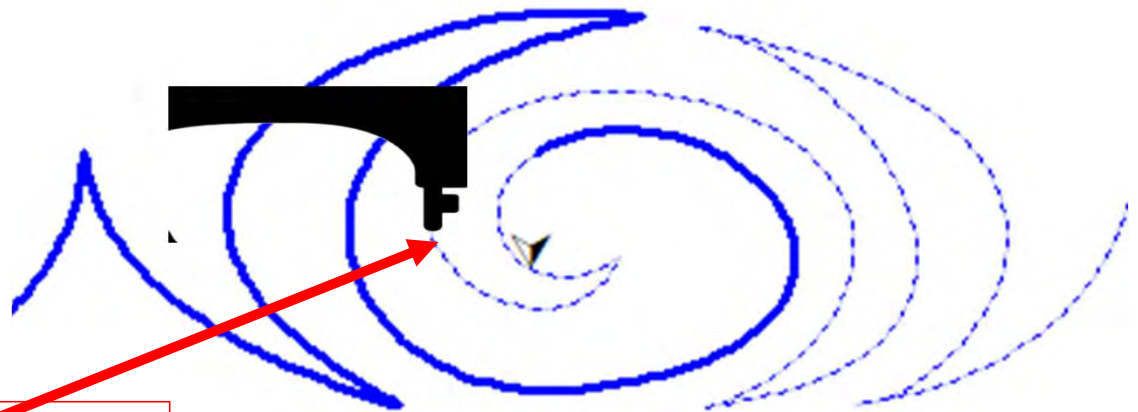


Solid blue line is the sewed/quilted portion of your design.

## Quilting interface continued. . . **Repair Pattern**



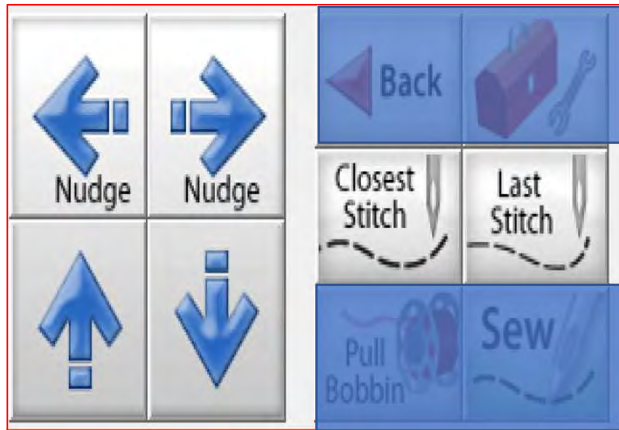
“Last Stitch” will take you to the last stitch, stitched on you design. This is where the sewing machine stopped. If the thread broke or you ran out of bobbin the sewing machine will keep stitching until you hit stop.



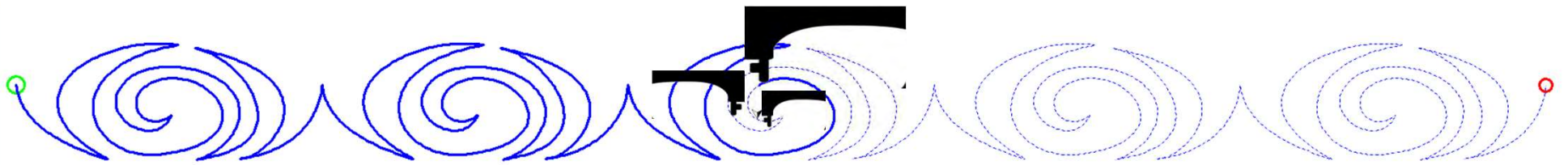
Sewing machine stopped.



## Quilting interface continued. . . **Repair Pattern**

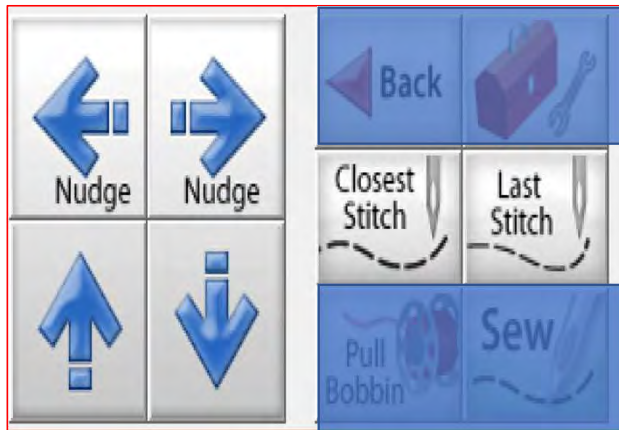


Sometimes your machine might need a little “Nudge” to help it get back exactly to where you stopped stitching. If your thread broke, or your bobbin ran out and your machine kept sewing without stitching. Click on “Last Stitch” your machine will move to the last place it stopped sewing. Notice you don’t have stitches, use the “Nudge” buttons to get you to the last stitched stitch.

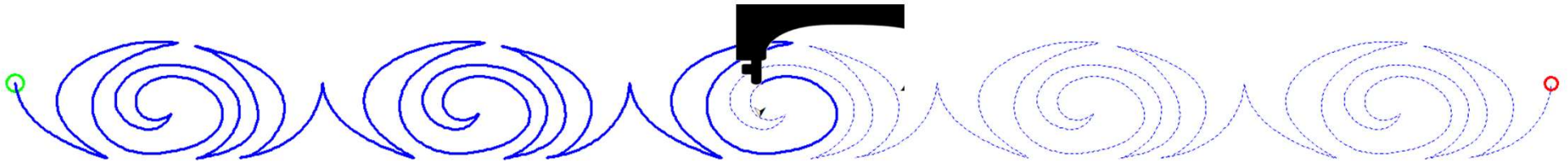


Using the “Nudge” arrows you can move the machine in small increments to where it stopped stitching.

## Quilting interface continued. . . **Change Bobbin**



Click on the “**Toolbox**” and then Click on “**Release Carriage**” inside the toolbox. Once the carriage is released move it to the side of your quilt and change the bobbin. After the bobbin is changed move the machine back to the last stitch that was stitched in your design. Click on “**Closest Stitch**” when you click on closest stitch your machine will engage with the automation and lock onto that stitch in the design, if your needle is in the right location on your design click on “**Pull Bobbin.**”



Pull your bobbin thread and then click on “**Sew**” to finish quilting your design. Your machine will sew your t  
offs and continue sewing/quilting the rest of your design. Once it has stopped Click on “**Finished Pattern,**”  
and pull your bobbin thread up.

Home Screen continued. . . “Try Other Product Tiers”

Features	QCT Beginnings	QCT Pro	QCT GOLD
Quilting Interface	Start	Start	Start
Machine Activation	Start	Start	Start
Simulation	Start	Start	Start
Pattern Sizer	Start	Start	Start
File Saving	Start	Start	Start
Block Lock	Start	Start	Start
Export	Start	Start	Start
Printing	Start	Start	Start
Import Batch	Start	Start	Start
Marking Tool	Start	Start	Start
PantoStacker	Start	Start	Start
QuiltCAD	Start	Start	Start
PatternCAD	Start	Start	Start
Record	Start	Start	Start
Template Designer	Start	Start	Start
Borders and Corners	Start	Start	Start
Virtual Longarm	Start	Start	Start
Fonts	Start	Start	Start
Panto Advanced	Start	Start	Start
Corner Maker	Start	Start	Start
Fabric Compensation	Start	Start	Start
Pattern eClipse	Start	Start	Start
Multi-Pattern Placement	Start	Start	Start

Other features listed on the right side of the window include PatternCAD, QuiltCAD, and Record. A 'Try Other Product Tiers' button is located at the bottom right of the window.

Check out all the amazing features from the QuiltMotion QCT 5 Beginnings and Pro versions, as well as the great features of our Gold Card Access subscription.

# Home Screen continued. . . Help



On the “QuiltMotion QCT 5” home screen click on “Help.” The “Help Features” will pop open. Let’s take some time to learn about each help feature, and their functions.

# Help Feature

About

About

Help Topics

Tutorials

Settings

Options

Status Summary

Online Access (ON)

Enter Keys

Software Management

Repair Kit

Notifications

About Quilters Creative Touch

Quilters Creative Touch  
[Version 5.05.20](#)  
Copyright (c) 2014 Cabin Logic LLC



Features

- Block Lock
- Export
- File Saving
- Import Batch
- Machine Activation
- Marking Tool
- PantoStacker
- Pattern Sizer
- PatternCAD
- Printing

Motor Model #: (not connected)  
Firmware Date: (not connected)  
Serial Number: (not connected)  
Motor Port: (not connected)

Folder ID: 9\_1  
Logical Slider ID: 0  
Physical Slider ID: (not connected)

Volume ID:  
947235520

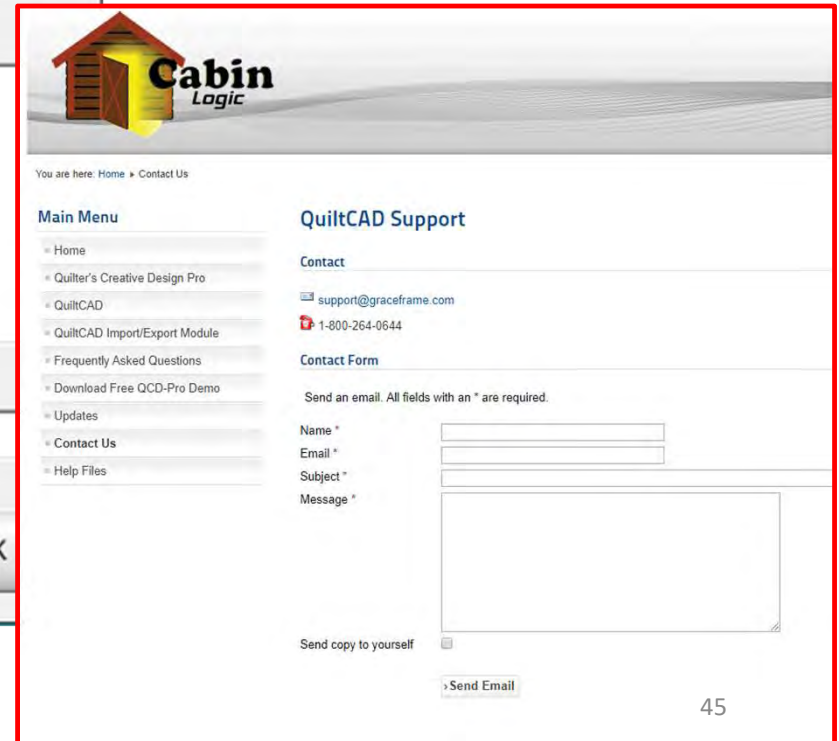
[Sewing Machine Information](#)  
[Frame Style: Rolling-Rail](#)  
[License Agreement](#)

[Cabin Logic Service Site](#)

US Patent # 8515571

OK

The "About" screen shows the version of the Quilters Creative Touch software, by clicking on Cabin Logic Service Site the live link takes you directly to the Cabin Logic website main menu/QuiltCAD Support



You are here: Home » Contact Us

**Main Menu**

- Home
- Quilter's Creative Design Pro
- QuiltCAD
- QuiltCAD Import/Export Module
- Frequently Asked Questions
- Download Free QCD-Pro Demo
- Updates
- Contact Us
- Help Files

**QuiltCAD Support**

**Contact**

support@graceframe.com  
1-800-264-0644

**Contact Form**

Send an email. All fields with an \* are required.

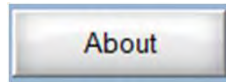
Name \*  
Email \*  
Subject \*  
Message \*

Send copy to yourself

Send Email

45


# Help Features continued. . .



- About
- Help Topics
- Tutorials
- Settings
- Options
- Status Summary
- Online Access (ON)
- Enter Keys
- Software Management
- Repair Kit
- Notifications

About Quilters Creative Touch

Quilters Creative Touch  
[Version 5.05.20](#)  
Copyright (c) 2014 Cabin Logic LLC



Features

- Block Lock
- Export
- File Saving
- Import Batch
- Machine Activation
- Marking Tool
- PantoStacker
- Pattern Sizer
- PatternCAD
- Printing

Motor Model #: (not connected)  
Firmware Date: (not connected)  
Serial Number: (not connected)  
Motor Port: (not connected)

Folder ID: 9\_1  
Logical Slider ID: 0  
Physical Slider ID: (not connected)

[Sewing Machine Information](#)  
[Frame Style: Rolling-Rail](#)  
[License Agreement](#)

Volume ID:  
947235520

[Cabin Logic Service Site](#)

US Patent # 8515571

OK

Also in the "About" screen you can change "Sewing Machine Information" and "Frame Style"

Click on "Sewing Machine Information"

# Help Feature continued...

About

About

Help Topics

Tutorials

Settings

Options

Status Summary

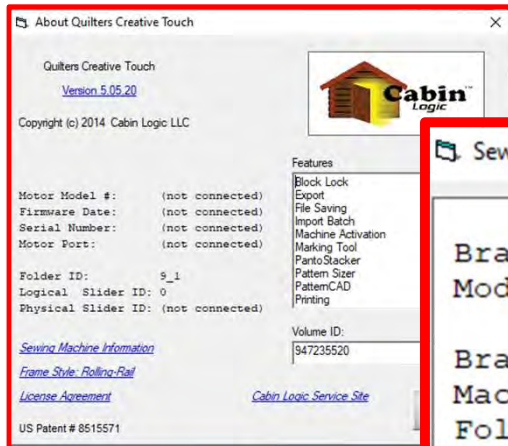
Online Access (ON)

Enter Keys

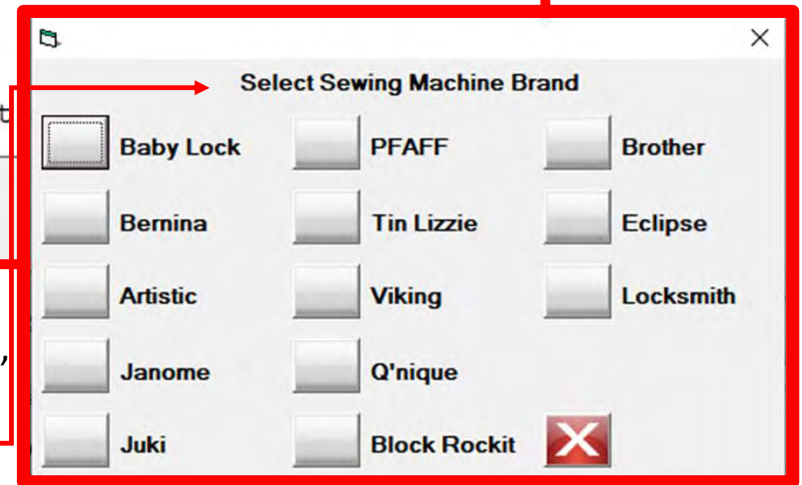
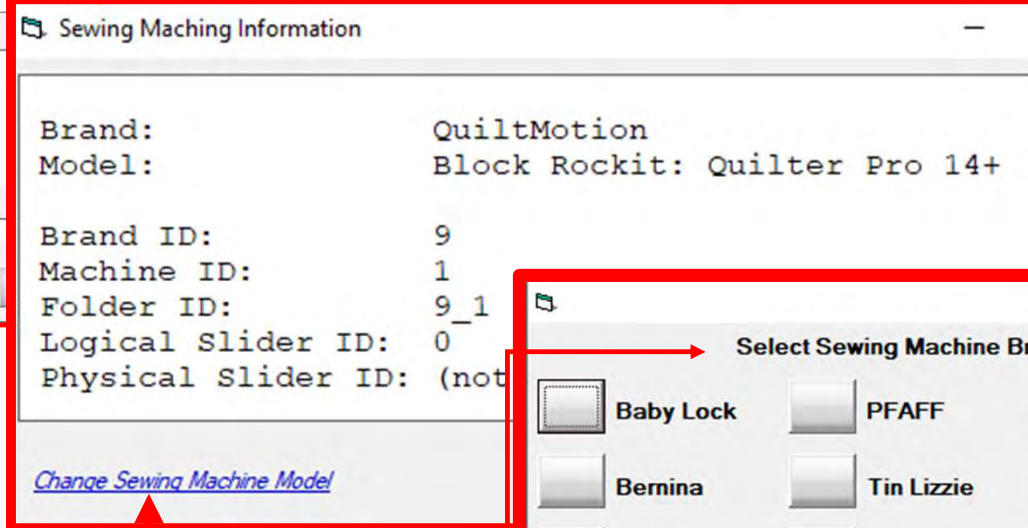
Software Management

Repair Kit

Notifications

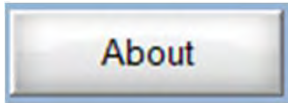


Now that you have clicked on "Sewing Machine Information" the screen below will pop up showing you the default setting for Brand: and Model:



If you do not see your Brand and Model of sewing machine, then click on "Change Sewing Machine Model" the "Select Sewing Machine Brand" screen pops up.

# Help Feature continued...



- About
- Help Topics
- Tutorials
- Settings
- Options
- Status Summary
- Online Access (ON)
- Enter Keys
- Software Management
- Repair Kit
- Notifications

Brand: QuiltMotion  
Model: Block Rockit: Quilter Pro 14+

Brand ID: 9  
Machine ID: 1  
Folder ID: 9\_1  
Logical Slider ID: 0  
Physical Slider ID: (not connected)

[Change Sewing Machine Model](#)

Motor Model #: (not connected)  
Firmware Date: (not connected)  
Serial Number: (not connected)  
Motor Port: (not connected)

Folder ID: 9\_1  
Logical Slider ID: 0  
Physical Slider ID: (not connected)

[Sewing Machine Information](#)

[Frame Style: Rolling-Rail](#)

[License Agreement](#)

US Patent # 8515571

### Select Sewing Machine Brand

<input checked="" type="checkbox"/> Baby Lock	<input type="checkbox"/> PFAFF	<input type="checkbox"/> Brother
<input type="checkbox"/> Bernina	<input type="checkbox"/> Tin Lizzie	<input type="checkbox"/> Eclipse
<input type="checkbox"/> Artistic	<input type="checkbox"/> Viking	<input type="checkbox"/> Locksmith
<input type="checkbox"/> Janome	<input checked="" type="checkbox"/> Q'nique	
<input type="checkbox"/> Juki	<input type="checkbox"/> Block Rockit	<input checked="" type="checkbox"/>

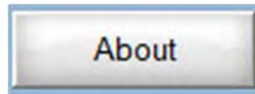
## Select Sewing Machine Model

### Select Sewing Machine Model

- Q'nique 14+
- Q'nique 15R
- Q'nique 15 Pro
- Q'nique 19
- Q'nique 21
- Q'nique 21 Pro
-



# Help Feature continued. . .



- About
- Help Topics
- Tutorials
- Settings
- Options
- Status Summary
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- Notifications

Quilters Creative Touch

Copy

Motor Port: (not connected)

Folder ID: 9\_1

Logical Slider ID: 0

Physical Slider ID: (not connected)

Sewing Machine Information

Volume ID: 947235520

Frame Style: *Rolling-Rail*

When you change the frame style, the software will be re-started.


Do you wish to continue?

Yes No

Select Quilting Frame

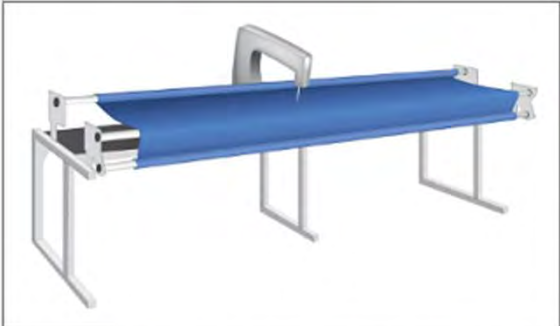
Select which style of quilting frame you have:

Hoop Frame



(The fabric is draped over the frame edges)

Rolling-Rail Frame



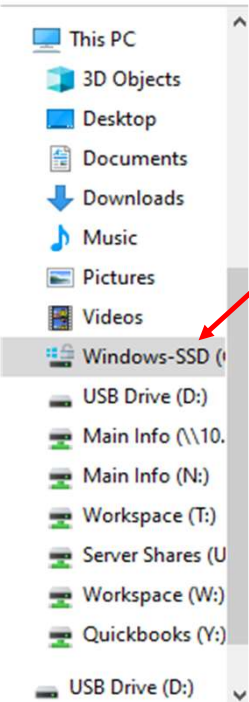
(The fabric is rolled onto the horizontal rails)

Select "Frame Style: choose Hoop Frame or Rolling-Rail Frame

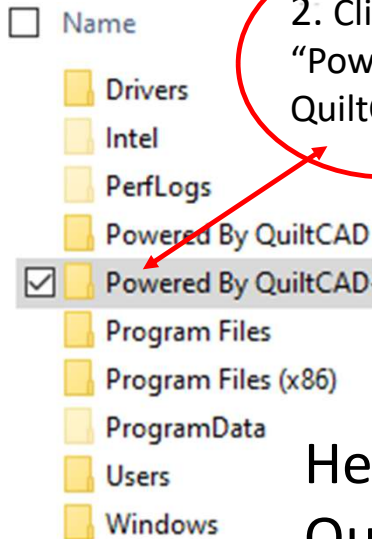
# Help Feature

Help Topics

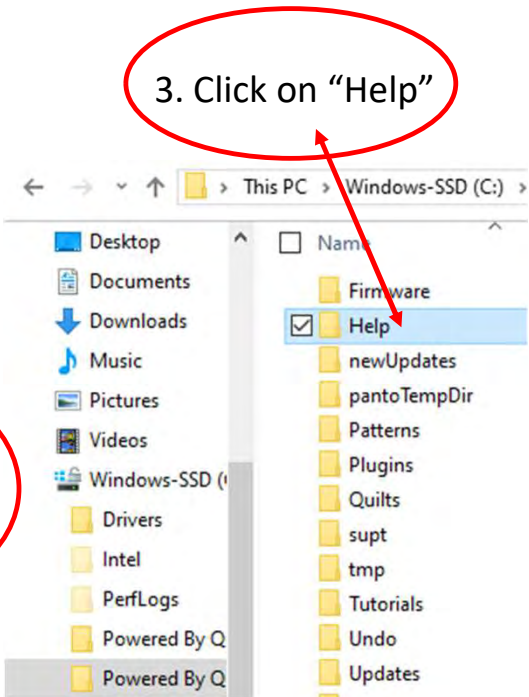
- About
- Help Topics**
- Tutorials
- Settings
- Options
- Status Summary
- Online Access (ON)
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- Software Management
- Repair Kit
- Notifications



1. Double click on "Windows-SSD"

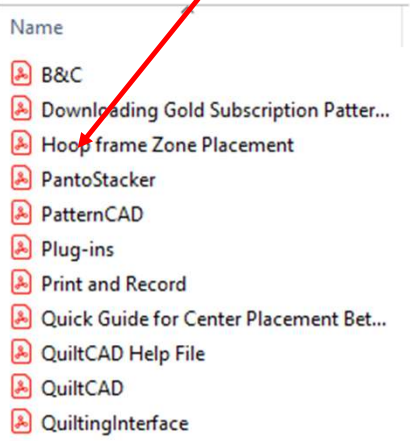


2. Click on "Powered by QuiltCAD"



3. Click on "Help"

4. Click on desired help file



Help files for PatternCAD and QuiltCAD with more to come...

# Help Feature

Tutorials

- About
- Help Topics
- Tutorials**
- Settings
- Options
- Status Summary
- Online Access (ON)
- Enter Keys
- Software Management
- Repair Kit
- Notifications

inForm Help Tutorials Tips

Pantograph Training Advanced

Pantograph Training Basic

Pantograph Training Entry Level

Pantograph Training EZ

Pantograph Training Power

Pantograph Training

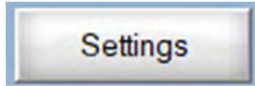
Select & Sew

Setting the Safe Area

Click on desired Tutorial more coming soon

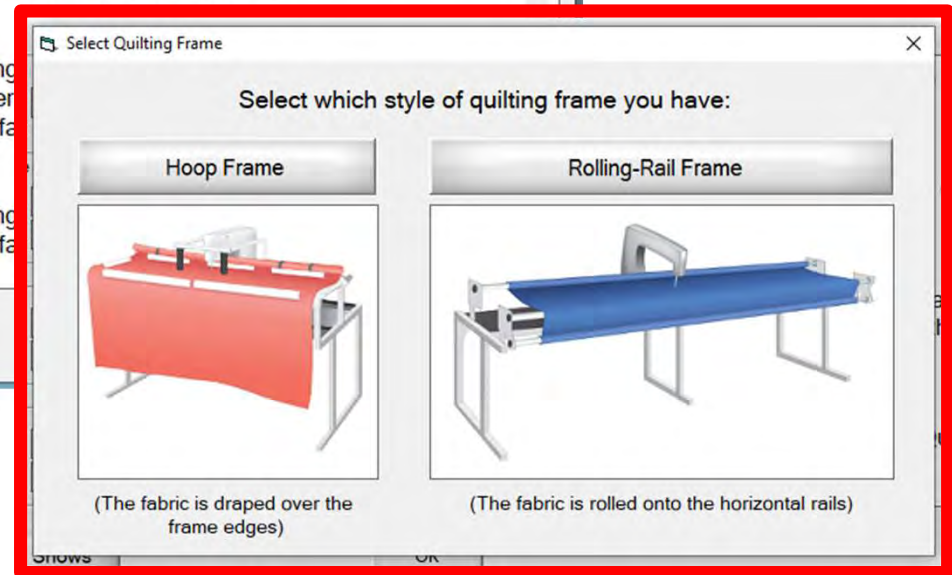
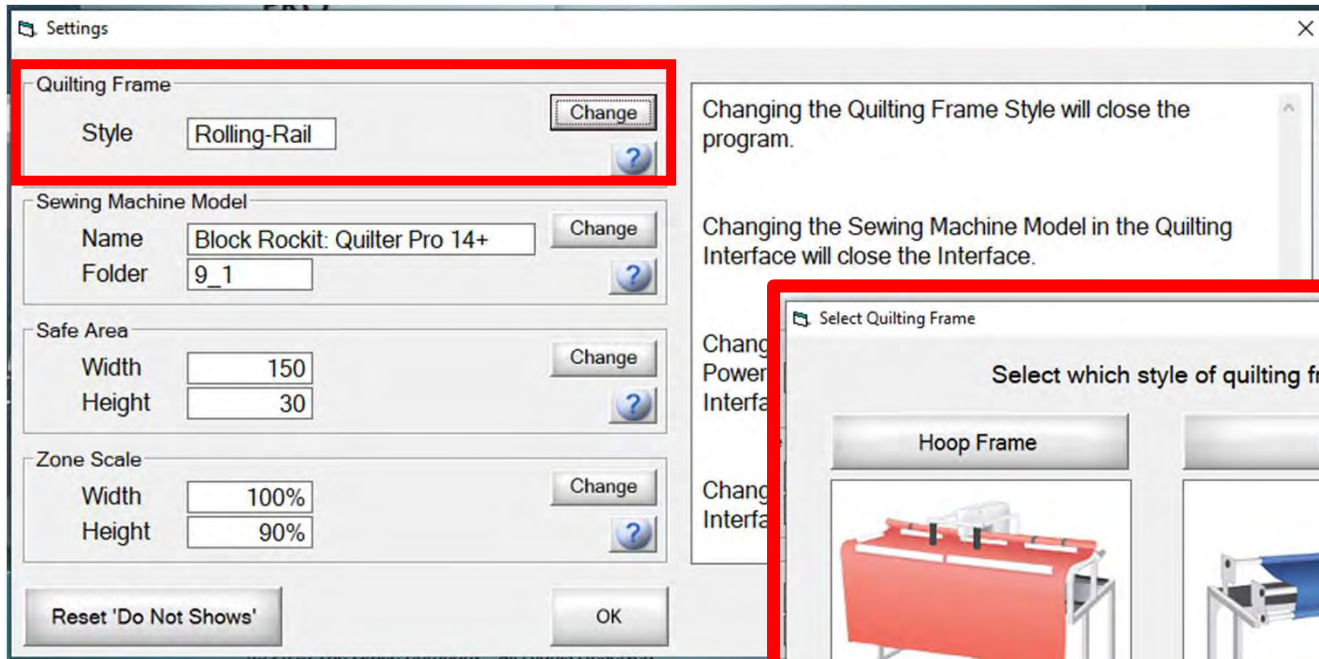
You must be online to open the tutorials. Click on each tutorial to save it. This will keep that tutorial in your folder, so you don't have to be online to open it the next time you need it.

# Help Feature



“Settings” is another place you can change frame styles choose either Rolling frame Or Hoop frame

- About
- Help Topics
- Tutorials
- Settings**
- Options
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- Enter Keys
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If you change frame styles the program will close out and restart to insure everything is properly reset for the new frame style.

Help Feature continued. . .

Settings

Sewing Machine Brand

About

Help Topics

Tutorials

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Settings

Quilting Frame  
Style   

**Sewing Machine Model**  
Name    
Folder  

Safe Area  
Width    
Height  

Zone Scale  
Width    
Height

Select Sewing Machine Brand

<input type="radio"/> Baby Lock	<input type="radio"/> PFAFF	<input type="radio"/> Brother
<input type="radio"/> Bernina	<input type="radio"/> Tin Lizzie	<input type="radio"/> Eclipse
<input type="radio"/> Artistic	<input type="radio"/> Viking	<input type="radio"/> Locksmith
<input type="radio"/> Janome	<input type="radio"/> Q'nique	
<input type="radio"/> Juki	<input checked="" type="radio"/> Block Rocket	<input type="button" value="X"/>

Sewing Machine Model

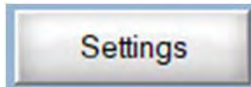
Select Sewing Machine Model

<input type="radio"/> Q'nique 14+
<input type="radio"/> Q'nique 15R
<input type="radio"/> Q'nique 15 Pro
<input type="radio"/> Q'nique 19
<input type="radio"/> Q'nique 21
<input type="radio"/> Q'nique 21 Pro
<input checked="" type="radio"/> Block Rocket

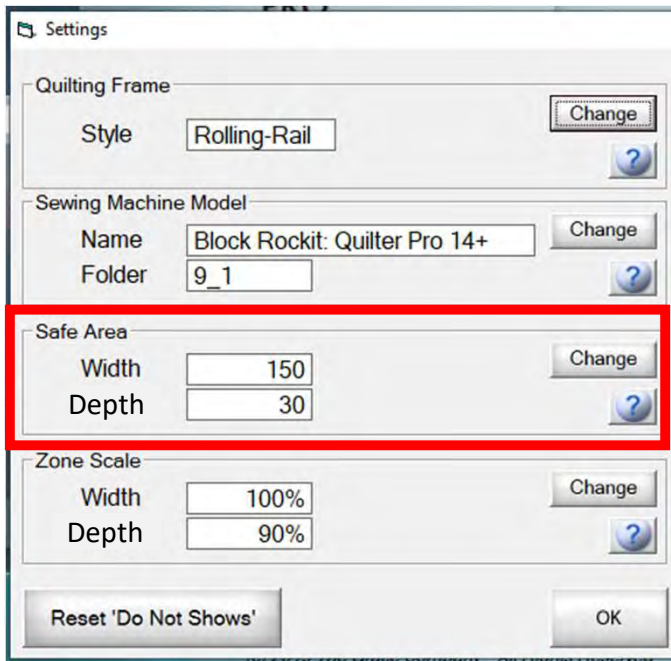
53

“Settings” will also let you “Select Sewing Machine Brand” and “Select Sewing Machine Model”

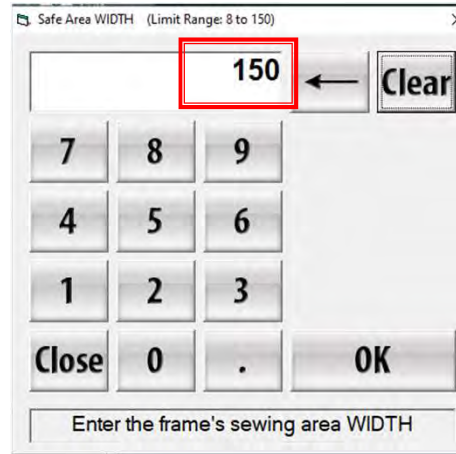
# Help Feature continued. . .



- About
- Help Topics
- Tutorials
- Settings**
- Options
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- Online Access (ON)
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- Repair Kit
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Manually input  
Safe area width

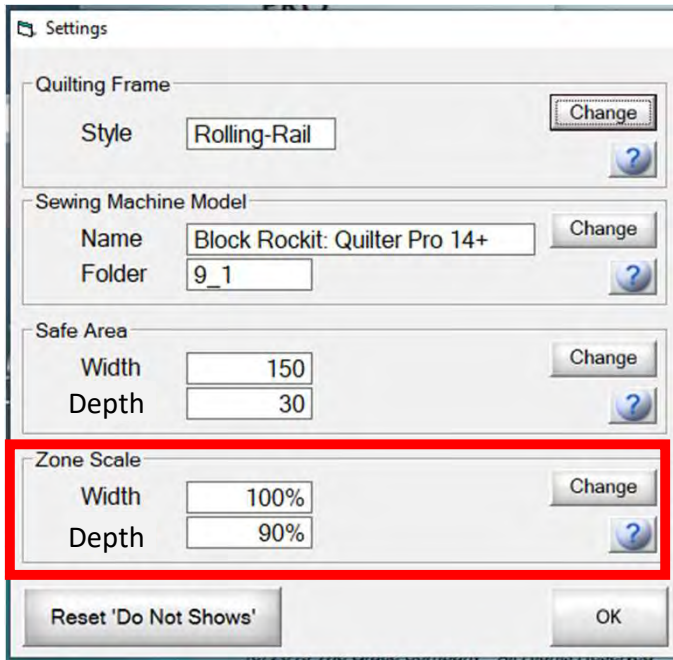
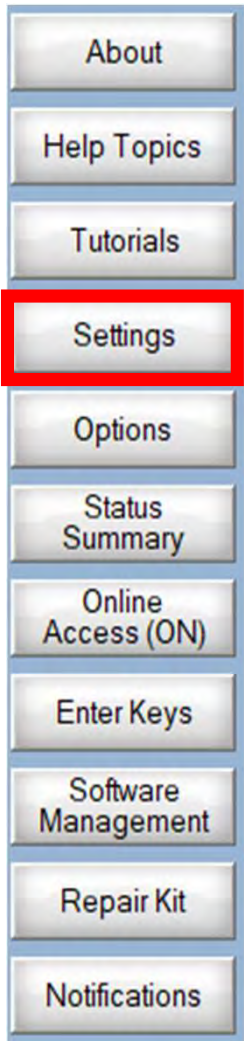
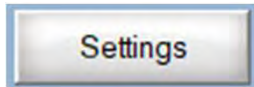


Manually input  
Safe area  
Depth

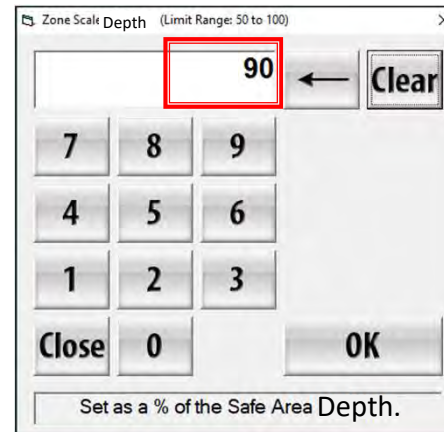


Manually input your safe area width and height before opening  
Select & Sew power placement or your Pantograph placement  
screen.

# Help Feature continued. . .

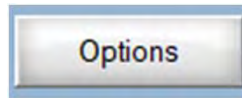


Manually set  
Zone Scale

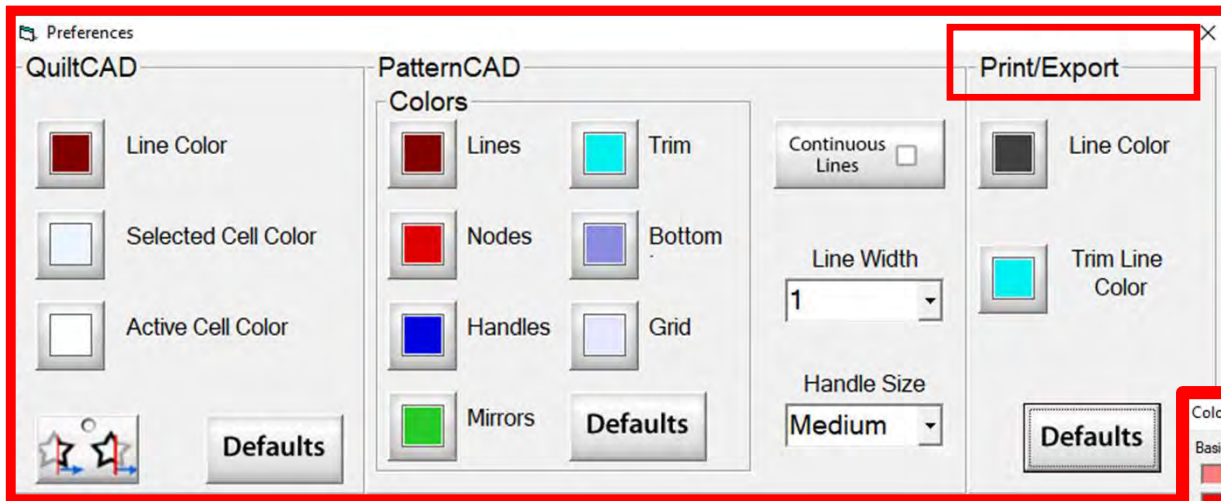


Manually set “Zone Scale” “Zone” is the quilting area your machine can sew from side to side and front to back which is determined by your frame. Rolling frames will have a larger “Zone” than a hoop frames.

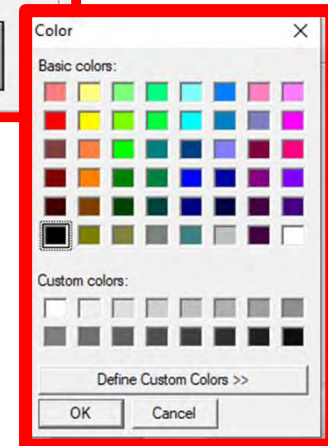
# Help feature



QuiltCAD and PatternCAD helps you create a new design or adjust an existing design to quilt.



Change the color of your lines, nodes, handles, mirrors, or trims. Just click on one of the buttons and change to a color of your choice.

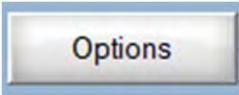


Print/Export can only be used with QuiltMotion/Quilter's Creative Touch Pro

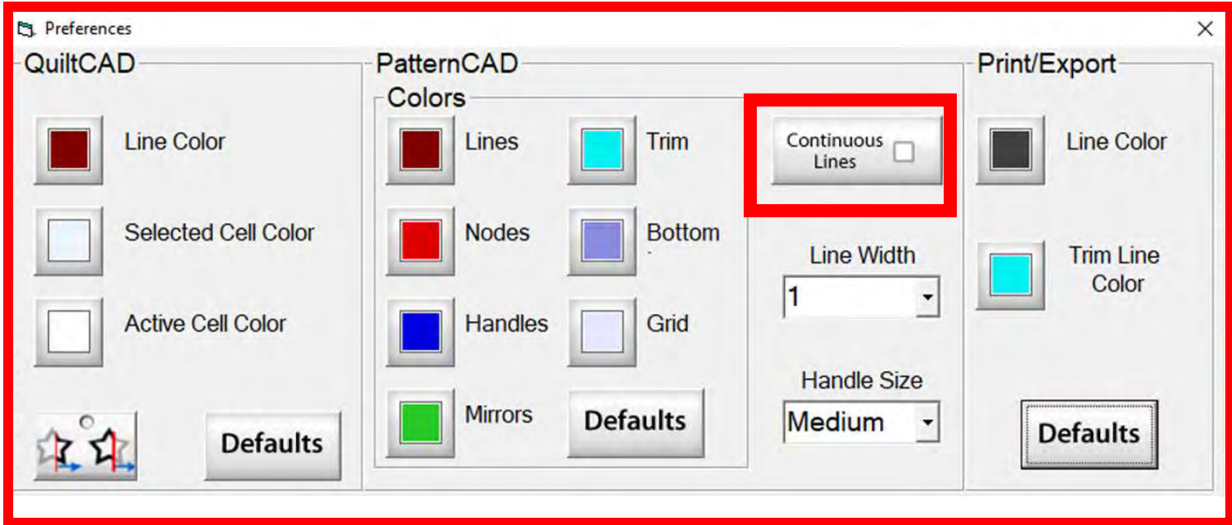
- About
- Help Topics
- Tutorials
- Settings
- Options**
- Status Summary
- Online Access (ON)
- Enter Keys
- Software Management
- Repair Kit
- Notifications



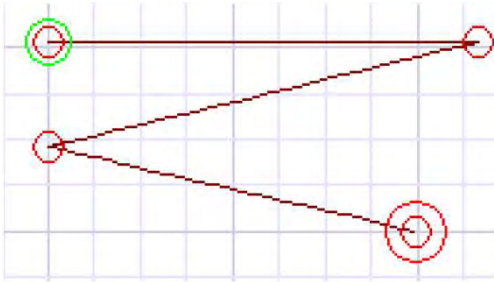
# Help feature



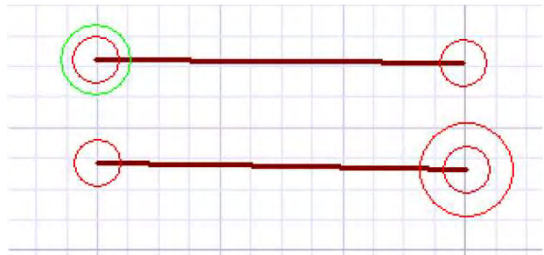
- About
- Help Topics
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- Status Summary
- Online Access (ON)
- Enter Keys
- Software Management
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- Notifications



“Continuous Lines” if checked each node that you add will connect to the previous making continuous lines you won’t have any breaks.

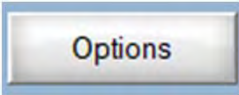


“Continuous Lines”  
Checked

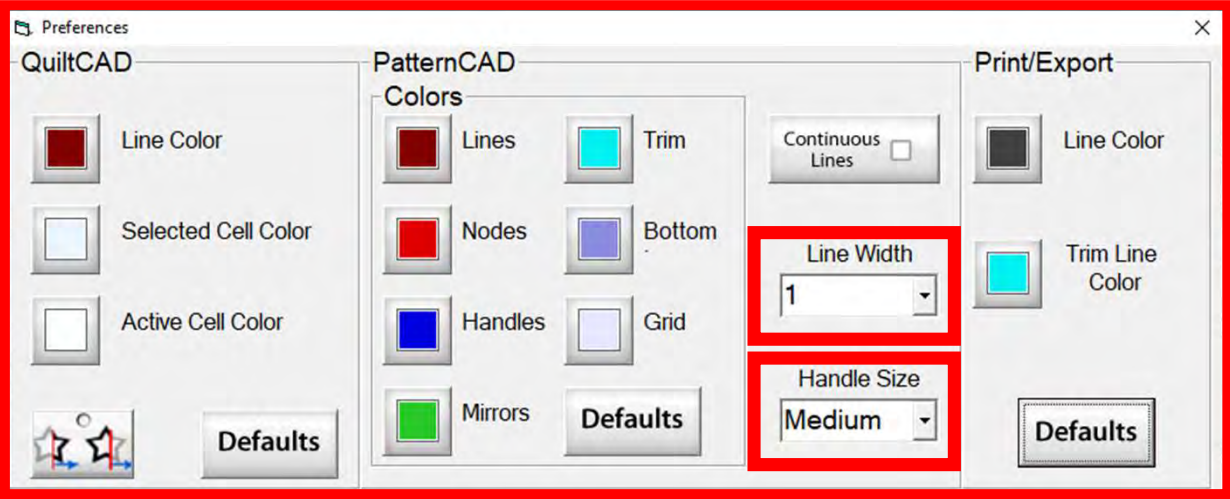


“Continuous Lines” not  
Checked

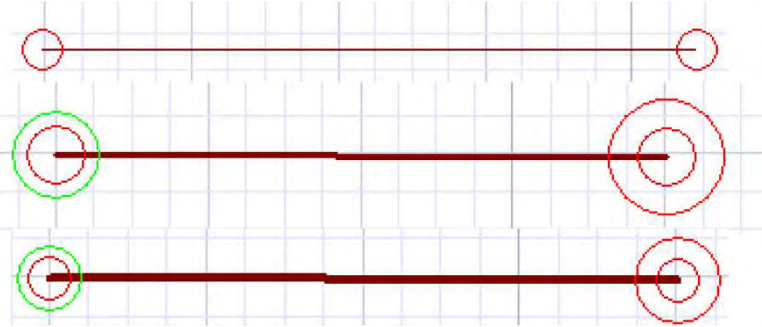
# Help feature



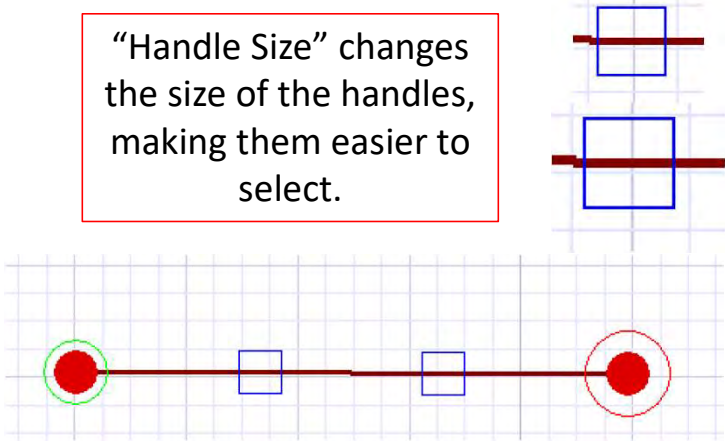
- About
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“Line Width” allows you to change the width of the lines in PatternCAD.



“Handle Size” changes the size of the handles, making them easier to select.



# Help feature continued...

Options

- About
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- Options**
- Status Summary
- Online Access (ON)
- Enter Keys
- Software Management
- Repair Kit
- Notifications

Preferences

QuiltCAD

- Line Color
- Selected Cell Color
- Active Cell Color
- Wrapping Tool** (highlighted)
- Defaults

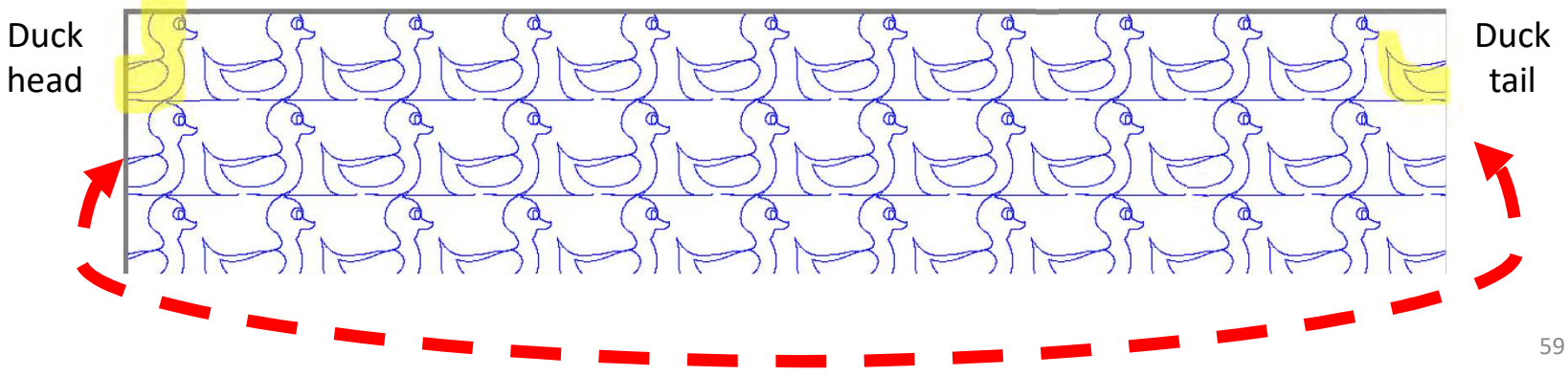
PatternCAD Colors

- Lines
- Nodes
- Handles
- Mirrors
- Trim
- Bottom
- Grid
- Defaults

Print/Export

- Line Color
- Trim Line Color
- Continuous Lines
- Line Width: 1
- Handle Size: Medium
- Defaults

“Wrapping Tool” when enabled makes the pattern wrap around one edge of the quilt and place the remaining portion of the pattern on the other edge of your quilt.



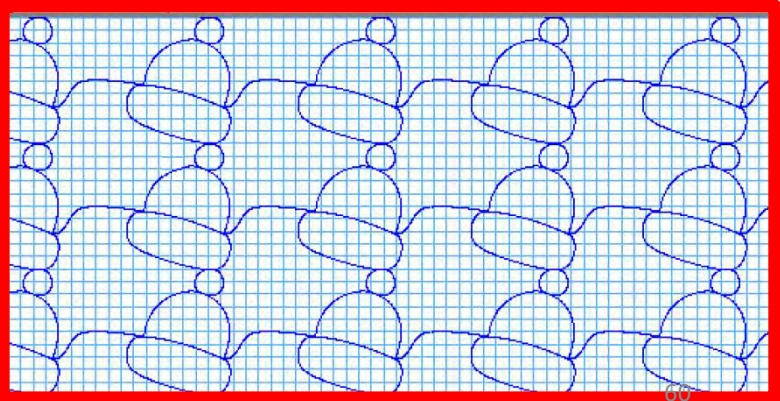
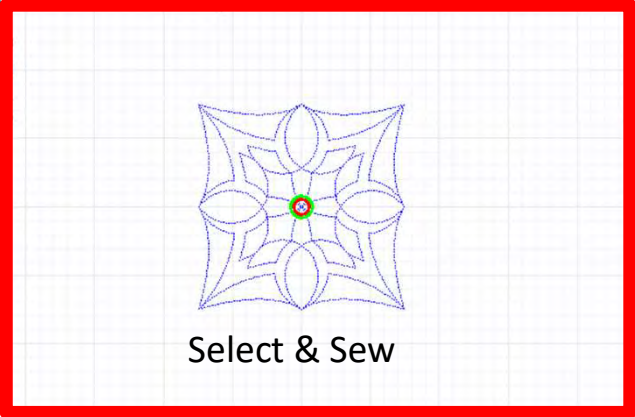
# Help feature continued. . .

Options

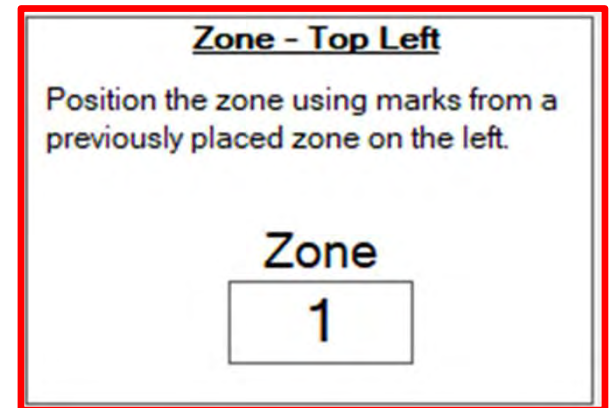
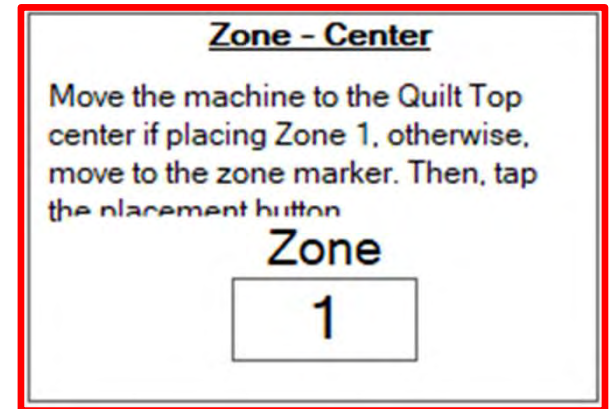
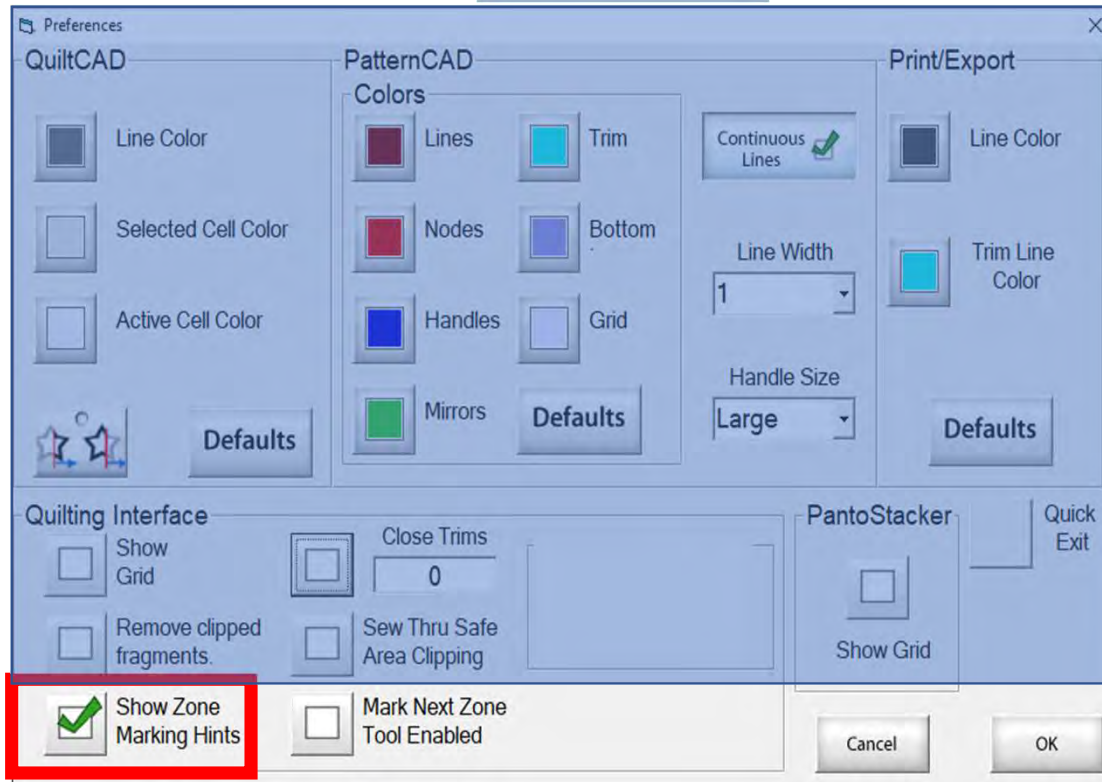
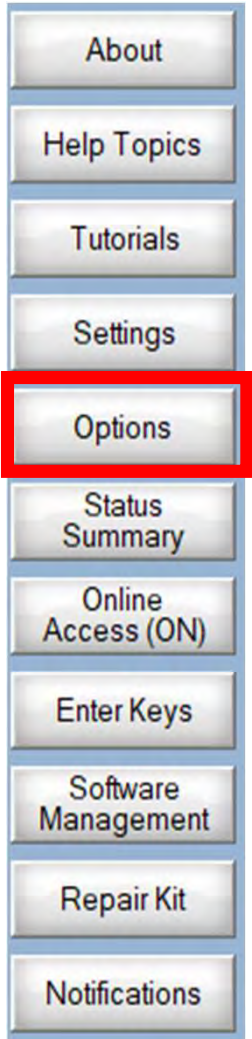
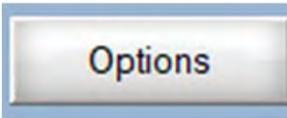
- About
- Help Topics
- Tutorials
- Settings
- Options**
- Status Summary
- Online Access (ON)
- Enter Keys
- Software Management
- Repair Kit
- Notifications

Options dialog box showing settings for QuiltCAD, PatternCAD Colors, Print/Export, Quilting Interface, and PantoStacker. The 'Show Grid' checkbox is checked in both the Quilting Interface and PantoStacker sections.

Select "Show Grid" your placement screens when you are in "PatntoStaker" or "Select & Sew" will open with the grid.

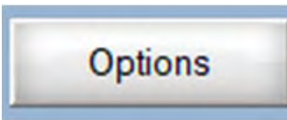


Help feature continued. . .



“Show Zone Marking Hints” will prompt you where to mark your quilt to quilt the next zone/section.

Help feature continued. . .



- About
- Help Topics
- Tutorials
- Settings
- Options**
- Status Summary
- Online Access (ON)
- Enter Keys
- Software Management
- Repair Kit
- Notifications

The screenshot shows a software interface with several overlapping dialog boxes and a settings panel. The "Options" button from the previous image is highlighted in red. The "Move the Fabric" dialog box contains the text: "Move the fabric so that marker 2A is beneath the sewing machine needle. This does not have to be precise but try to get it as close as possible." with an "OK" button. The "Have You Moved the Fabric?" dialog box contains: "Have you moved the fabric? Touch 'OK' after the fabric marker 2A has been positioned under the needle." with an "OK" button. The "Would you like to be guided in moving the fabric?" dialog box has "Yes", "No", and "Do Not Show Again" buttons. The "Move Fabric Instructions" dialog box contains: "The machine will now move to where the fabric marker for the next zone should be positioned." with "OK", "Cancel", and "Do Not Show Again" buttons. In the background, a settings panel has the "Show Zone Marking Hints" checkbox checked and highlighted in red.

More "Show Zone Marking Hints" to help guide you through the quilting process.

Help feature continued. . .


- About
- Help Topics
- Tutorials
- Settings
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- Status Summary
- Online Access (ON)
- Enter Keys
- Software Management
- Repair Kit
- Notifications

Options

**Zone Finished**  
The sewing of the ZONE is finished. You may advance to the next zone, if you are ready.

Zone  
1

**Finished Zone!  
Proceed To Next Zone**



Move Fabric Instructions

The machine will now move to where the fabric marker for the next zone should be positioned.

OK Cancel Do Not Show Again

Mark Next Zone Tool Enabled

Move the Fabric

**Move the Fabric**

Move the fabric so that marker 2A is beneath the sewing machine needle.

This does not have to be precise, but try to get it as close as possible.

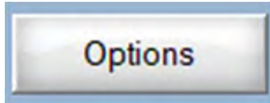
OK

Would you like to be guided in moving the fabric?

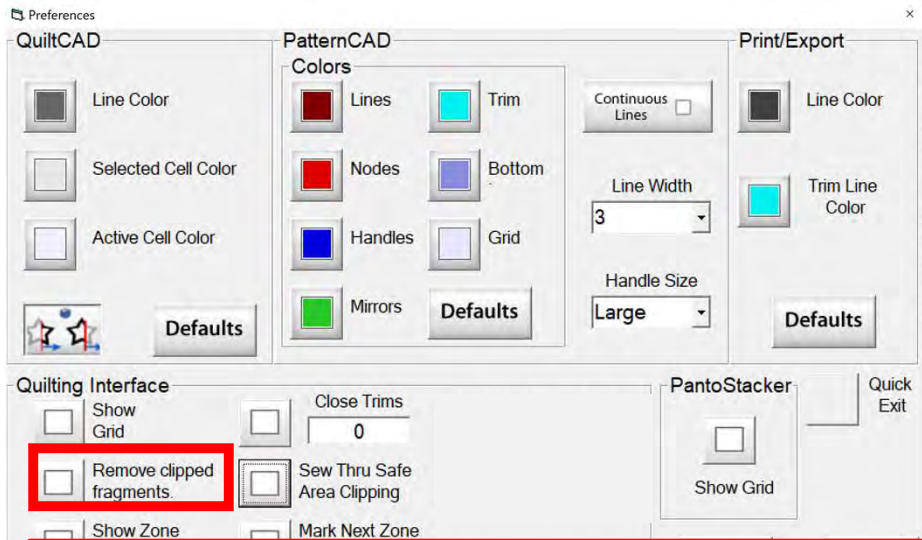
Yes No Do Not Show Again

“Mark Next Zone Tool Enabled” helps you mark your quilt top placements before your roll or shift quilt to move to the next zone/section to resume quilting.

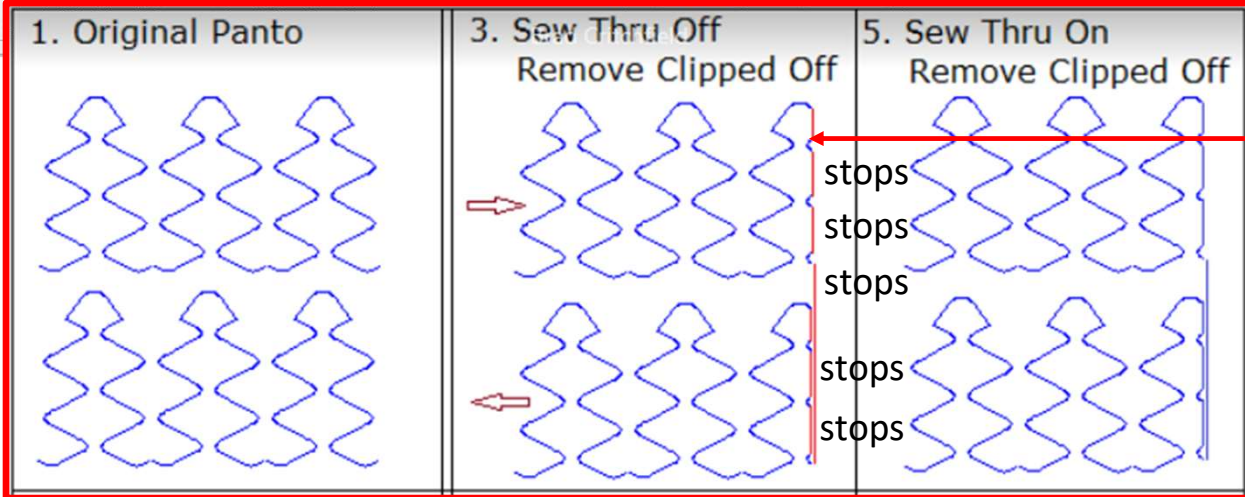
# Help feature continued. . .



- About
- Help Topics
- Tutorials
- Settings
- Options**
- Status Summary
- Online Access (ON)
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- Software Management
- Repair Kit
- Notifications



“Remove Clipped Fragments” unchecked, will sew to the edge of the small fragment section and stop asking for permission to move to the next section of the design. Your machine will stop at every section before it will sew to the next keeping that portion of the design and sewing it throughout your quilt.



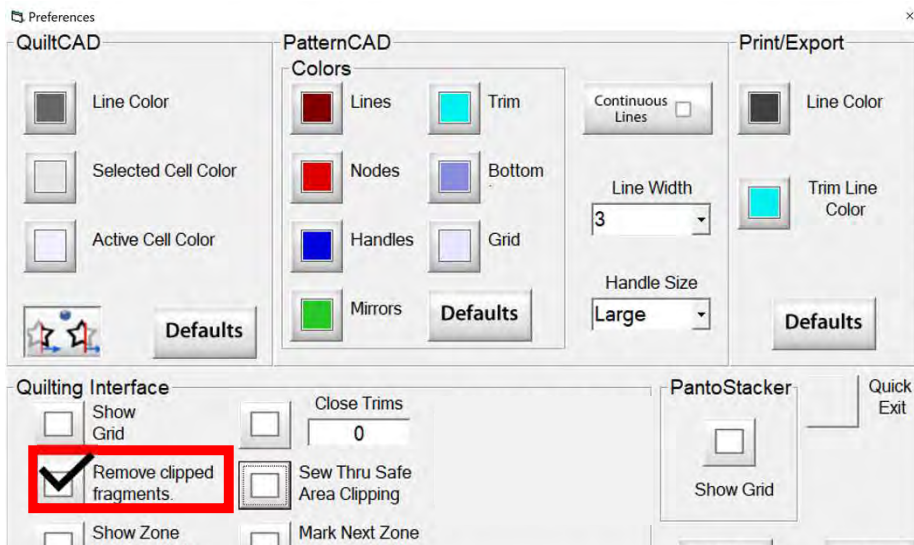
Sews small fragment section and stops, stopping after every fragment is sewn



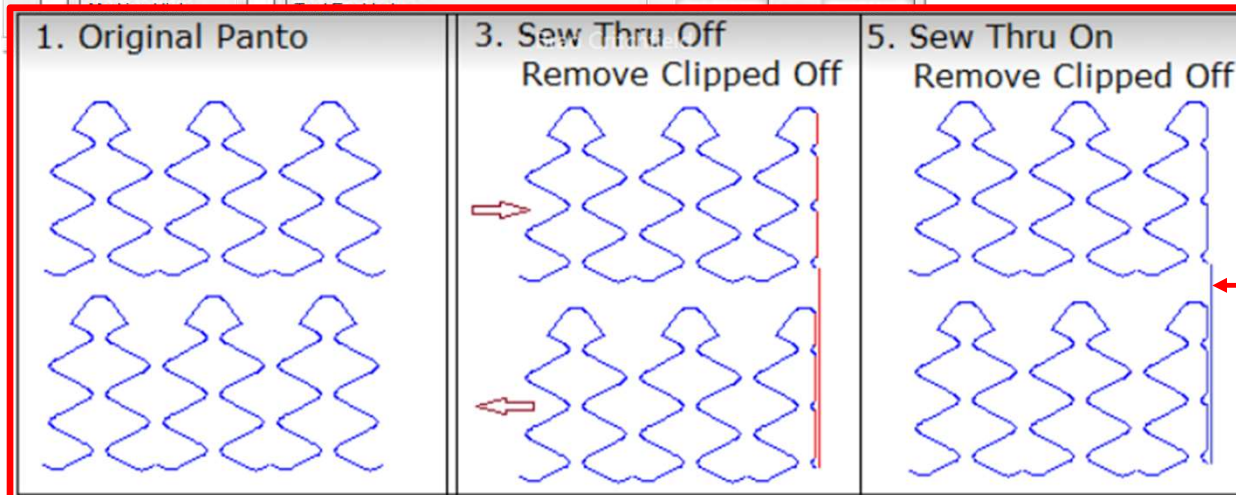
# Help feature continued. . .

Options

- About
- Help Topics
- Tutorials
- Settings
- Options**
- Status Summary
- Online Access (ON)
- Enter Keys
- Software Management
- Repair Kit
- Notifications

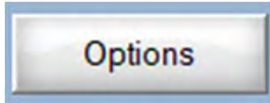


“Remove Clipped Fragments” checked, sews the edge of the small fragment section of the design and sews to the next keeping that portion of the design and sewing it throughout your quilt. No stopping!!!!



Sewed small Fragment to the next without stopping

# Help feature continued. . .

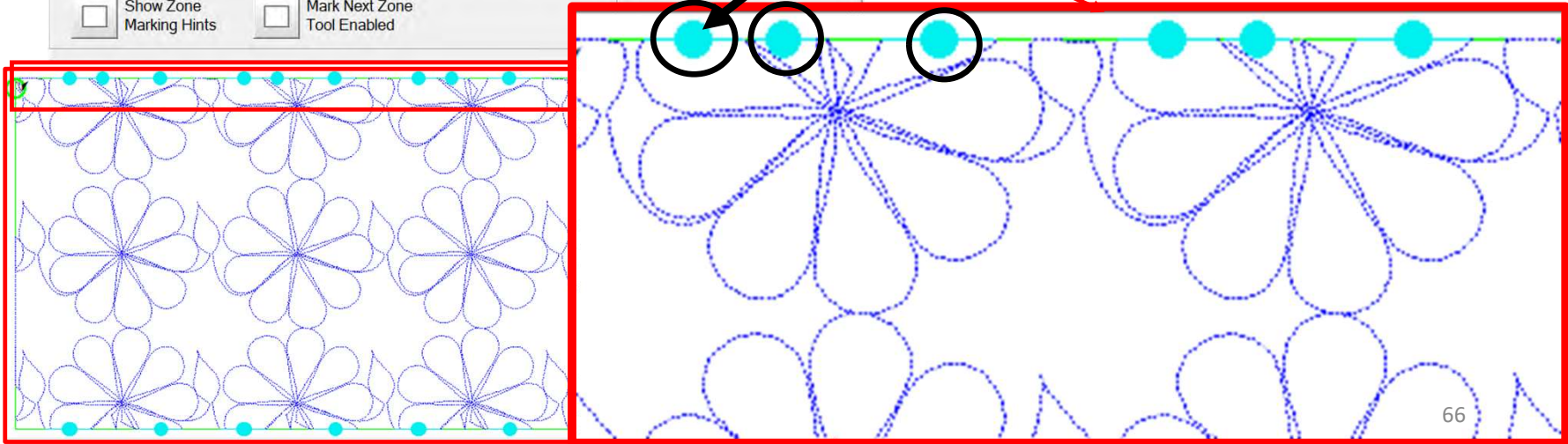


- About
- Help Topics
- Tutorials
- Settings
- Options**
- Status Summary
- Online Access (ON)
- Enter Keys
- Software Management
- Repair Kit
- Notifications

Preferences dialog box with the following sections:

- QuiltCAD**: Line Color, Selected Cell Color, Active Cell Color, Defaults.
- PatternCAD**: Colors (Lines, Trim, Nodes, Bottom, Handles, Grid, Mirrors), Defaults.
- Print/Export**: Line Color, Trim Line Color, Defaults.
- Quilting Interface**: Show Grid, Remove clipped fragments, Show Zone Marking Hints, Close Trims (0), Sew Thru Safe Area Clipping (checked), Mark Next Zone Tool Enabled.
- PantoStacker**: Show Grid.
- Quick Exit**: Quick Exit.

“Sew Thru Save Area Clipping” unchecked will stop quilting whenever there is a break in the design. Stopping and starting several times throughout your quilt. The blue dots are breaks and when the machine will stop then it will prompt you to move to the next where it will stop again.



# Help feature continued. . .

Options

Preferences

QuiltCAD

Line Color

Selected Cell Color

Active Cell Color

Defaults

PatternCAD

Colors

Lines

Nodes

Handles

Mirrors

Trim

Bottom

Grid

Defaults

Print/Export

Line Color

Trim Line Color

Continuous Lines

Line Width: 3

Handle Size: Medium

Defaults

Quilting Interface

Show Grid

Remove clipped fragments

Show Zone Marking Hints

Close Trims: 2

Sew Thru Safe Area Clipping

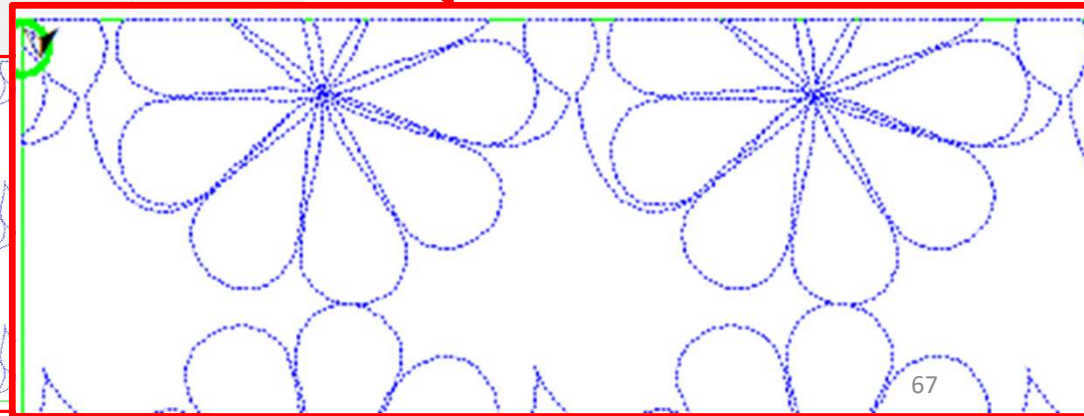
Mark Next Zone Tool Enabled

PantoStacker

Show Grid

Quick Exit

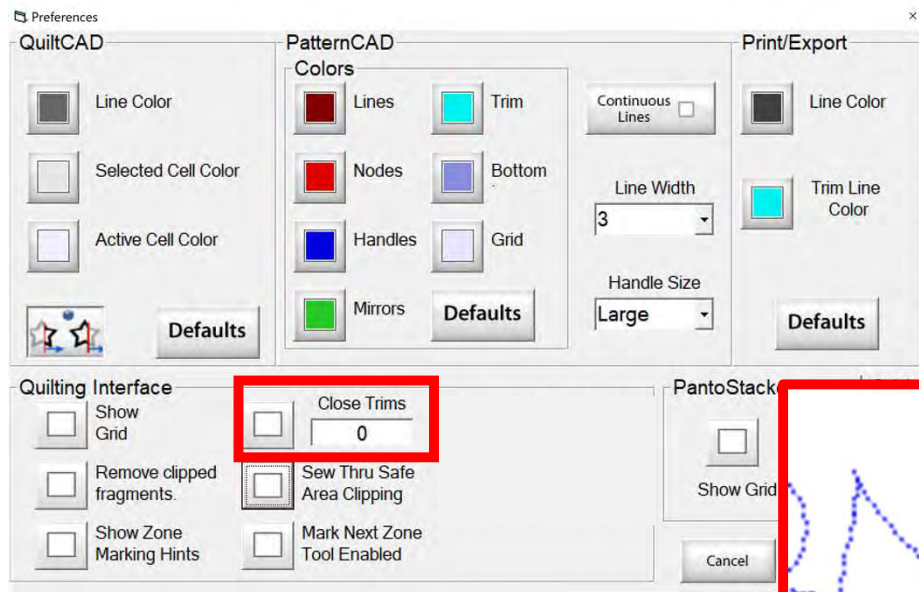
“Sew Thru Safe Area Clipping” checked keeps sewing where there was a break in the design. It removes the break by inserting more stitches to fill in the break sewing to the next section of the design, no more stops the breaks are removed.



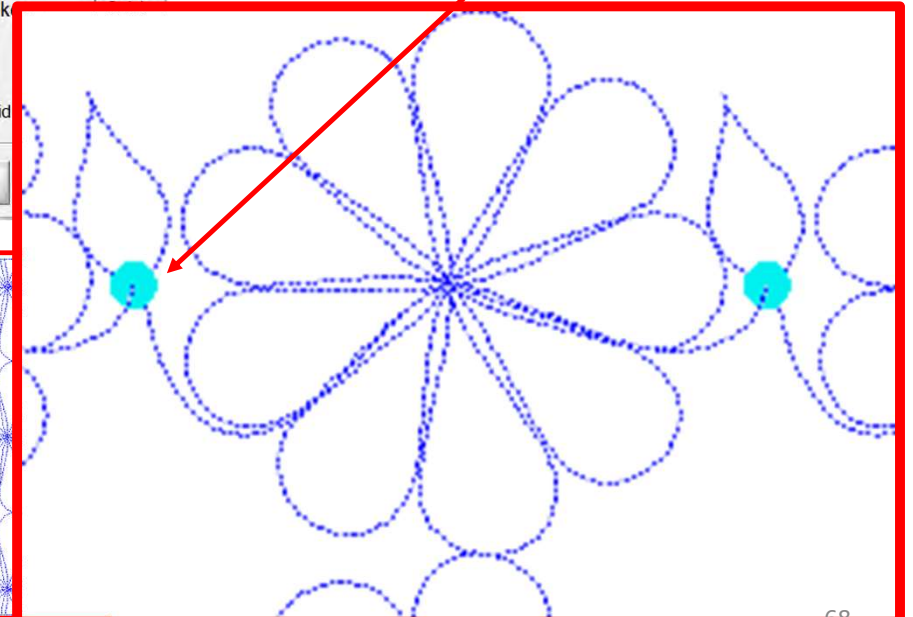
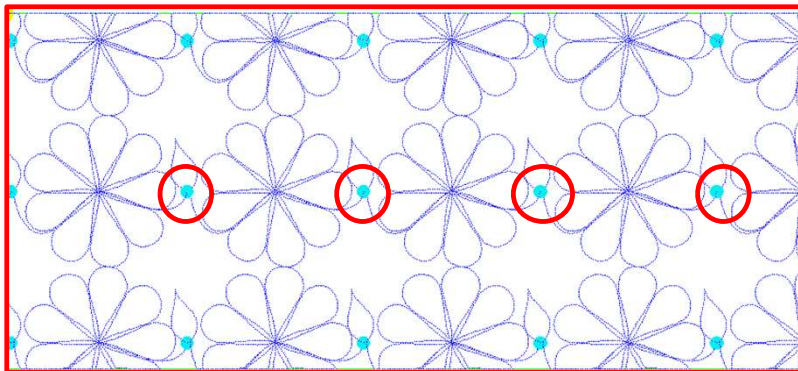
# Help feature continued. . .

Options

- About
- Help Topics
- Tutorials
- Settings
- Options**
- Status Summary
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- Enter Keys
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“Close Trims” unchecked will stop quilting at the end of the design before moving to the next design. Leaving a gap between designs will not be continuous.



# Help feature continued. . .

Options

- About
- Help Topics
- Tutorials
- Settings
- Options**
- Status Summary
- Online Access (ON)
- Enter Keys
- Software Management
- Repair Kit
- Notifications

Preferences

QuiltCAD

Line Color

Selected Cell Color

Active Cell Color

Defaults

PatternCAD

Colors

Lines

Nodes

Handles

Mirrors

Trim

Bottom

Grid

Defaults

Print/Export

Line Color

Trim Line Color

Continuous Lines

Line Width: 3

Handle Size: Medium

Defaults

Quilting Interface

Show Grid

Remove clipped fragments

Close Trims

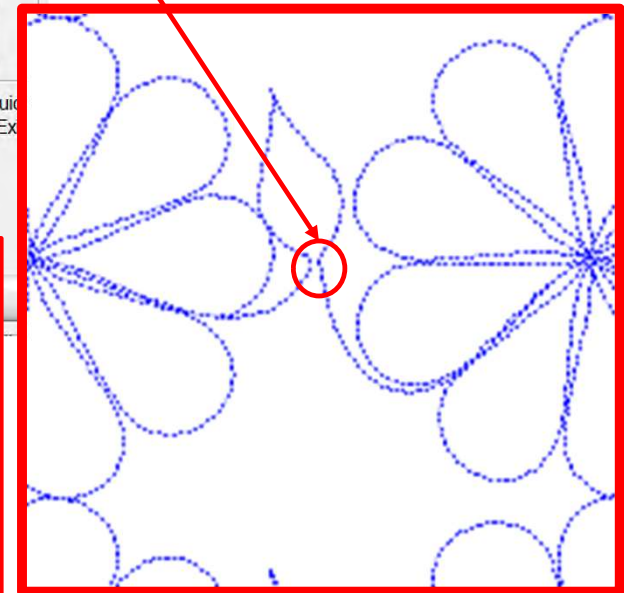
2

Sew Thru Safe Area Clipping

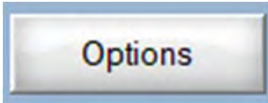
PantoStacker

Show Grid

“Close Trims” checked will add stitches to the design to connect to the next design making it a continuous design across the quilt.



# Help feature continued. . .



- About
- Help Topics
- Tutorials
- Settings
- Options**
- Status Summary
- Online Access (ON)
- Enter Keys
- Software Management
- Repair Kit
- Notifications

Preferences

QuiltCAD

Line Color

Selected Cell Color

Active Cell Color

Defaults

PatternCAD

Colors

Lines

Nodes

Handles

Mirrors

Trim

Bottom

Grid

Defaults

Print/Export

Continuous Lines

Line Color

Trim Line Color

Line Width: 3

Handle Size: Medium

Defaults

Quilting Interface

Show Grid

Remove clipped fragments

Show Zone Marking Hints

Close Trims: 2

Sew Thru Safe Area Clipping

Mark Next Zone Tool Enabled

PantoStacker

Quick Exit

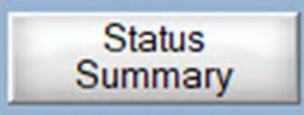
Select And Sew Start-up

The placement methods cannot be changed in the

“Close Trims” & “Sew Thru Safe Area Clipping”

When both are checked, and your trims are at “2” you will have no breaks a pantograph design that will sew edge to edge without stopping!

# Help feature continued...



- About
- Help Topics
- Tutorials
- Settings
- Options
- Status Summary**
- Online Access (ON)
- Enter Keys
- Software Management
- Repair Kit
- Notifications

```

SHOWQUICK - Notepad
File Edit Format View Help

LCK
<PAGE>00000000</PAGE>
-----
Device ID:      KAHG
Page:          00000000
SWIDs:
Remove:        00
Time Stamp:    2280
Expiration:    2293
Nature:        0

QCT
-----
Device ID:      KAHG
Software ID:    QCT
Base Date:     2280
Count Down:    13
Nature:        0

Internet Access
-----
Online Status      ON
Online Allowed     ON

Sewing Machine Info
-----
Brand Name        QuiltMotion
Brand ID          9
Machine Name      Q'nique
Machine ID        1
Look-up ID        2305
Header Constant   MODEL_GRACE14
Slider ID         0
Slider Name
Folder ID         9_1
Folder Apdx
USB Type          STD
Alias

-----
Quilt System Status
-----
Connection Status      OFF
Firmware:              Not Applicable (no USB connection)
    
```

```

Features
-----
QuiltCAD              ON
PatternCAD            ON
QuiltMotion           ON
Import                ON
Export                ON
Save                  ON
Print                 ON
PantoStacker         ON
Fonts                 OFF
Virtual Longarm       OFF
Borders and Corners  OFF
Pattern eClipse      OFF
Marking Tool          ON
Pattern Sizer         ON
Advanced Placements  ON
Panto Advanced       OFF
Record                ON
Template Designer     ON
Block Lock            ON
Fabric Comp           OFF
Corner Maker          OFF
OAcc1                 OFF
OAcc2                 OFF
RegReq1               OFF
RegReq2               OFF
Zone Sewing (H)      OFF
Zone Sewing (V)      OFF
Point to Point       OFF
FullFill              OFF
inForm                OFF
    
```

“Status Summary”  
 Access the status of your QuiltMotion/QCT 5 features, see what features you can open, and which features you cannot by opening the “Status Summary”.

# Help feature continued...

Online Access (ON)

- About
- Help Topics
- Tutorials
- Settings
- Options
- Status Summary
- Online Access (ON)**
- Enter Keys
- Software Management
- Repair Kit
- Notifications

Online Access: **ON**

Click on the On/Off indicator above, to enable or disable online access.

When Online Access is ON, you may check for software updates and new notifications.

Select to begin updating..

1. Update - Version: 5.05.11

The update file version number is OLDER than the version you are currently running.

Do you wish to proceed with the download, anyway? (NO is recommended!)

“Check for new Software Updates” checks your version of the software to see if there is an update or newer version available. If your file is a version that is older you don’t want to update to an older version. (READ THE SCREEN PROMPTS)



# Help feature continued. . .

Online Access (ON)

- About
- Help Topics
- Tutorials
- Settings
- Options
- Status Summary
- Online Access (ON)
- Enter Keys
- Software Management
- Repair Kit
- Notifications

The screenshot shows the 'Online Access' settings window. The 'Online Access' toggle is turned on. Below the toggle, there are instructions: 'Click on the On/Off indicator above to disable online access.' and 'When Online Access is ON, you will receive software updates and new notifications.' At the bottom of the window, there are two buttons: 'Check for new Software Updates' and 'View Notifications'. A red box highlights the 'View Notifications' button. A 'Notifications' dialog box is open over the 'View Notifications' button. The dialog box has a title bar 'Notifications' and a close button. The main content of the dialog box is titled 'Online Update Available' and contains the text: 'Update from QCT4 to QCT5 is now available. Please tap on the link below titled "Upgrade from QCT4 to QCT5" for the instruction.' Below the text is a blue hyperlink: 'Upgrade from QCT4 to QCT5'. At the bottom of the dialog box is an 'OK' button. A red box highlights the 'OK' button.

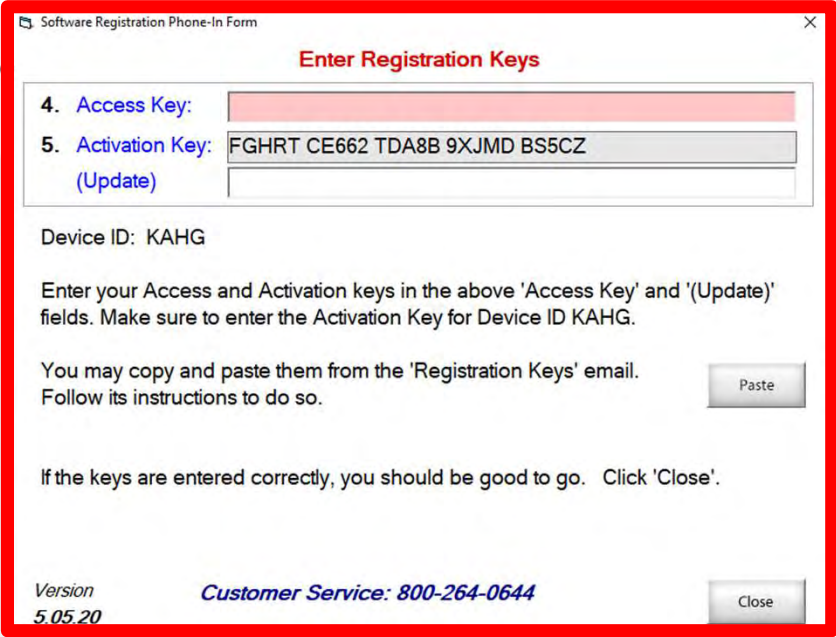
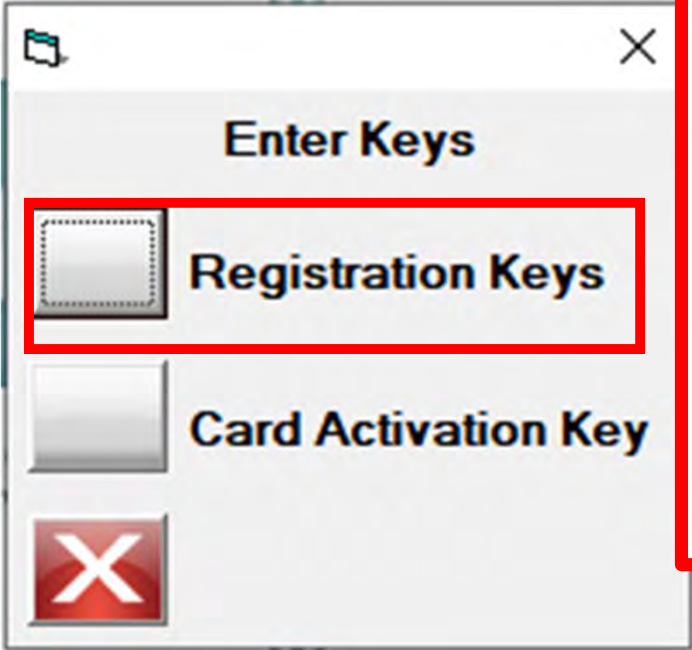
*How To Upgrade*  
**QuiltMotion**  
**from QCT4 to QCT5**  
Online Update

“View Notifications” will take you to the help files on how to UPGRADE from one version to the next.

# Help feature continued. . .

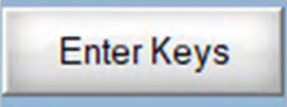


- About
- Help Topics
- Tutorials
- Settings
- Options
- Status Summary
- Online Access (ON)
- Enter Keys**
- Software Management
- Repair Kit
- Notifications

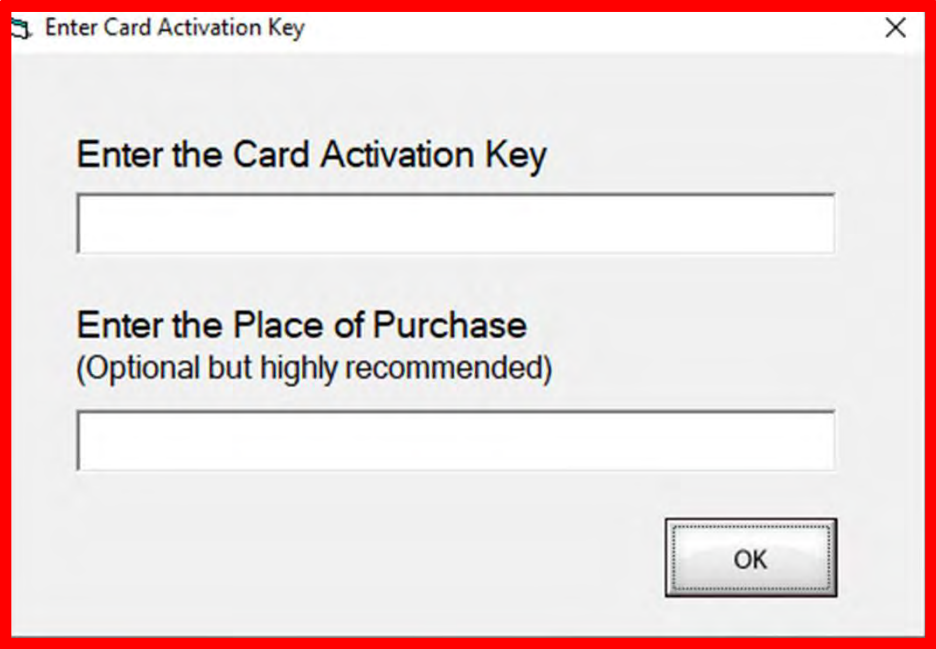
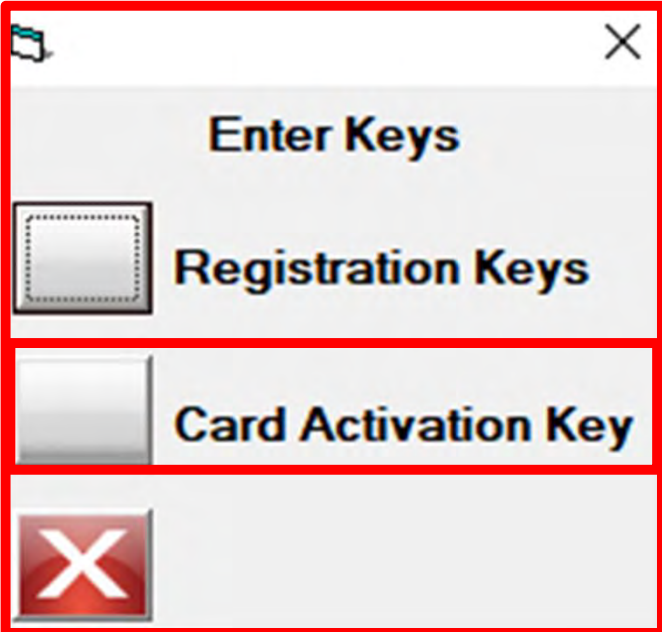


“Registration Keys” will be received in an email so you can copy and paste the access key to register your QuiltMotion QCT 5.

# Help feature continued. . .



- About
- Help Topics
- Tutorials
- Settings
- Options
- Status Summary
- Online Access (ON)
- Enter Keys**
- Software Management
- Repair Kit
- Notifications



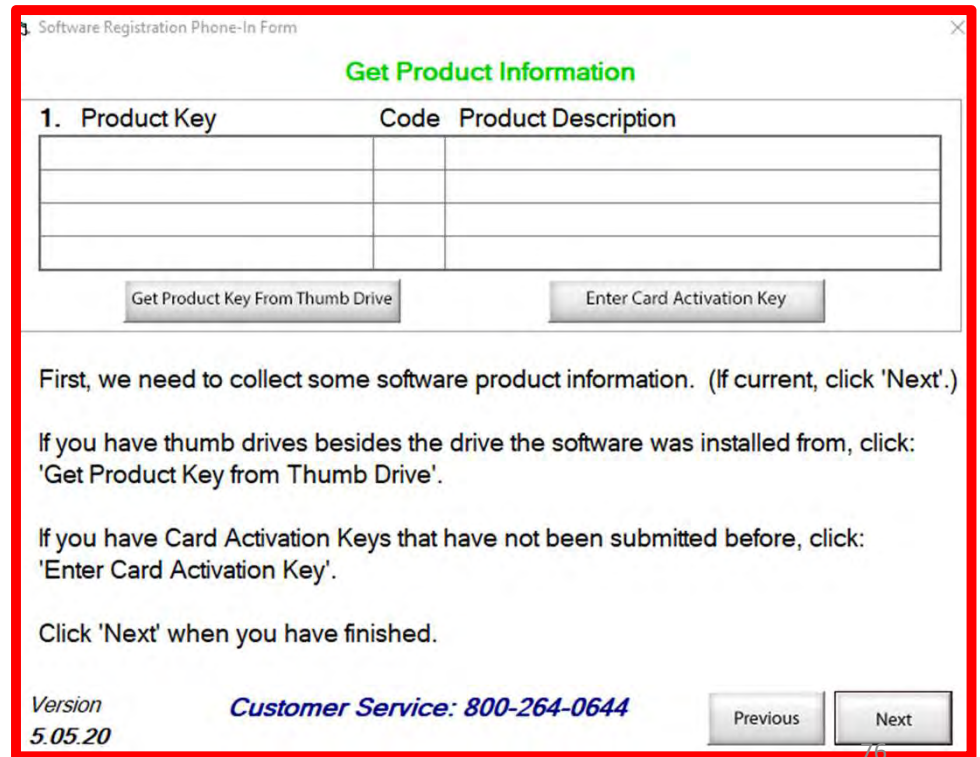
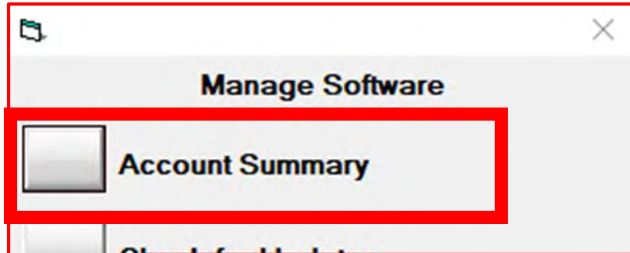
“Enter Keys” is where you will enter your “Gold Card” access key and where you purchased the “Gold Card” so you can call back to renew it a year from when you purchased.

# Help feature continued. . .

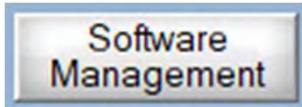
Software Management

Register software in “Software Management”, “Account Summary”

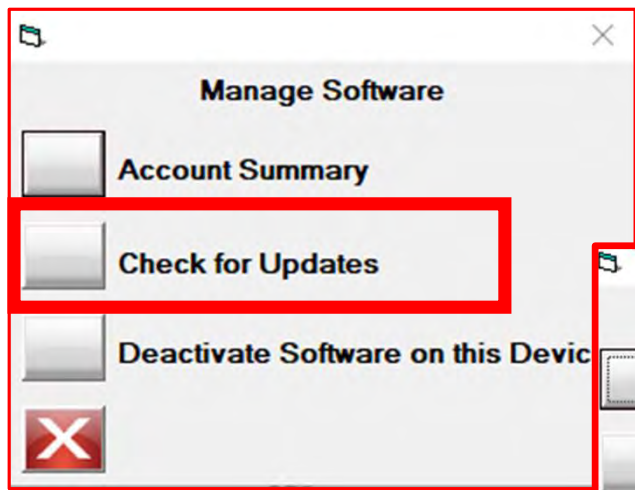
- About
- Help Topics
- Tutorials
- Settings
- Options
- Status Summary
- Online Access (ON)
- Enter Keys
- Software Management**
- Repair Kit
- Notifications



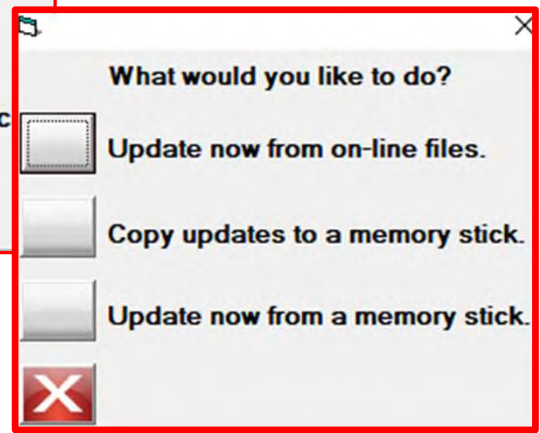
# Help feature continued...



- About
- Help Topics
- Tutorials
- Settings
- Options
- Status Summary
- Online Access (ON)
- Enter Keys
- Software Management**
- Repair Kit
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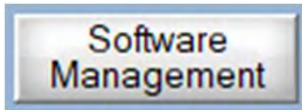


QCT 5 in the "Software Management" there are several ways update.

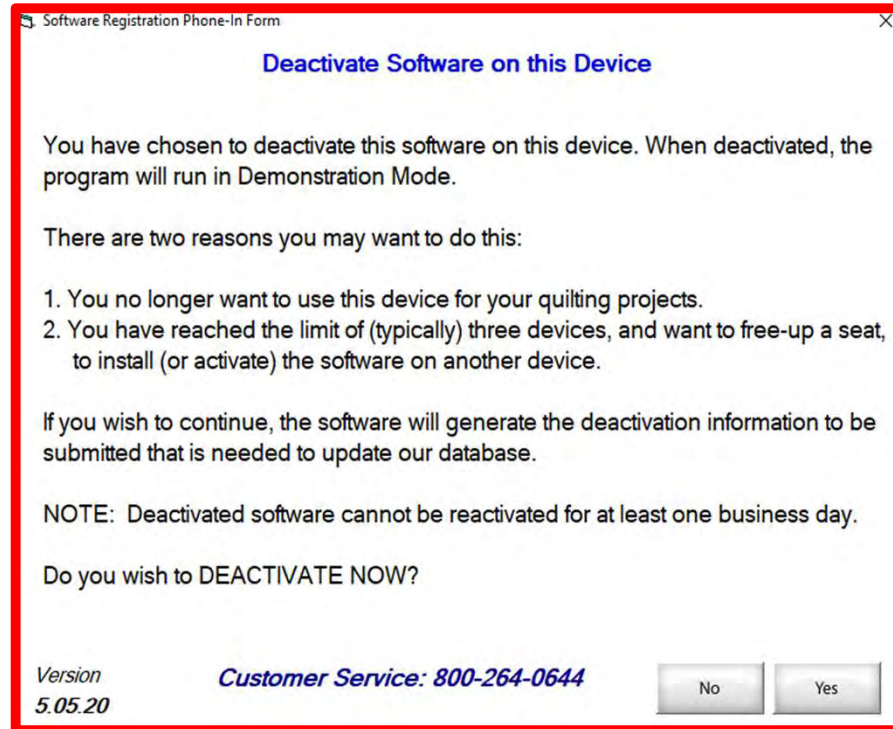
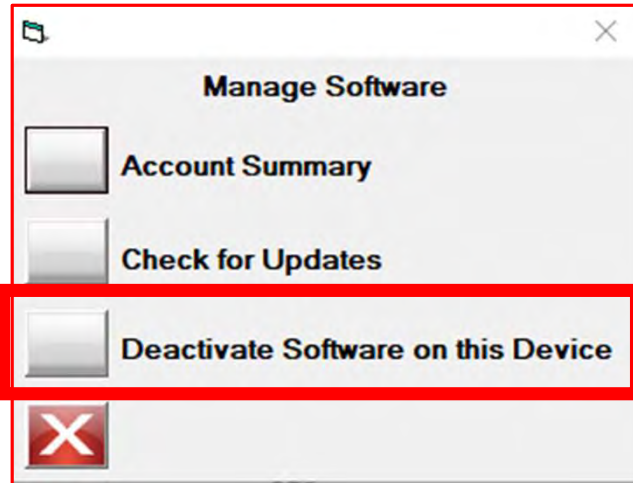
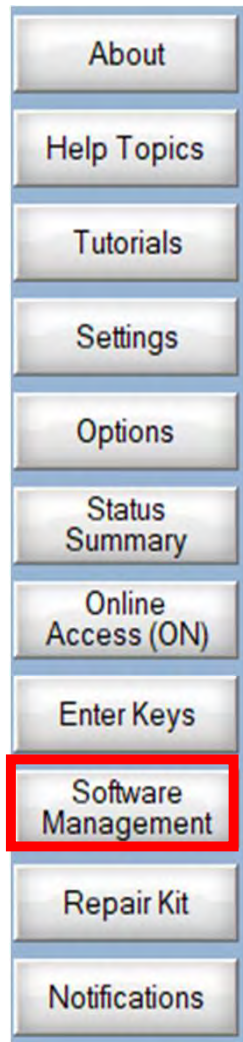


1. "Update now from on-line files".
2. "Copy updates to a memory stick".
3. "Update now from a memory stick".

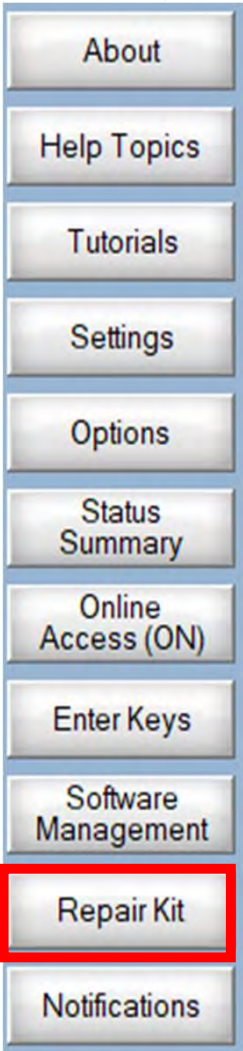
# Help feature continued. . .



*“Deactivate Software on this Device” if you are getting a new computer tablet and using your tablet for something else.*



# Help feature continued. . .



“Repair Kit” allows you reload your USB drivers when necessary. If you ever need to call the tech support call 800-264-0644 ext. 3000 so they can log in remotely and help you.

Computer hardware driver is a group of files that enable one or more hardware devices to communicate with the **computer's** operating system. Without **drivers**, the **computer would** not be able to send and receive data correctly to hardware devices, such as a printer.

Let me show you how easy it is to reload your hardware computer drivers.



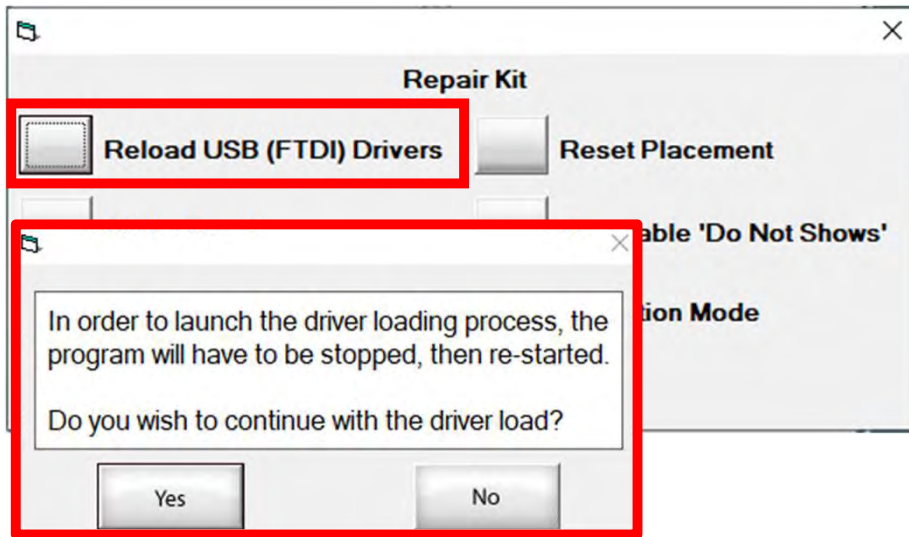
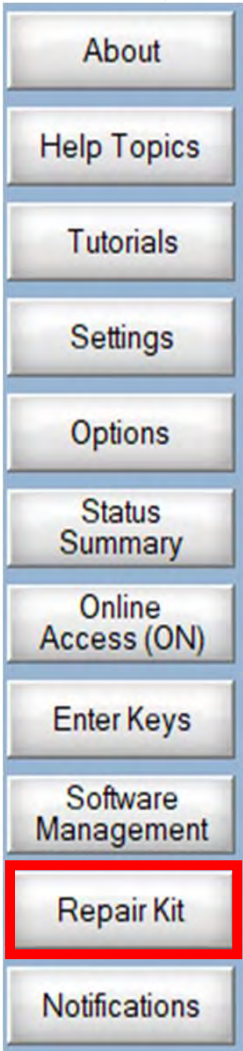
Reload Drivers



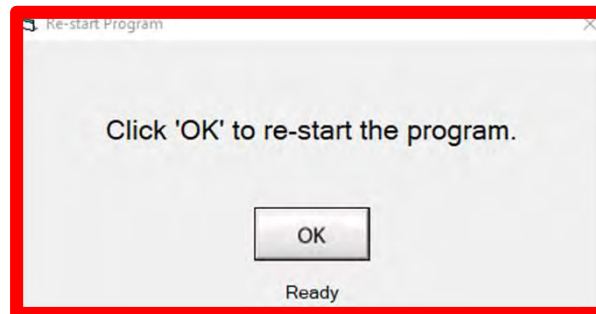
# Help feature continued. . .

Repair Kit

Reload Drivers



Click "YES" QCT 5 will close-down and you will Re-Open the program.



Reload USB (FTDI) Drivers, if tablet has done a "Windows Update" and you can no longer connect to your QuiltMotion.

1. Click on "Reload USB (FTDI) Drivers"
2. "In order to launch the driver loading process, the program will have to be stopped, then re-started."
3. Click on yes, it will take you out of the program, and when you reopen the program, you will begin the process of "Reload USB (FTDI) Drivers."



# Help feature continued. . .

Repair Kit

Reload Drivers

About

Help Topics

Tutorials

Settings

Options

Status  
Summary

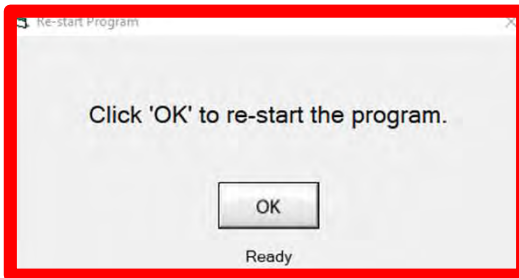
Online  
Access (ON)

Enter Keys

Software  
Management

Repair Kit

Notifications



Click "OK" it start  
"Loading" then next  
screen will pop up.

The USB drivers must be loaded to control the hardware.  
(This is a one-time process only)

1. Click on the 'Load Drivers' button to start the load process.
2. File Explorer will pop-up.  
Double click on: 'CDM21216\_Setup.exe'  
to launch the Driver Loader.
3. Follow the Driver Loader prompts to completion.
4. CLOSE FILE EXPLORER!
5. Click 'OK' to complete the processs.

The program will then be stopped and re-started.

Load Drivers

The USB drivers must be loaded to control the hardware.  
(This is a one-time process only)

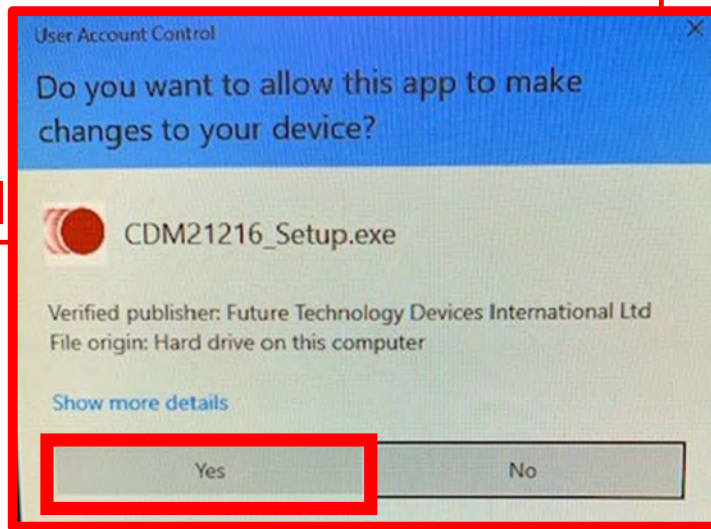
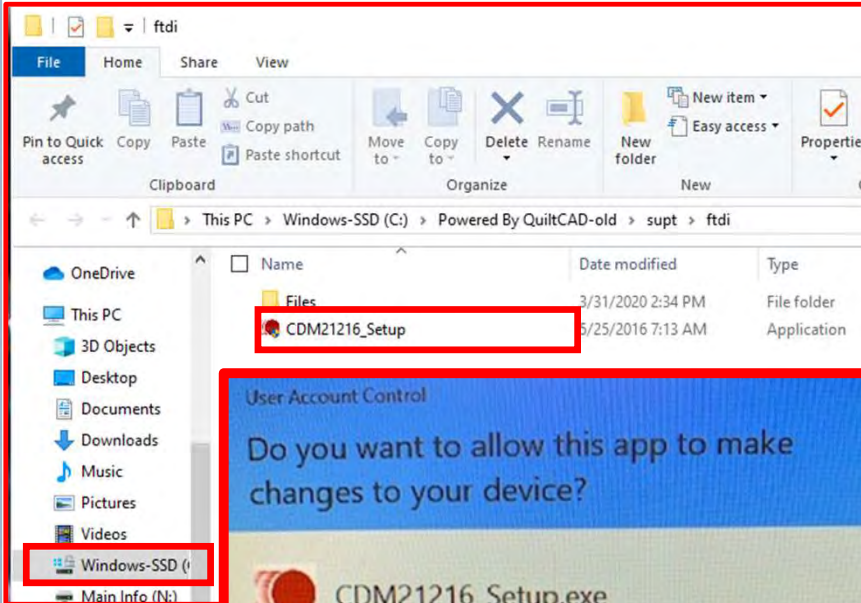
1. Click on the 'Load Drivers' button to start the load process.
2. File Explorer will pop-up. Double click on:  
'CDM21216\_Setup.exe' to launch the Driver Loader.
3. Follow the Driver Loader prompts to completion.
4. CLOSE FILE EXPLORER!
5. Click 'OK' to complete the process.

The program will then be stopped and re-started.

# Help feature continued. . .

Repair Kit

Reload Drivers



2. File Explorer will pop-up.

Double click on: 'CDM21216\_Setup.exe' to launch the Driver Loader.

Click on "YES"

3. Follow the Driver Loader prompts to completion.

- About
- Help Topics
- Tutorials
- Settings
- Options
- Status Summary
- Online Access (ON)
- Enter Keys
- Software Management
- Repair Kit
- Notifications

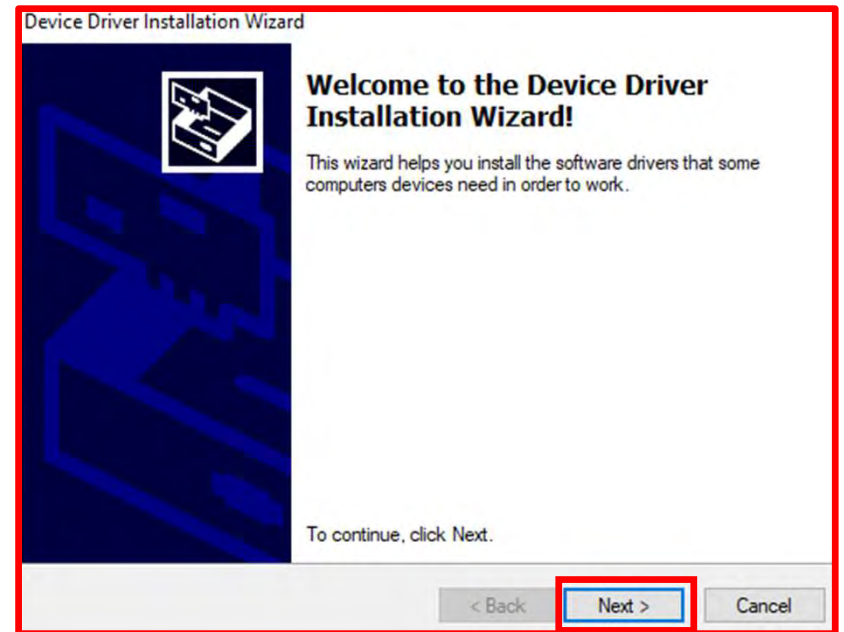
# Help feature continued. . .



Reload Drivers

Click on "EXTRACT"

Click on "NEXT"



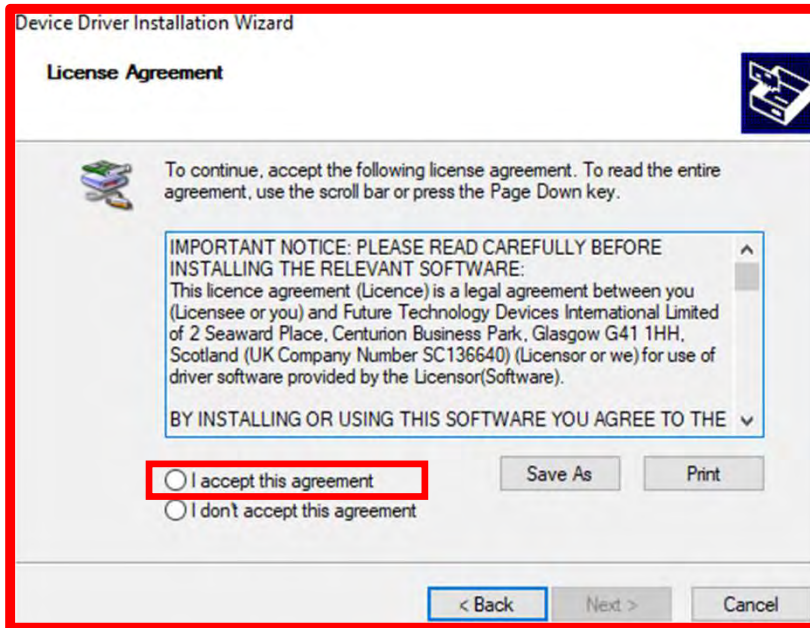
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# Help feature continued. . .

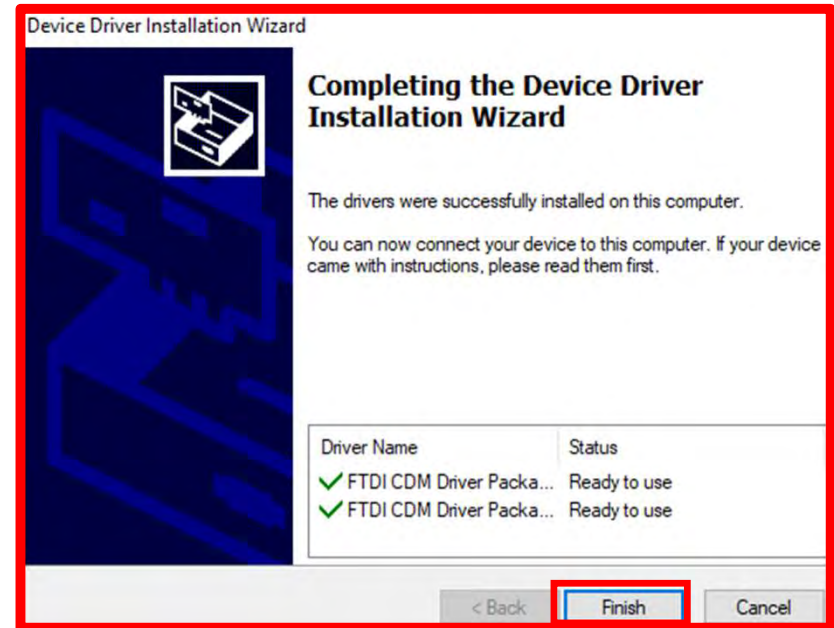


Reload Drivers

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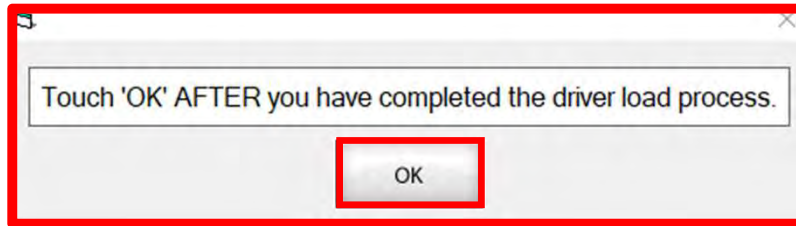
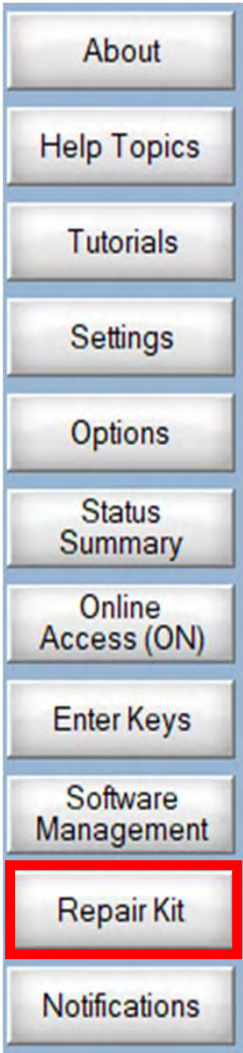


Click on "I accept this agreement"

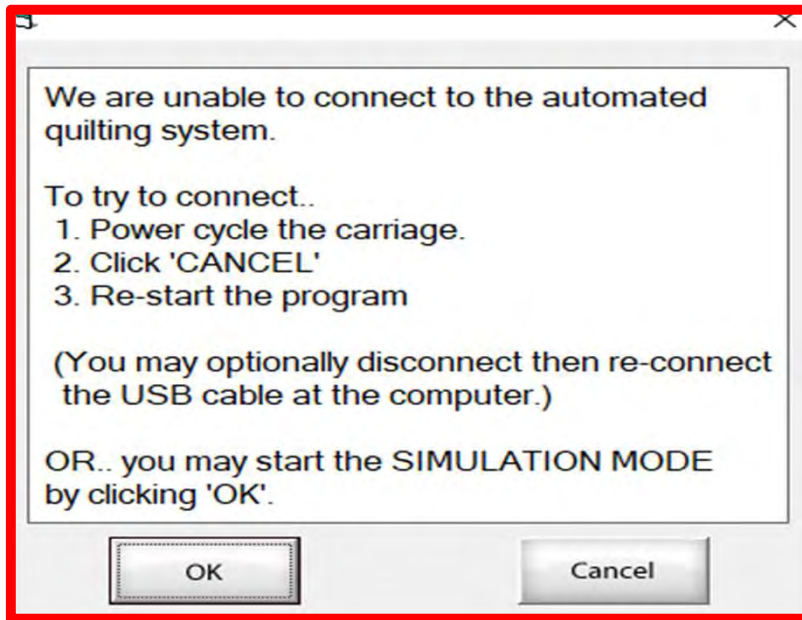


Click on "Finish"

# Help feature continued. . .



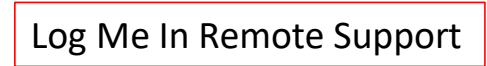
Click on "OK"



Click on "OK" if you want to be in "Simulation Mode" which allows you to run the program without being connected to your machine. You still have the functions as if you were connected.

If you are trying to connect to your machine you will click cancel and check and make sure all your cords are plugged in. Then you will reopen the program. Listen for the QuiltMotion to engage. (The machine and carriage will slightly move.)

# Help feature continued. . .



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**Repair Kit**

- Reload USB (FTDI) Drivers
- Log Me In Remote Support**
- Key Status

**Support Connection**

Enter your six-digit code, then click the Start Download button below

123456 example

**Start Download**

How It Works

We take security seriously, [Report Abuse](#)

If you ever call Tech Support 800-264-0644 ext. 3000 and they need to log onto your QuiltMotion system you will come to the "Repair Kit" and click on "Log Me In Remote Support".

The Tech Support will give you a "Six-digit code" which you will put in and then click on the "START" to download. Follow the instructions of the tech.

Once you have the code click on start download.

# Help feature continued. . .

Repair Kit

Log Me In Remote Support

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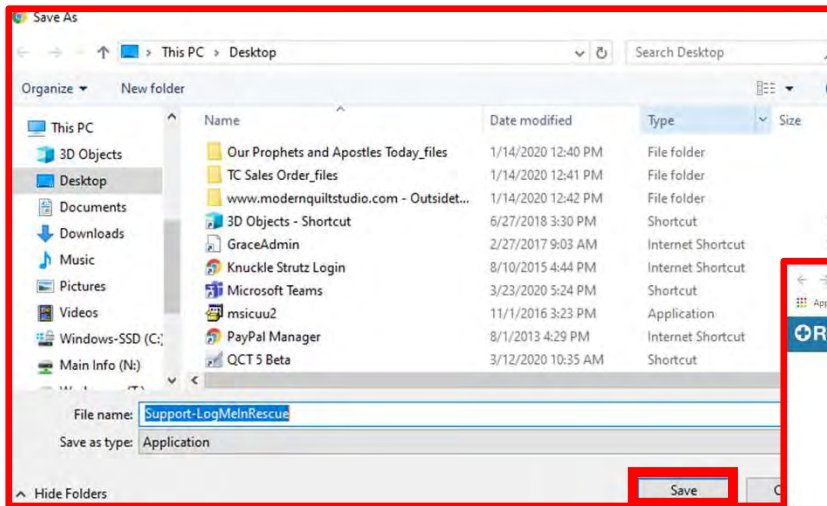
Online Access (ON)

Enter Keys

Software Management

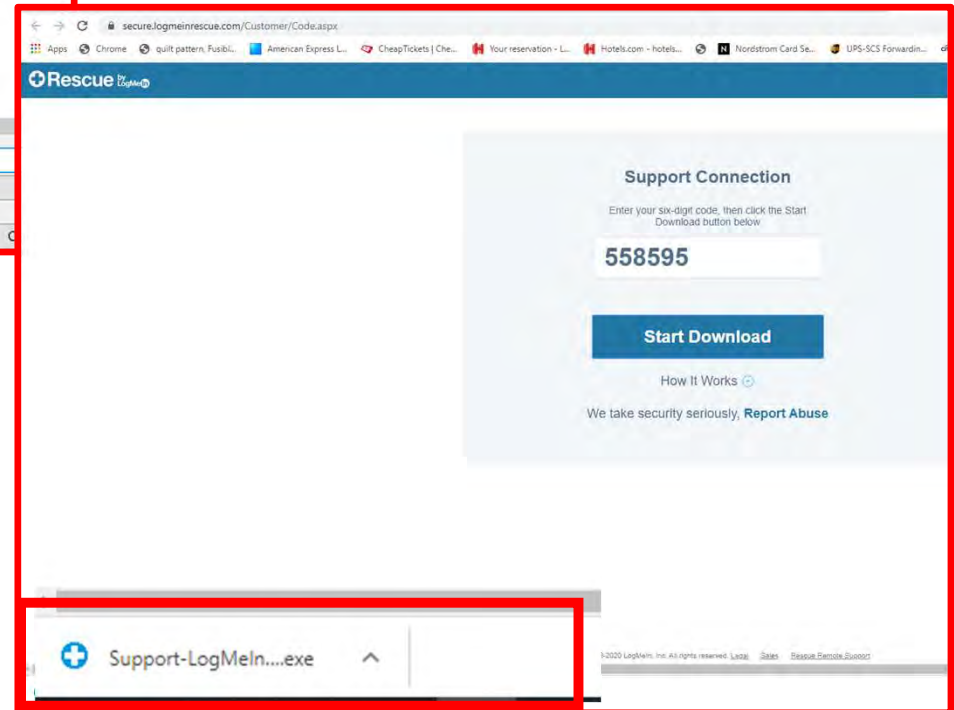
Repair Kit

Notifications



A desktop screen will pop-up with file name of "Support-LogMeInRescue (1)" click on "SAVE"

On the screen that you put the code in you will see at the bottom left "Support-LogMeIn...exe" click on this and a Grace Company chat box will open, we need to finish connecting.

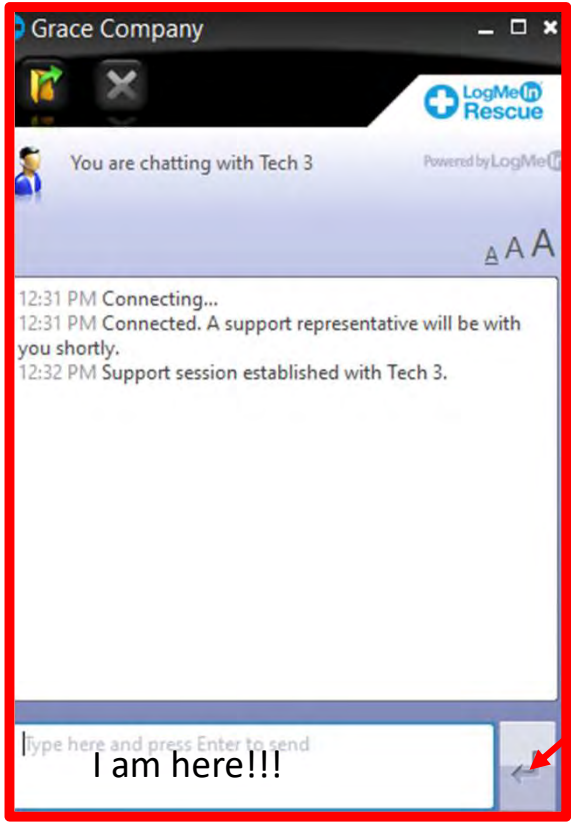
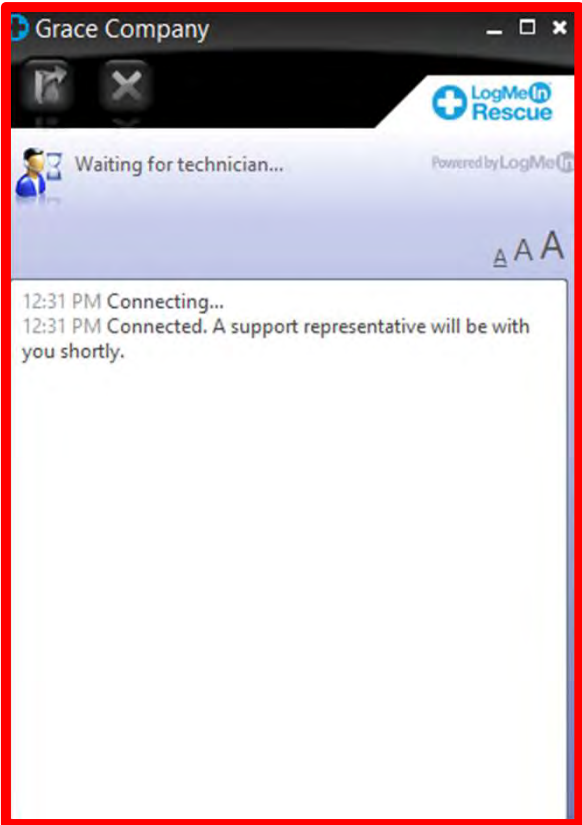


# Help feature continued. . .



Log Me In Remote Support

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Once you see that you are chatting with a tech, and the session is being established you now need to give grant them access to look at your tablet or computer. Click on the screen inside the respond window to let the tech know you are there are ready to be connected. Click on the arrow to reply

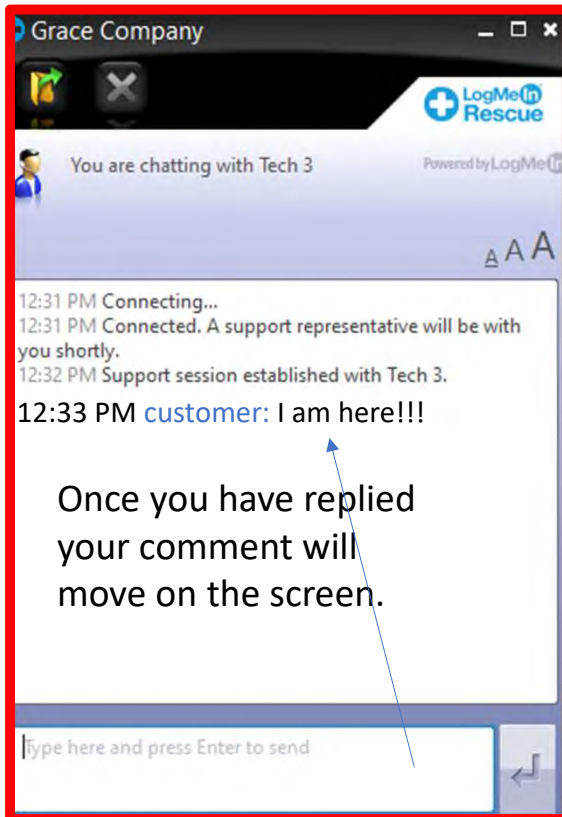


# Help feature continued. . .

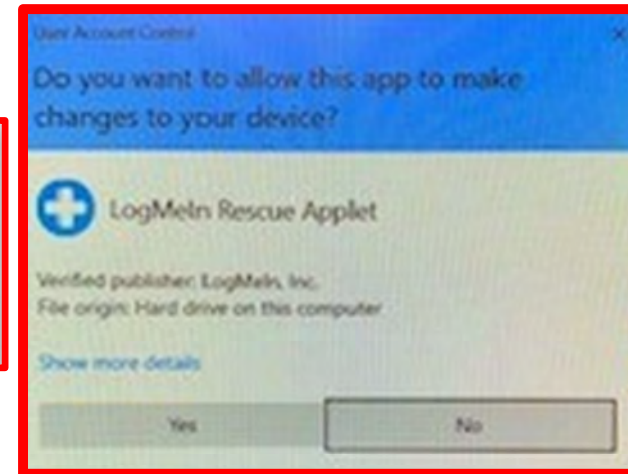
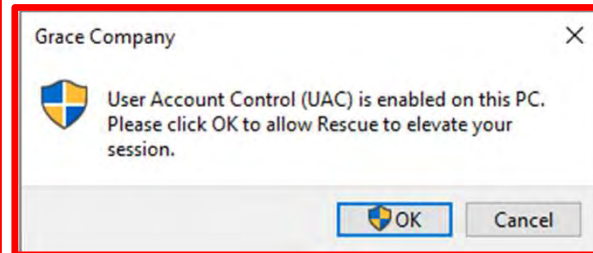
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When the tech replies this will pop up click "OK"



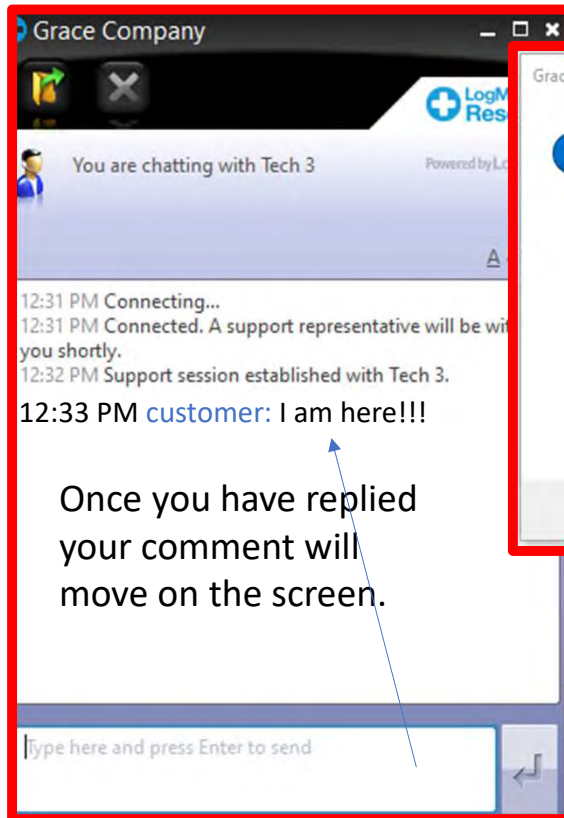
Click "YES"

# Help feature continued. . .

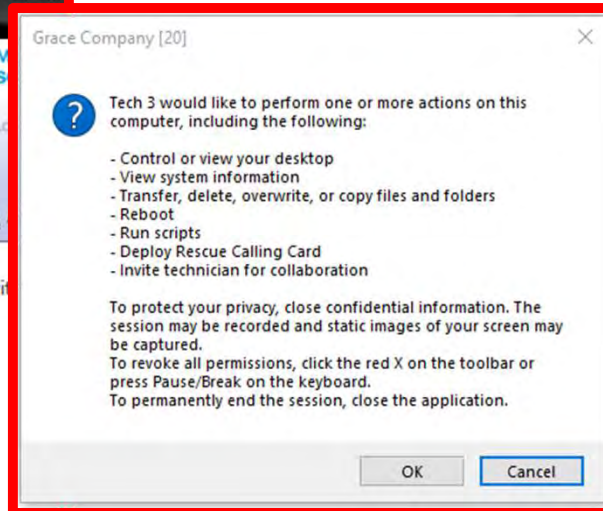
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Log Me In Remote Support

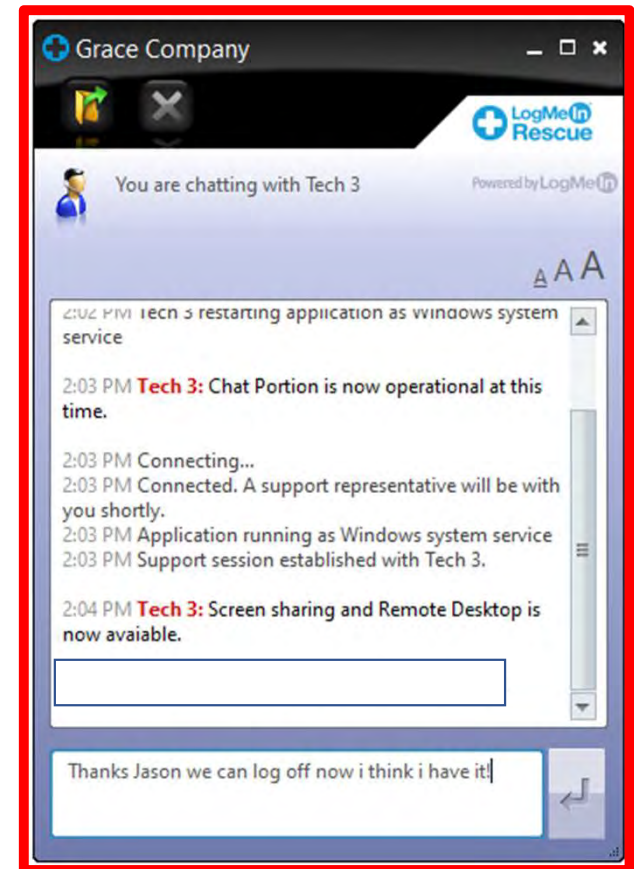
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Once you have replied your comment will move on the screen.



Click "OK"

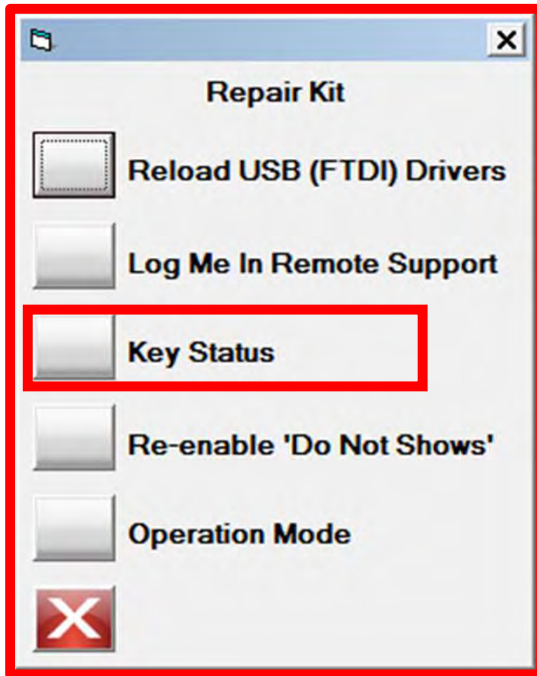
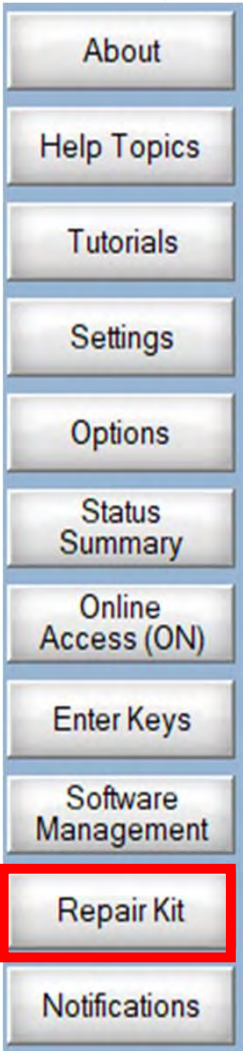


Once you see that you are connected then the tech can help you.

# Help feature continued. . .

Repair Kit

Key Status

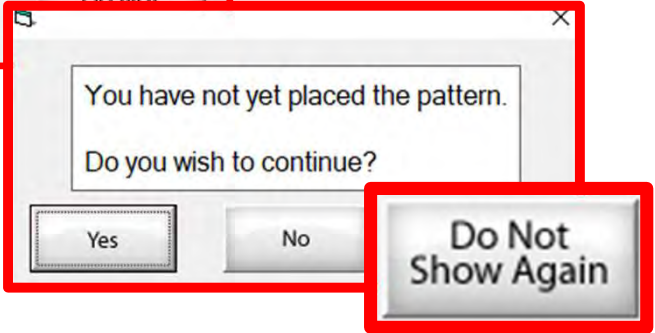
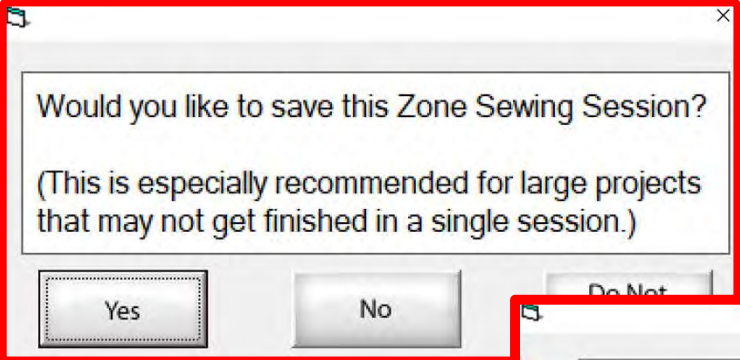
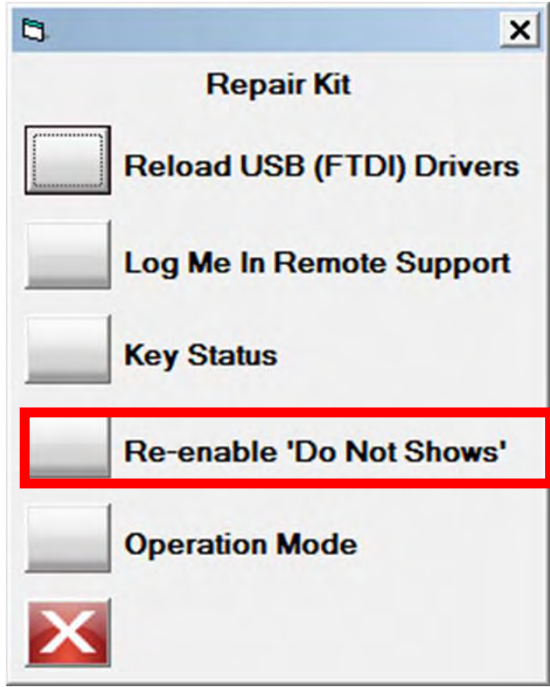


“Key Status” is a text description that describes what products you as the quilter have and their registration status. It is there for our troubleshooting purposes if a you have trouble registering.

# Help feature continued. . .



Reset Placement

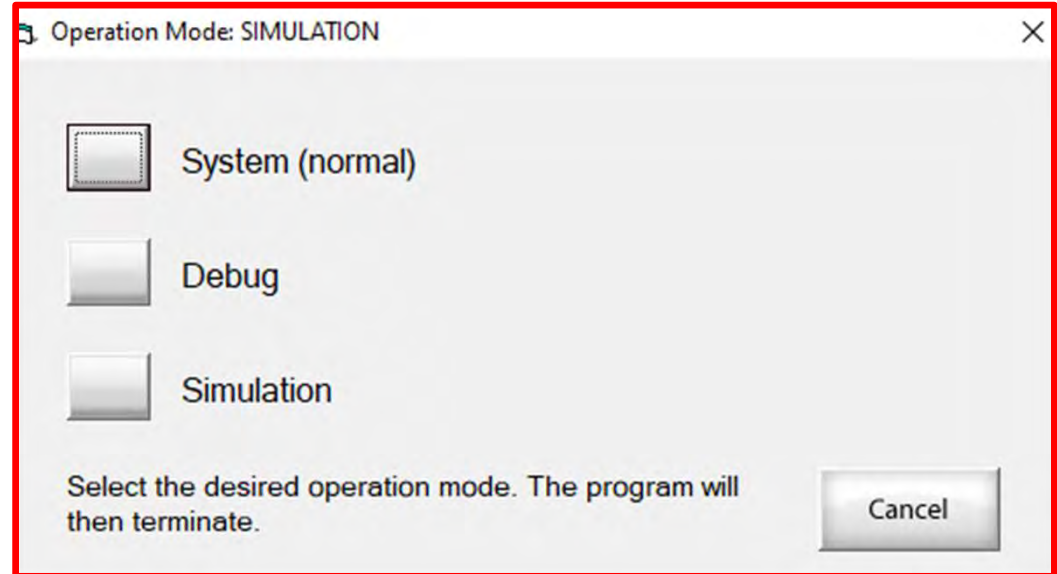
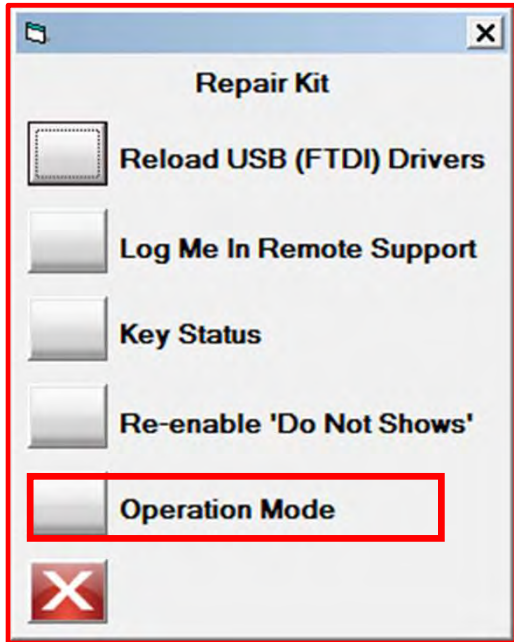
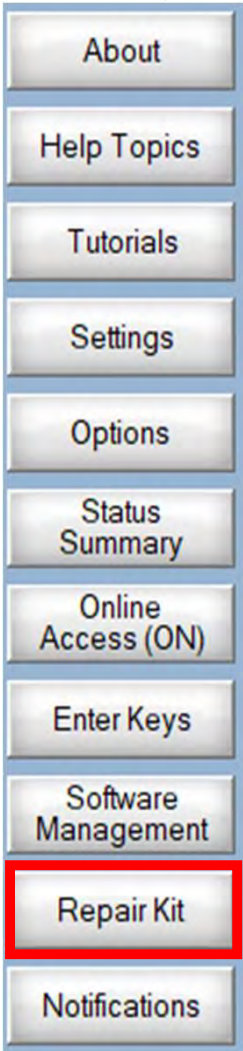


A prompt is a dialog box that prompt you to complete and action. "Would you like to save this Zone Sewing Session?" The prompt may get tiresome to quilters so you can turn it off. Click on "Do Not Show Again" and that specific prompt will not show again during your quilting session. Every time you re-start your QCT5 the prompts will reappear.

# Help feature continued. . .

Repair Kit

Operation Mode



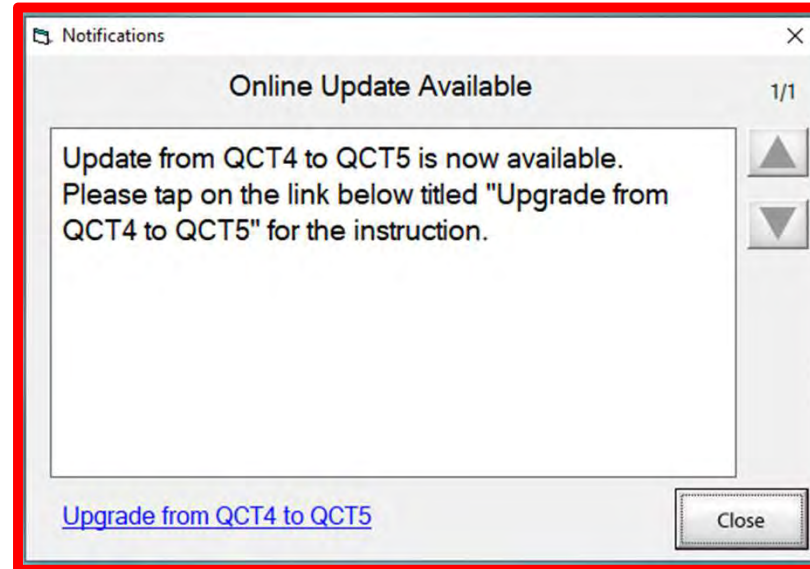
This screen allows you to switch between the three different modes of operation:

1. Standard-is when your software is connected to your machine and you are quilting.
2. Debug-is the software is connected and running and the system had added capability of collecting and displaying data. Typically this is used by the Technical support when trouble shooting a problem or in the development side of the software.
3. Simulation-is when you run the software when it is not connected to your machine and quilting.

# Help feature continued. . .

Notifications

“Notifications” is one more place you can check to see if there are any updates.



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